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## MEMORANDUM

**TO: Academic Personnel**

**FROM: Dr. Elinor F. Foster** *EF*  
**Dean of Library Services**

**DATE: January 2009**

**SUBJECT: Annual Report for FY 2008, Mary Livermore Library**

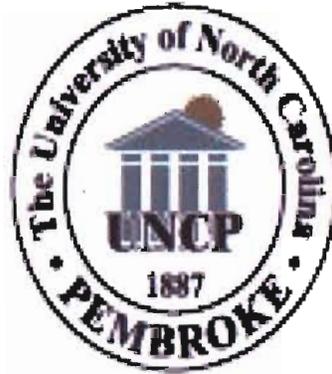
Please find attached a summary of events during Fiscal Year 2008 pertaining to the Mary Livermore Library. Hopefully this information will prove useful as you engage in various planning processes. Please let me know if I can supply any additional information.

Thank you.

EFF:ghl

Attachment

**Mary Livermore Library  
The University of North Carolina at Pembroke**



**Annual Report  
FY 2008**

**Elinor Folger Foster  
Dean of Library Services**

**December 2008**

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## INTRODUCTION

The primary purpose of this report is to provide an overview of activity in the Mary Livermore Library of The University of North Carolina at Pembroke during Fiscal Year 2008 (FY 08), or July 1, 2007 - June 30, 2008.

It should be noted that the Library is referred to as the Mary Livermore Library in this report, as the name was officially changed to Mary Livermore Library July 16, 2007, the date of the dedication of the new Oscar R. Sampson Academic Building. When Fiscal Year 2007 ended, the UNC Pembroke Library was still named Sampson-Livermore, a name that had been used since 1998.

The analysis of the year at the Mary Livermore Library will be organized according to the format contained in the National Center for Education Statistics Academic Libraries Survey. The data referred to herein were reported to the General Administration Office of the University of North Carolina in November 2008. Library and other data were to be submitted to the United States Department of Education, Institute of Education Sciences, and its National Center for Education Statistics. Ultimately these data become part of the national databank of comparative information about libraries and other academic resources in the United States. The major areas addressed are:

- library staff
- library expenditures
- library collections
- library services
- electronic services

A copy of the 2008 Academic Libraries Survey is contained in Attachment A to this report.

It is the expectation of the writer of this annual report that information about the Library of The University of North Carolina at Pembroke (UNCP) will prove useful to members of the University community and residents of the areas the University serves. Communication with library users will assist library staff in their continuous efforts to deliver and improve services as the University grows locally and expands globally.

**Elinor Folger Foster**  
**Dean of Library Services**  
**December 2008**

## THE MARY LIVERMORE LIBRARY IN FISCAL YEAR 2008

### LIBRARY STAFF

Enrollment increases at UNC Pembroke continued to drive the need for and the means to achieve the addition of resources at the Mary Livermore Library. Funds granted to the Library in FY 08 as the result of enrollment growth revenue were used primarily to enhance the breadth and depth of information resources, as will be discussed in the Library Collections section of this report.

#### New Positions

There was one position added to the library staff in FY 08, bringing the total number of positions to 34.5 (13.5 librarians, 21 support staff). The position that was added was a University Library Technician for Cataloging Services, which was filled by **Marsha L. Davis** January 4, 2008. Mrs. Davis formerly worked in public and technical services areas of public libraries in Delaware. The position was needed to assist with handling the heavier cataloging workflow occasioned by increases in the purchase of library materials.

#### Staff Vacancies:

##### Librarians

There were no vacancies among librarian positions in FY 08 until April 1, 2008, at which time **Cindy Saylor** left the Library after 12 years to fill the new position of Assistant Chief Information Officer for Educational Technologies and Client Services. Cindy's position in the Library, Assistant Dean for Research Services and Systems, was restructured and retitled Assistant Dean for Research Services; the position was filled by **Anne Coleman** July 1, 2008, who joined the library staff November 1, 2002.

Assuming major responsibilities for Systems management was **Robert Wolf**, effective May 1, 2008, when he was promoted from Serials/Digital Projects Librarian to Serials/Digital Operations Coordinator. Mr. Wolf joined the library staff November 1, 2005. **Susan Whitt**, Assistant Dean for Collection Management and Acquisitions, was promoted to Associate Dean for Collection Management May 1, 2008. Her responsibilities included supervising two coordinators and three support staff persons who performed duties relating to acquisitions, serials and cataloging. Mrs. Whitt joined the staff August 1, 1999.

##### Support Staff

In addition to the new position of University Library Technician filled by **Marsha Davis**, as was previously discussed, there were several vacancies which were filled as soon as feasible. Three of those vacancies were due to retirements. **Geraldine McMillan** and **Ester Hedrick**

retired from their respective positions, Serials Administrative Support Associate and Circulation Administrative Support Associate, December 31, 2007. Mrs. McMillan's position was retitled Serials/Access Services Administrative Support Associate and was filled by **Leah Hammonds** January 23, 2008 and later by **Justin Jacobs**, effective June 2, 2008, after Ms. Hammonds filled the position vacated by the other retiree, **Vivian Mullin-Oxendine**. Ms. Mullin-Oxendine, who held the position of University Library Technician for Acquisitions Services, retired April 30, 2008, and her position was filled by Ms. Hammonds the next day. **Ester Hedrick**'s position was filled by **Camron Rawls** January 2, 2008. All of the persons who filled the vacant positions, Ms. Hammonds, Mr. Jacobs, and Mr. Rawls, had previously been employed in the Library as student assistants. **Vivian Mullin-Oxendine** had been employed at the Mary Livermore Library since 1986, **Geraldine McMillan** since 1997, and **Ester Hedrick** since 2000.

The Library lost another employee, **Tim Van Hooser**, November 25, 2007, when he left the position of University Library Technician for Reference Services to take a position in the Randall Library of UNC Wilmington. Tim joined the Livermore Library staff March 1, 2002. His position was filled by **Steven Byrd**, a UNCP and NCSU graduate, January 15, 2008.

### Summary Comments

As always student assistants were essential to the work of the Library. Approximately 20 students under library staff supervision worked with library staff members in various capacities. Other student assistants, employed through the Office of Computing and Information Services, assisted with the provision of continuous coverage of the computer lab during all days and evenings of library operations.

An organizational chart which illustrates the composition of the library staff, or 33.5 positions, as the fiscal year drew to a close is contained in Attachment B.

### LIBRARIANS: Notes

As indicated in the organizational chart, the library staff included 13.5 librarians in FY 08. The following information describes some of their numerous instances of service, professional, and scholarly activities.

### Campus and Community Involvement

Librarians continued their involvement in campus activities and commitment to community service; some of their activities are mentioned below.

### On Campus

Several librarians volunteered to assist with the Exam Breakfast and Grad Finale, as well as New Student/Parent orientation and testing sessions. Most librarians served on campus committees and all served on library committees. **June Power** served as secretary for the Faculty Copyright Education and Policy Committee and **Robert Arndt** was the secretary for the Subcommittee on Academic Support Services. **Anthony Holderied**, **Robert Wolf**, and **Susan Whitt** assisted the

Teaching Fellows program. **Michael Alewine, Anthony Holderied, and June Power** collaborated with the Teaching and Learning Center on several projects which benefitted faculty development. **Susan Whitt** and **Cindy Saylor** served on the Faculty Senate. **June Power** and **David Young** served on the Staff Council; June was secretary and David parliamentarian.

**Cindy Saylor** was Technology Group Leader and a council member for the Strategic Planning and Resource Council (SPARC) and **June Power** served as secretary for the SPARC forum events. **Robert Arndt** continued service on the Traffic Appeals Board.

**Michael Alewine** participated in “Meet and Greet” programs with Fayetteville Technical Community College October 22, 2007 and Robeson Community College March 31, 2008, as did **Elinor Foster**.

Serving on the Campus Tobacco Task Force were **Anne Coleman, Jean Sexton, and David Young**.

**Anne Coleman** served on the Faculty Research and Creativity Forum and, along with **Robert Wolf** and **Dr. Maria Pereira**, assisted in the development of a publication showcasing faculty publications. Honored in this publication were **Anthony Holderied** and **June Power**, authors of several articles.

**Susan Whitt** organized the Library’s presence during Pembroke Day, assisted by a number of staff volunteers. Susan served on the state Employees Combined Campaign Volunteer Team.

### **In The Community**

**Michael Alewine** assisted with a fundraiser for the Maxton Historical Society. **David Young** volunteered with the Historical Society and the John Blue House in Scotland County.

In Robeson County **Michael Alewine** and **Robert Wolf** volunteered with the Humane Society; Rob helped establish their website. **Anne Coleman** participated in “Read Across America Day” in February 2008 and **Carl Danis** volunteered at Southeastern Academy. Also working on behalf of animals, through the Animal Savior Klub, were **Karen Fritts, June Power, and Robert Wolf**.

In early 2008 **Jean Sexton** and **Susan Whitt** assisted with the “Battle of the Books” series sponsored by the Public Schools of Robeson County. **Anne Coleman, Carl Danis, and Anthony Holderied** volunteered for several projects at the public library in Lumberton. Assisting with the March 1 “Rumba on the Lumber” were **Michael Alewine, Anne Coleman, June Power, and Susan Whitt**.

**Susan Whitt** served as a greeter at the May 16-18, 2008 Mid-Atlantic Fly-In and Sport Aviation Convention. **June Power** appeared in two plays sponsored by the Robeson Little Theatre and directed a children’s production for the Public Schools of Robeson County.

**Elinor Foster** served as treasurer for the Colonel Thomas Robeson Chapter of the Daughters of the American Revolution and also represented UNCP at meetings of the University Library Advisory Council, associated with the General Administration of the UNC System.

### Participation in Professional Organizations

Librarians continued their involvement in professional growth and development through membership in and service to professional organizations. All were members of the North Carolina Library Association (NCLA); also members were support staff personnel **Carlene Cummings** and **Sherry Locklear**. Attending the NCLA Biennial Conference in Hickory October 16-19, 2007 were **Robert Arndt, Lillian Brewington, Anne Coleman, Carl Danis, Elinor Foster, Anthony Holderied, Sherry Locklear, Susan Whitt, and David Young**. Presenting at the conference were Lillian, Anne, Carl, and Anthony. **Susan Whitt** served as a director on the Board of Directors of the Resources and Technical Services Section and assisted in planning five workshops sponsored by that section. **Anne Coleman** served as Vice Chair/Chair-elect for REMCo (the Roundtable for Ethnic and Minority Concerns) and chair of that organization's writing contest and was REMCo Program Planning Chair for the NCLA Editorial Board for *North Carolina Libraries Online*.

Members of the American Library Association (ALA) were **Michael Alewine, Lillian Brewington, Anne Coleman, Elinor Foster, Anthony Holderied, Cindy Saylor, and Susan Whitt**. **Elinor Foster** was also a member of the Association of College and Research Libraries (ACRL) and the Library Administration and Management (LAMA) Divisions of ALA and served on the (LAMA) Effective Practices Committee of the Library Administration and Management unit. She attended the ALA Midwinter Meeting January 28-30, 2008 in Philadelphia and the Annual Conference June 26 - July 1, 2008 in Anaheim. Also members of ACRL were **Michael Alewine, Anne Coleman, and Anthony Holderied**. **Anne Coleman** was a member of the Black Caucus of ALA. **Cindy Saylor** was also a member of the Library and Information Technology Association Division, **Susan Whitt** also held membership in the Association for Library Collections and Technical Services Division of ALA. **Michael Alewine** was also a member of the Reference and User Services Association of ALA.

**Jean Sexton** continued her membership in the Southeastern Library Association. **Robert Wolf** was a member of the North American Serials Interest Group (NASIG) and attended its annual conference in Raleigh April 11. He served on the NASIG Conference Planning Committee and participated in Web design functions.

Among the major conferences attended by librarians other than any mentioned above was the Charleston (acquisitions) Conference attended by **Carl Danis, Susan Whitt, and Robert Wolf** November 5-8, 2007 in Charleston, South Carolina. **Robert Wolf** and **Carl Danis** attended the 17<sup>th</sup> North Carolina Serials Conference April 10-11, 2008 in Raleigh. **Michael Alewine, Anthony Holderied, and Cindy Saylor** attended the Teaching and Learning with Technology Conference in Raleigh, where Cindy and Michael co-presented March 12, 2008 a session on

media creation. **Robert Wolf** attended the Annual Innovative Users Group Meeting April 28-30, 2008 in Washington, D.C. **Michael Alewine** attended the Council of College and Military Educators annual conference in San Francisco March 17-22, 2008. Other major conferences attended by Michael were the Annual Blackboard Conference, in Boston July 9-13, 2007, the 13<sup>th</sup> Annual Sloan-C International Conference on Asynchronous Learning Networks November 6-10, 2007 in Orlando, and the 13<sup>th</sup> Off-Campus Library Services Conference in Salt Lake City April 23-25, 2008. **Anthony Holderied** attended the Library Orientation Exchange (LOEX) conference in Chicago April 30 - May 3, 2008.

**Cindy Saylor** attended the EduCause conference in Seattle January 28-30, 2008. **June Power** attended the International Illiad Conference in Virginia Beach March 14-16, 2008 and was a presenter at the Carolina Innovative Users Group meeting at Furman University November 15-16; also attending were **Cindy Saylor**, **Susan Whitt** and **Robert Wolf**.

### Scholarship

Publications by librarians included book reviews, bibliographies, user guides, newsletter articles, and website updates; several items are mentioned below. Librarians attended webinars and workshops as appropriate.

**Michael Alewine** co-authored with **Dr. Charles Tita** an article published in *SEEN* (South East Education Network). **Karen Fritts** attended a Professional Grant Development Workshop November 12-14, 2007 in Fayetteville.

**Anne Coleman** produced the annual faculty publications bibliography in April and, as has been previously mentioned, helped produce a publication on faculty scholarship along with **Robert Wolf**. User guides for other library resources were compiled by several librarians. **Lillian Brewington** updated the faculty authors bibliography and the brochure on the history of the Library. **Cindy Saylor** improved the Library's website with audiocasts and updated it as needed and **Michael Alewine** created "Resource of the Month" pages. Several librarians made presentations at conferences, as described above in the section on participation in professional organizations.

**Michael Alewine** and **Anthony Holderied** continued to pursue online graduate studies in media technology at, respectively, East Carolina and Appalachian State Universities.

**Lillian Brewington** and **Carlene Cummings** attended a workshop on Digital Directions Fundamentals of Creating and Managing Digital Collections in Jacksonville, Florida June 9-12, 2008.

**June Power** and **Anthony Holderied** were active in publishing at the national level. June wrote several articles that were published in *Journal of Access Services*. Articles by **Anthony Holderied** were published in *Associates: The Electronic Library Support Staff Journal* and *Info*

*Career Trends.*

**Anne Coleman** served on the editorial boards of *BCALA Newsletter* and *North Carolina Libraries*. **David Young** and **Vicky Dial-Jacobs** wrote book reviews that appeared in *North Carolina Libraries*. **Robert Wolf** produced two articles that appeared in *North Carolina Libraries Online*.

**Elinor Foster** wrote the Library's annual report for FY 2007, led the review of the academic support plans contained in Attachment C, and updated the Library's *Policies and Procedures Manual*.

**Additional Notes**

In April 2008 **Michael Alewine** and **Robert Arndt** were awarded tenure and Michael was promoted to the rank of Associate Librarian. **Robert Wolf** was promoted to Assistant Librarian.

**Karen Fritts** served on the North Carolina State Depository Advisory Committee and **Lillian Brewington** represented UNCP during the UNC Records Revision process.

**SUPPORT STAFF: Notes**

All library support staff persons participated in the work of internal library committees and most staff members assisted the annual Friends of the Library benefit event in various capacities. Support staff participated in numerous workshop and online continuing education opportunities. A number of staff members attended a conference at East Carolina University May 16, 2008, "Paraprofessional 2.X - The Future of Libraries and You."

By the spring of 2008 all staff members were "banded," meaning their work group titles were changed. The banding system is intended to allow for more flexibility as pertains to consideration for promotion and compensation changes based on job performance.

Continuing to pursue their bachelor's degrees at UNCP during 2007-08 were **Nickie Blanton**, **Vicky Dial-Jacobs**, and **Leah Hammonds**. Nickie and Leah graduated in May of 2008. Nickie initiated a recycling program that gained campus attention.

Support staff persons were active in the campus and community. **Tim Van Hooser** was prominent in community service as President of the Maxton Historical Society, Secretary for the Board of Directors of the Gilbert Patterson Memorial Library in Maxton, and as an entertainer at charitable community functions in Maxton, Lumberton, and Laurinburg. A special project of the library staff was the gathering of gifts for residents of the O'Berry Center in Goldsboro. For a number of years staff members have participated in this project; in December 2007 several staff members delivered the gifts. **June Mills** volunteered for the Robeson County Church and Community Center and **Sondra Oxendine** assisted with the treasurer's report for the Burnt

Swamp Volunteer Fire Department and participated in Lumberton Chamber of Commerce activities.

**Vicky Dial-Jacobs** supported the Pembroke Middle School PTO and participated in “Read Across America;” she also assisted with the Sacred Pathways food drive. **Julious Hagans** assisted with the Public Schools of Robeson County children’s musical production in April of 2008 and was a judge at the July 5, 2007 Upward Bound talent show.

**Susie Harris** coordinated the donation of assorted periodicals to the Boys and Girls Club of Pembroke. **Jessica Riesbeck** presented several staff development sessions. **Penny Locklear** coordinated library participation in the State Employees Combined Campaign. In January of 2008 Penny was recognized for 20 years of service to the state.

### **STAFF COMMITTEES**

Seven internal staff committees were operational in 2007-2008; all library staff members served on at least one committee. Their activities provided significant contributions to library offerings that were beneficial to library users and/or library staff. Below are listed the committees and their officers, as well as mention of some of the projects for the year.

#### **Art, Displays, and Exhibits: Carlene Cummings, Chair; Lillian Brewington, Secretary**

This committee prepared seasonal, thematic, occasion-relevant exhibits, including those for National Library Week, as well as the Friends of the Library benefit event of April 11, 2008. **Michael Alewine, Robert Arndt, Nickie Blanton, and Carlene Cummings** were responsible for most of the displays; topics that were covered included controversial (challenged) books, education, American Indian Heritage Month, Hispanic Heritage Month, Black History Month, National Poetry Month, and football. Display case exhibits were prepared by **Carlene Cummings**, assisted by National Library Week Committee members and Anne Coleman. **Sherry Locklear** and student assistants prepared the bulletin board in the Government Documents suite.

#### **Friends of the Library: Karen Fritts and Susan Whitt, Co-Chairs; David Young, Secretary**

This committee continued its usual busy agenda with assisting the Board of Directors of the Friends of the Library in the presentation of several programs open to the public, as well as staging the seventh annual benefit event.

Fall programs sponsored by the Friends of the Library included an appearance by California author **Nina Marie Martínez** September 27, 2007, an October 10, 2007 event during which **Drs. Rick Crandall, John Parnell, Enrigul Porrúa, David Ziegler, and Christopher Ziemnowicz** introduced their new books; and a delightful talk on vanishing North Carolina storefronts, provided October 23, 2007 by author **Mike Lassiter**. All programs were held in the Library.

Several events honoring Black History Month took place in February, beginning with participation in the 19<sup>th</sup> African American Read-in February 4, 2008. Suggested by **Anne Coleman**, who collaborated with **Robert Canida**, Director of the Office of Multicultural and Minority Affairs, the Read-in featured programs in several locations on campus, concluding with a reading program held in the Library. February 19, 2008 **Dr. Melton McLaurin** discussed his book and DVD, *The Marines of Montford Point: America's First Black Marines*.

Two spring faculty showcase events were held in 2008, featuring on February 13 **Drs. Roger Guy, Peter Imoro, and Robert Seesengood** and on March 12 **Drs. Scott Billingsley, Edwin Mensah, and Jeff Frederick**.

A special focus of the Friends of the Library Committee during the spring semester was the seventh annual benefit event, "A North Carolina Evening @ the Library," held April 11, 2008. Entertainers were UNCP student musicians, as well as essayist and humorist **Bill Thompson**. The benefit featured food stations and live and silent auctions. The event was held in the Library and was attended by over 100 ticket holders. Profits were just over \$13,000. Major assistance in managing ticket sales, the auction, and decorating was provided by **Karen Fritts, Sherry Locklear** and **Sondra Oxendine**. The auction booklet was prepared by **Karen Fritts, Gwendolyn Locklear, and Sherry Locklear**. **Raz Autry** of Raeford was auctioneer. A special feature of the event was the appearance of winners of the scholarships sponsored by the Friends of the Library.

The Friends of the Library also sponsored prizes for winners of the ninth annual Poetry/Short Prose Contest (see the National Library Week Committee, below) and a reception for campus authors on April 16, 2008 following the annual general membership meeting.

Officers of the Friends of the Library for 2007-08 were:

Immediate Past President: **Dr. Anthony R. Curtis**

President: **Dr. Liliana Wendorff**

Vice President/President-elect: **Dr. Mary Russell**

Secretary: **Anne Coleman**

Treasurer: **Susan Whitt**

Executive Secretary: **Dr. Elinor Foster**

Members of the Board of Directors for 2007-08 other than the officers listed above were: **Lillian Brewington, Brian K. Brooks, Dr. Judy Curtis, Alison DeCinti, Karen Fritts, Caroline Goins, Amanda Hickey, Sherry Locklear, Teresa Oxendine, Helen Pate and Maureen Windmeyer**.

Elected as officers for 2008-09 at the general membership meeting of April 16, 2008 were:

President: **Dr. Mary Russell**

Vice President/President-elect: **Brian K. Brooks**

Secretary: **Anne Coleman**

Treasurer: **Susan Whitt**

Major projects of the Board of Directors for 2007-08 were the review and awarding of scholarships for 2008-09; the sponsorship of the programs described above; the funding of the McNaughton lease program, which provided popular books and DVDs for patron enjoyment; and purchase of a donor recognition board custom designed by the Metal Décor company. During 2007-08 the membership list was updated to include only current members. At the April 16, 2008 general membership meeting the number stood at 183 members.

**National Library Week: Anne Coleman, Chair; Geraldine McMillan, Secretary**

National Library Week 2008 was celebrated April 13-19. The major event of the week was the April 16 program held in the Library at which winners of the Poetry/Short Prose Contest read their work. The contest, begun in 2000 and escalating in popularity each year, was again co-sponsored by Kiwanis of Lumberton - Robeson and coordinated by **Jean Sexton**. Contest winners and the campus authors published during the preceding year were honored at a reception after the reading program. The bibliography of works of campus authors for 2007-08 was compiled by **Anne Coleman**. A book sale was also held in the Library during National Library Week; it was coordinated by **Carl Danis**.

**Planning: Cindy Saylor(9/1/07-3/25/08), Carl Danis (3/25/08 - 9/1/08), Chairs;  
Anthony Holderied, Secretary**

The Planning Committee considered the addition of various electronic databases, revisions of plans contained in Attachment C, and other topics of discussion, including review of the budget presentation items discussed at the March 11, 2008 budget hearing. Also considered by the Planning Committee were a revised study room policy and an off-site storage project for bound periodicals and print indexes..

**Publications: Karen Fritts, Chair; Anthony Holderied, Secretary**

The Publications Committee produced three issues of the newsletter *Library Lines*. Editor was **Karen Fritts**, who designed an attractive layout with color photos which was printed on campus. Paper copies were sent to Friends of the Library members only. Karen distributed the newsletter electronically to everyone on campus.

**Social Concerns: Sherry Locklear, Chair; Tim Van Hooser, Secretary**

Taking the leadership role long held by **Tim Van Hooser**, **Sherry Locklear** chaired an active

committee that continued to be responsive to loss of family members by staff and illness of staff members as needed, as well as celebrations in the lives of staff members, such as weddings and births. Several staff refreshments/meal events were held and student workers were honored at the conclusion of fall and spring academic sessions.

**Staff Development: Jessica Riesbeck, Chair; June Power, Secretary**

A trip to the O'Berry Center December 12 was planned by the Staff Development Committee. A "lunch and learn" opportunity planned in cooperation with the Social Concerns Committee was held March 3, 2008, with **Mary Helen Walker** as speaker, and other workshop opportunities were offered during Spring Break. Trips coordinated by Chair Riesbeck included a January 3, 2008 expedition to view the exhibit "Mysteries of the Lost Colony" at the North Carolina Museum of History in Raleigh, a visit to Duplin Winery March 5, 2008, and a trip to the North Carolina Zoological Park August 6, 2008.

**LIBRARY EXPENDITURES**

As can be seen in line 311 of the 2008 Academic Libraries Survey (Attachment A), library total expenditures were \$3,464,794. Principal increases were in the expenditures for staff salaries, materials, and computing equipment. The budget increases were made possible through enrollment increase allocations as well as through legislative initiatives.

The projected materials budget for FY 2008, as illustrated in Attachment D, was \$1,325,689. Actually \$1,866,799 was spent (lines 300,303,306 of Attachment A). The additional funds expended above the projected figures were derived from allocations transferred to the Library in support of Distance Education programs. Ease in ordering was assisted with the availability of a procurement card option for purchasing books and media.

As has been the case for several years, the Library was able to expand electronic database resources in FY 08, resulting in an impressive selection of such resources for library users, as detailed in Attachment E.

This year and as always, faculty assistance was again solicited and received in the materials selection process. And as has been done since 2000, department chairs and library liaisons were invited to meet with library staff to discuss the materials budget. A table containing information about departmental liaisons is contained in Attachment F. The luncheon meeting was held September 24, 2008 in the Faculty Dining Room. At that time departmental allocations were discussed, as well as other updates, including the planned institutional repository. The meeting, organized by **Susan Whitt**, was attended by about 30 people.

Faculty continued to be pleased with the excellent information flow received from Acquisitions staff, headed by **Susan Whitt** and assisted by **Vicky Dial-Jacobs**, **Leah Hammonds**, **Saprina Oxendine**, **Sondra Oxendine**, and **Vivian Mullin-Oxendine**. As mentioned above, this group

also assisted with the purchase of materials from special monies in support of the education programs taught off campus. **Michael Alewine** communicated with personnel at the off-campus libraries associated with UNCP distance education program. **Carl Danis**, Collection Development/Electronic Resources Librarian, headed up communication efforts with faculty regarding the liaison program and the addition of new electronic resources.

### LIBRARY COLLECTIONS

Information about numbers pertaining to library holdings is contained in Attachment A, lines 400-406, as well as Attachment G, the Annual Statistical Summary provided to the Provost and Vice Chancellor for Academic Affairs. Audiovisual materials include some government document materials and other items, particularly videos, DVDs, and books on tape or CD. The volume and serials subscription counts include government documents as well as books, bound periodicals, and print subscriptions. Additional information about collections follows.

#### Volume Count

As the book, media, bound periodicals, and government documents collections continued to grow, the shelving space problem continued to be acute. Although funding for planning for a new library or information commons building was granted by the General Assembly in the spring of 2008, the building most likely will not materialize for some time due to the economy. Meanwhile, it was decided to lease storage space with Record and Data Storage Solutions of Aberdeen to house a number of print indexes and bound periodicals so as to make additional shelf space available. As can be seen in line 400 of Attachment A, the cataloged volume count was 367,565 by the end of FY 08. The Library was continuing to purchase books and bind periodicals, although fewer periodicals were bound as reliance on electronic serials escalated.

#### Microform

Microform continued to be utilized as a means of storage and preservation of serials and government documents, although growth in this area of collecting lessened with the use of electronic resources. At the end of FY 08 the Library held 698,414 units of microform.

#### Gifts

Gifts continued to enhance library collections. A list of donations received by the Mary Livermore Library in FY 08, compiled by **Leah Hammonds**, is contained in Attachment H. Particularly noteworthy are the materials considered gifts that are book and media items funded by the Friends of the Library through the McNaughton program. These materials supplemented recreational resources purchased from the library budget (see media, below). A significant gift was received from **Dr. Raymond Rundus**, Professor Emeritus of English, who donated 270 books from his personal collection. **Charles Prevatte** donated 1,000 magazines.

### Special Collections

**Lillian Brewington** and **Carlene Cummings**, spent many hours organizing and preparing for scanning by the National Archives Publication Company 52,000 negatives donated to UNCP by the family of the late **Elmer Hunt**. Mr. Hunt was for years the photographer for Pembroke State College and the town of Pembroke.

### Serials

Significant enhancement of library resources in serials continued in FY 08 through the Library's continuing involvement in the Carolina Consortium and the addition of electronic databases that included full-text journal materials. NC LIVE continued to add resources also. **Susan Whitt** and **Robert Wolf** were our representatives in Carolina Consortium initiatives.

At the close of FY 08 the Library could offer an impressive list of print library subscriptions and electronic titles, as delineated in Attachment I, prepared by Serials/Digital Operations Coordinator **Robert Wolf**. There were 971 active print titles and 47,200 electronic ones. The reliance on print titles continued to lessen as more became available electronically. A number of non-current titles of bound volumes were deaccessioned if they were available electronically.

### Media and Websites

Holdings in media continued to increase as indicated in Attachment A, line 403; at the close of FY 08 there were 6,557 media items in the collection. Circulation of these materials accounted for significant growth in library circulation statistics (see Attachment G). The videos, DVDs, and books on tape were popular with faculty, staff, and students as entertainment resources, and faculty requested purchase of a number of media resources for further illustration of information conveyed in classroom instruction.

In addition to cataloging these media items, **Anne Coleman**, Electronic Resources/Media Catalog Librarian, continued to add free websites to the catalog; in consultation with faculty and other librarians.

### Electronic Databases

As was mentioned in the Library Expenditures section above, electronic database resources were augmented in FY 08, with the total number of databases reaching a total of 160. Database titles and usage information are contained in Attachments E and J, respectively. The data in Attachment J indicate considerable reliance on these resources by in-house, on-campus, and off-campus users of library resources.

## LIBRARY SERVICES

The Academic Libraries Survey (Attachment A, lines 500-602) covers the following library services: interlibrary loan, circulation, library use instruction, hours of operation, reference, and library building attendance. Additional statistical information about these services can be seen in Attachment G. These topics will be briefly addressed below.

### Interlibrary Loan

As can be seen on lines 500-506 in Part E of the 2008 Academic Libraries Survey, the Mary Livermore Library continued to be a net lender. Activity in both areas, lending and borrowing, increased, indicative of growth in the amount of research being conducted by faculty and students.

### Circulation

As can be seen in Attachment A, line 507 and 508 a, circulation of items outside the Library as well as reserve transactions increased significantly in FY 08. In FY 06 there were 43,265 outside circulation transactions as compared to 47,388 in FY 08. There were 16,605 reserve transactions in FY 06 and 21,407 in FY 08. A large number of the reserve transactions was attributable to the use of electronically accessed reserve materials. A major project instigated in FY 07 and completed in the summer of 2008 was a comprehensive inventory of book holdings, paving the way toward continuing capability in the use of electronic inventory procedures. The inventory project and oversight of circulation and reserves transactions were overseen by Access Services/Reference Librarian **June Power**.

Changes were implemented in circulation policies and procedures in August 2007. Social Security numbers were no longer used to identify patrons and daily fines and fees were eliminated, following the "Blockbuster" model.

### Instructional Services

The abundant use of instructional services was apparent FY 08; see lines 509 and 510 of Attachment A. These figures are indicative of the expanded need for services due to the increase in student enrollment. Instructional Services/Reference Librarian **Anthony Holderied** coordinated the instruction schedule; other librarians assisted in instruction, including **Michael Alewine** and **Robert Arndt**.

### Hours of Operation / the Library Building

Total weekly hours of operation were 105.5 in FY 08, as compared to 101 in FY 06. In response to an exit survey conducted during National Library Week, April 13-19, 2008 (see Attachment K), weekend hours were slightly expanded to include one additional hour of operation on

Sundays, the 11-12 evening hour; the other expanded hours were added in FY 07.

Also contained in Attachment K are the results of the National Library Week exit survey of April 2008, as well as comparative data of survey results for several years. There were 386 respondents. In 2005, the first year the survey was conducted, there were 60 respondents. Beginning in 2006, respondents received a token of appreciation for their participation, a gift bag of several items including chips, a soft drink, a magnet, and a bookmark. The gifts were provided by donations and the Friends of the Library. The survey was designed by **Jean Sexton**, who compiled the results of the 2008 survey. **Steven Byrd** and **Robert Wolf** provided graphs which contain comparisons of survey data for 2005-2008. All years indicate that library users in the library were satisfied with library resources. Another survey was conducted outside the Library in the Spring of 2008 by the Chair of the Subcommittee on Academic Resources, **Dr. Charles Lillie**. There were 424 respondents; 79.7% found library resources to be good to excellent. (See Attachment K).

Comments attached to both surveys were reviewed by library staff and changes made where feasible. In addition to requesting 24 hours of operation, more study spaces were frequently requested. There were protests about the policy adopted March 31, 2008 which required that study room keys be checked out; this policy was altered shortly after spring exams. No additional hours of operation were promised.

Operation until 2:00 a.m. the week before and week during exams continued, with the same pattern of attendance in place. Attendance was sparse except during the night before the first exam began and the nights preceding the first couple of exam days.

### Reference

The Reference Desk remained busy (see line 602 of Attachment A) during FY 08, as could be expected due to enrollment increases. Distance education students or those working from home computers continued to phone to ask for assistance or they used the "Ask a Librarian" e-mail service or instant messaging. Most often they made inquiries about using the various electronic databases. All reference staff persons were helpful; **Michael Alewine**, Outreach/Distance Education Librarian, headed up responsibility for working with Distance Education students.

The evening/weekend Reference Desk schedule was compiled three times during the year by **Robert Arndt**, Reference/Instructional Services Librarian. Added during FY 08 was another schedule compiled by Mr. Arndt which scheduled librarians for desk coverage in two-hour segments during daytime hours. During most of FY 08 Reference Desk coverage on a regular basis was provided by Mr. Arndt, **Michael Alewine**, **Anthony Holderied**, and **June Power**, assisted by **Tim Van Hooser** and **Steven Byrd** evenings. Other librarians participated in the schedule on a staggered basis.

## ELECTRONIC SERVICES

Lines 700-703 of the Academic Libraries Survey provide information about various electronic services and their availability at the Mary Livermore Library. Additional comments follow.

### General Information

As distance education enrollment increased, the availability of online resources became even more important for library users.

Library users became increasingly dependent on the availability of electronic resources; see Attachment J for database usage information.

**Cindy Saylor** continued her efficient and effective handling of planning for expansion of computing equipment needs and overseeing installation of new hardware and software; she surveyed staff and subsequently developed the chart pertaining to planning for computing equipment contained in the pertinent table of Attachment C. After her departure April 1, 2008, **Robert Wolf** assumed responsibility for planning and monitoring computer operations.

As has been previously mentioned the use of electronic course reserves escalated; this was also true of the numbers of e-books and resources in periodicals available electronically.

Ares software for course reserves was implemented in January 2008.

### Website

**Cindy Saylor** and **Robert Wolf** were diligent in their efforts to improve and update the library website, and favorable comments about its format and content were received from library users. In FY 08, there were 300,950 visits to the library website, as compared to 275,720 in FY 07, indicating its continuing usefulness and popularity. Updates and improvements made during FY 07 included information about Friends of the Library events, the Resource of the Month, and an electronic version of the library map.

### Laptop Computers

The popularity of wireless laptops for checkout continued to escalate, sometimes requiring a waiting period for users when all were checked out. Additional and upgraded machines were purchased for checkout as well as to supplement those available in the classroom.

### Computer Lab

The library computer lab remained the most heavily used one on campus. It was popular due in large part to its hours of operation and availability of assistance from University Computing and Information Services personnel all days of operation. The lab also offered extended hours during the exam period and holidays, along with the Library.

## **THE MARY LIVERMORE LIBRARY: THE YEAR IN PERSPECTIVE**

Again, as in the past several years, 2007-08 was a very good year for the Mary Livermore Library, all things considered. Some of these considerations were the excellent funding allocated to the library budget, in large part derived from a growing enrollment, the fairly robust economy of our state and nation, continuing administrative and faculty support of the Library, and our University's positive financial situation. The Mary Livermore Library, happily, grew with the University in terms of financial resources. Our library was able to add important computing and informational resources and to plan for the addition of staff to provide the services our patrons deserve, as well as for future growth of collections. As the fiscal year ended there was optimism that the increasing space crunch would be addressed in the near future, as planning money for a new information commons building was allocated by the General Assembly.

### **Summary of Highlights**

Highlights of the year included the expansion of print and nonprint resources available to library users, successful staging of the benefit event in the Library, "A North Carolina Evening @ the Library," and the general escalation of the use of library resources as the student enrollment continued to increase.

The library administrative staff participated in budget hearings March 11, 2008, requesting funding for purchase of Native American archival materials documents on microfilm and off-site storage of bound periodicals. The archival materials purchase was put on hold until digital options were available. The off-site storage project was initiated in the summer of 2008.

The electronic inventory of library holdings begun in the summer of 2007 was completed. Continued shifting of collections was necessitated by the relocation of large numbers of bound periodicals and print indexes to off-site storage. The shifting project continued into the fall of 2008.

### **The Library and Its Clientele**

It continued to be evident that the Mary Livermore Library is a place people like to visit to consult with staff and to use library resources, as measured by physical and virtual entries to the Library, previously discussed. The latest survey results received by library staff pointed toward student perceptions that library resources at UNC Pembroke are valued. Comments are included, as well as the ratings, in Attachment K. In an exit survey conducted during National Library Week, April 13-19, 2008 (see Attachment K), respondents indicated that the Library was important to them and they valued library resources, especially the staff. The improvements they requested have been or are being addressed; more books, media, electronic resources, and hours have been added. The request for extension of hours of operation to 24 per day is an ideal that is likely to be implemented when a new library/information commons building is a reality.

Despite the generally positive perceptions of library users about their library, there were occasionally some comments from disgruntled library users, particularly as pertains to the noise level and the perceived lack of enforcement by library staff of the ban on cell phone use in the Library, as well as the building temperature, parking spaces, and interior/exterior lighting. Extension of hours and more study rooms were requested. All comments/complaints were addressed and answers posted. For example on February 5, 2008, **Scotty Thompson** wrote: "What ever happened to silence in the library? This has become a social center to talk out loud and laugh. This is ridiculous!" The response from the Dean of Library Services on February 6 was, "We try to maintain quiet and study areas while also acknowledging there will be verbal interaction in the Library. Please ask reference staff about the location of quiet spaces. Thanks for sharing your concern, with which we sympathize."

An extensive list of suggestions from "Concerned Students," dated December 2, 2007, read as follows:

Dear Library,

We understand that this is exam week and everyone is stressing out and that the library will be a little more packed than usual but we still have some concerns and issues that we feel should be addressed immediately. These concerns include temperature (the whole upstairs feels like a sauna and is not conducive to studying or working); lighting (the upstairs is very dim and dull and the lights should be substantially brighter in order for students eyes not to be stained); computer lab (is very hot and dim and the floor sounds like it's going to fall through every time you step on the tiles they shift and make noises which is intolerable); and also vending machines (should be available to students along with appropriate eating designated areas).

Thanks in advance,

Concerned Students

\*Also if the library is open till 2 am then we should be able to check out the laptops later than 11:30 pm. ( a suggestion of 1:30 am)

Responses provided to the students by the Dean of Library Services dated December 4 were as follows:

#### RESPONSES TO CONCERNED STUDENTS

Thank you for passing along your concerns. I am addressing them as follows.

**THE TEMPERATURE:** it should be better today. The HVAC system in this building, which is a composed of a combination of a system put in place in 1968 (the older part of the building) and 1998 ( the addition to the building), is hard to control and we often experience fluctuations that

Physical Plant personnel attempt to address and do manage to bring under control after some manipulations but this is not an instantaneous process. We would absolutely love to have (a). a new library building with the latest in HVAC systems or (b). a new system in this building. Neither is in the works as far as I know due to the expense and the commitment of available University funds to other projects.

THE LIGHTING: I have contacted Physical Plant personnel and asked them to come over and take a look at how lighting can be improved in the areas you mentioned. In the meanwhile, you will notice that the study carrel areas on the second floor that overlook the main reading room are well lighted, as is the main reading room, so perhaps you can find a study space there. The study rooms are also well lighted, although I realize they are often full and you may not always be able to find one that is available.

THE FLOORING IN THE COMPUTER LAB: I will let the University Computing and Information Systems know of your concern. However, the floor makes those noises because it is composed of tiles that are elevated above a lot of wires. I don't know what the solution is there but there may be one.

FOOD IN THE LIBRARY: again, I will state that we need a new building, which would have room for a lounge area for students that would include vending machines and tables set up for partaking in refreshments. At present there is no space for such a facility.

CHECKOUT OF LAPTOPS AFTER 11:30: this service is handled by Circulation Desk staff and the library service desks are closed after midnight during the extended exam hours and the Library becomes essentially a study hall, with the reference computers and the computer lab remaining open until longer than the desk where the laptops are checked in and out. The people who work the extended hours are not all Circulation Desk personnel and do not work with the checkout of laptop computers.

I hope this information helps. I appreciate your concerns and suggest that you let SGA know how much a new library building would be appreciated and used on campus. (end of response)

Library users offered suggestions about possible purchases or changes in library operations; all were carefully considered. Most of the purchase requests pertained to DVDs or music.

### **The Library of the Future**

The preceding comments about noise in the library point to an acknowledgment that libraries are still places people like to visit in person, not just virtually; they represent a destination on campus that has value for the campus community. It's interesting how libraries of all types function as social as well as information resource spaces. In nearby Fayetteville, the new director of the Cumberland County Library system, **Jody Risacher**, was interviewed and her responses were published in the January 6, 2008 *Fayetteville Observer*, page 3B.

One of the questions reporter **John Ramsey** asked Ms. Risacher was, “How much do you think libraries are going to change in the next 10 to 15 years?” The response was: “That is the question of the age. People are always going to need a place to gather together. It’s in our human nature. That’s why our programs are so very successful. People are always going to have a need for information delivery and also simply being able to navigate through the amount of information that’s being thrown at us at any given time. To have at your disposal a professional who can help you weed through that to help you find your specific needs, I think that’s going to continue to be a valuable asset to people. Technology is just the tool for the information delivery, and we’ve always been service-oriented. The formats will continue to change. We are the place where people will have access to those technologies.”

### **Concluding Comments**

In conclusion, the premises that can be drawn from the above discussion are that libraries are important for the sense of place they provide on campus, library personnel need to know what amenities library users want in their library, ideally libraries have a lot of space to provide for different noise comfort level needs of library users, and everyone needs to think that the library is providing the services and environment suited to individual needs.

At the UNCP library there is adequate response to user information and materials needs, but space needs cannot be adequately met at this time.

However, the future bodes well for the Mary Livermore Library due to its being included in the overall growth pattern of The University of North Carolina at Pembroke and its dedicated and knowledgeable staff. Planning will commence for a new library/information commons building in the near future. Administrator, faculty, staff, and student support for the Library are in place, and the future looks bright for continued growth and development of the Mary Livermore Library for the benefit of its users.

**Elinor Folger Foster**  
**Dean of Library Services**  
**December 2008**

# **Attachment**

**A**



**ies** NATIONAL CENTER FOR  
EDUCATION STATISTICS  
**Academic Libraries Survey**  
199281 - University of North Carolina at Pembroke

OMB No. 1850-0781  
Expires 06/30/2009  
User ID:A41992811

OUTLETS & STAFF, FY 2008					
Line No.	Outlets			Number	2006
100	Branch and independent libraries - Exclude main or central library			0	0
<i>(Exclude maintenance and custodial staff, volunteers and contributed services staff)</i>					
<i>Note: Report FTE data to two decimals.</i>					
Line No.	Staff	FALL 2008 Number of full-time equivalents (FTEs)	2006	FY 2008 Salaries and wages (whole dollars only)	2006
		(1)		(2)	
200	Librarians	13.50	13.50		
201	Other professional staff	0.00	0.00		
202	<b>Total librarians and other professional staff</b> (sum items 200 and 201)	13.50	13.50	718,116	590483
203	All other paid staff (except student assistants)	21.00	19.00	606,669	486519
204	Students assistants from all funding sources	15.00	19.00	28,808	39032
205	<b>Total full-time equivalent (FTE) staff</b> (sum items 202, 203, and 204)	49.50	51.50	1,353,593	1116034
206	Are employee fringe benefits paid from the library budget? If no, select "N" and skip to item 300	Yes <input checked="" type="radio"/>		No <input type="radio"/>	
207	Employee fringe benefits (if paid from library budget)			349,285	285268

LIBRARY EXPENDITURES, FY 2008			
Note: See instructions for definitions.			
Line No.	Branch and independent libraries - Exclude main or central library	Amount (whole dollars only)	2006
	Total salaries and wages (from previous page)	1,353,593	1116034
Information resources:			
300	One time purchases of books, serial backfiles, and other materials	763,200	550385
301	Electronic	192,778	297648
302	Audiovisual	92,071	39872
303	Ongoing commitments to serial subscriptions	1,094,041	568214
304	Electronic serials	601,453	0
Other information resources:			
305	Document delivery/interlibrary loan	1,495	353
306	Preservation	9,558	8817
307	Other expenditures for information resources	0	0
Operating expenditures:			
308	Computer hardware and software (include maintenance)	33,695	81465
309	Bibliographic utilities, networks and consortia	41,460	36825
310	All other operating expenditures	167,752	121204
311	<b>TOTAL EXPENDITURES</b> (Sum 205, 300, 303, and 305 through 310)	3,464,794	2483297

LIBRARY COLLECTIONS, FY 2008					
Note: See instructions for definitions.					
Line No.	Branch and independent libraries - Exclude main or central library	Added during the Fiscal Year	2006	Held at end of Fiscal Year	2006
		(1)		(2)	
400	Books, serial backfiles and other paper materials (include government documents)	11,856	10022	367,565	344465
401	E-Books	0	2524	37,120	27231
402	Microforms	4,628	5092	698,414	689535
403	Audiovisual materials	1,355	836	6,557	3577
404	Current serial titles	1,038	2547	30,199	13823
405	Electronic reference sources and aggregation services	24	11	160	269
406	Is the Library collection entirely electronic? (Yes/No)	Yes		No	

LIBRARY SERVICES, FY 2008			
Note: See instructions for definitions.			
Line No.	Branch and independent libraries - Exclude main or central library	Number	2006
	Interlibrary loans and documents provided to other libraries:		
500	Returnable	1,285	1115
501	Non-returnable	1,062	612
502	<b>Total provided</b> (sum of items 500 and 501)	2,347	1727
	Interlibrary loans and documents received:		
503	Returnable	835	465
504	Non-returnable	1,144	768
505	Documents received from commercial services	0	0
506	<b>Total received</b> (sum of items 503, 504, and 505)	1,979	1233
	Circulation:		
507	General circulation transactions	47,388	43265
508	Reserve circulation transactions	21,407	16605
	Information services to groups:		
509	Number of presentations	237	226
510	Total attendance at all presentations	3,844	3771

LIBRARY SERVICES, TYPICAL WEEK, FALL 2008			
Note: See instructions for definitions.			
Line No.	Branch and independent libraries - Exclude main or central library	Number in a typical week	2006
600	Number of weekly public service hours	106	101
601	Gate count in a typical week	4,761	3594
602	Reference transactions in a typical week	265	300

ELECTRONIC SERVICES, FY 2008			
Note: See instructions for definitions.			
Line No.	Branch and independent libraries - Exclude main or central library	Yes	No
	Does your library provide the following?		
700	Documents digitized by the library staff		
701	Library reference service by e-mail or the Web		
702	Technology to assist patrons with disabilities (e.g., TDD, specially equipped work stations)		
703	Electronic theses and dissertations produced by your students		



OMB No. 1850-0781  
Expires 9/30/2009  
User ID:A41992811

199281 - University of North Carolina at Pembroke

INFORMATION LITERACY, FY 2008			
Note: See instructions for definitions.			
Line No.	Services	Yes	No
	Does your postsecondary institution have the following, or has it done the following?		
800	A definition of information literacy or of an information literate student		
801	Incorporated information literacy in the institution's mission		
802	Incorporated information literacy in the institution's strategic plan. If no, select "N" and skip 803 and 804.		
803	An institution-wide committee to implement the strategic plan for information literacy		
804	The strategic plan formally recognizes the library's role in information literacy instruction?		



**ies** NATIONAL CENTER FOR  
EDUCATION STATISTICS  
**Academic Libraries Survey**  
199281 - University of North Carolina at Pembroke

OMB No. 1850-0781  
Expires 06/30/2009  
User ID:A41992811

### Instructions for the Academic Library Survey

#### GENERAL INSTRUCTIONS

Please respond to each item in this survey. If the appropriate answer for an item is zero or none, use "0." If you do not collect data for an item, provide your best estimate. PLEASE DO NOT LEAVE ITEMS BLANK. If an item is left blank, NCES will estimate a value using the average for institutions with similar characteristics. Include data for the main or central library and all branch and independent libraries that were open all or part of fiscal year 2008.

LIBRARY - An entity that provides all of the following:

1. An organized collection of printed or other materials or a combination thereof; and
2. A paid, trained library staff to provide and interpret library materials to meet the informational, cultural, recreational, or educational needs of clientele; and
3. An established hours of operation during which paid, trained staff are available to meet the informational service needs of clientele; and
4. The physical facilities necessary to support such a collection, staff, and schedule.

This includes libraries that are part of learning resource centers.

#### Number of Public Service Outlets and Library Staff, Fall 2008 - Academic Library Survey Number of Public Service Outlets, Fiscal Year 2008

**Branch and independent libraries (item 100)** - Report the number of branch and independent libraries at your institution that were open all or part of fiscal year 2008. EXCLUDE THE MAIN OR CENTRAL LIBRARY. Branch and independent libraries are defined as auxiliary library service outlets with quarters separate from the central library of an institution, which have a basic collection of books and other materials, a regular staffing level, and an established schedule.

Branch and independent libraries are administered either by the central library or, as in the case of some libraries (such as law, medical, etc.), through the administrative structure of other units within the university. Departmental study/reading rooms are not included. Include data for all branch and independent libraries on the campus. Include libraries on branch campuses (i.e., located in another community) if those campuses are registered under the same NCES UNITID number as the main campus.

#### Library Staff, Fall 2008 and Salaries/Wages, FY 2008

**Column (1), Full-time equivalent (FTE) employees (items 200-205)** - Report the number of filled or temporarily vacant FTE positions during Fall 2008. To compute FTEs for part-time employees and student assistants, take the TOTAL number of hours worked per week by part-time employees and divide it by the number of hours in the library's full-time work week (e.g., 60 hours per week of part-time work divided by 40 hours per full-time week equals 1.50 FTE). Data should be reported to two decimal places.

*Exclude* maintenance and custodial staff, volunteers, and contributed services staff, such as members of religious orders, whose services are valued by bookkeeping entries rather than by full cash transactions.

**Column (2), Salaries and wages (items 202-205)** - Report expenditures in FY 2008 for full-time and part-time salaries and wages before deductions. *Exclude* employee fringe benefits provided by your institution for all regular library staff that may be reported in item 207.

**Librarians (item 200)** - Report the total FTE of staff whose duties require professional education (the master's degree or its equivalent) in the theoretical and scientific aspects of librarianship.

**Other professional staff (item 201)** - Report the total FTE of staff whose duties require education and/or training in related fields (e.g., academic disciplines, archives, media, computing).

**Total librarians and other professional staff (item 202)** - Report the sum of items 200 and 201, column 1.

**All other paid staff (except student assistants) (item 203)** - Report the total FTE of all other library staff, including technical and clerical staff who are paid annual salaries or hourly wages.

**Student assistants from all funding sources (item 204)** - Report the total FTE of student assistants, employed on an hourly basis. Include salaries and wages from all sources (e.g., College Work Study Program). If not available leave line blank.

**Total FTE staff (item 205)** - Report the sum of items 202 through 204, columns 1 and 2.

**Employee fringe benefits (item 206)** - If benefits are paid from the library budget, select "Y" and report the amount in item 207. If benefits are not paid from the library budget, select "N" and skip to item 300.

**Benefits (item 207)** - If benefits are paid from the library budget, report the amount here.

#### Library Expenditures, Fiscal Year 2006 - Academic Library Survey

**Total salaries and wages (item 205)** - This line will automatically be filled in from the total Salaries and Wages Expenditures from the previous section.

**Expenditures on information resources and operations (items 300-311)** - Report funds expended by the library in fiscal year 2008 (regardless of when received) from its regular budget and from all other sources; e.g., research grants, special projects, gifts and endowments, and fees for services. If items in this section are not paid from the library budget but can be easily identified in other parts of the institution's budget, report them here. **Expenditures should be reported for the 12-month period that corresponds to your library's fiscal year between the calendar period June 1, 2007 to September 30, 2008.** All expenditures should be reported in whole dollars in the most appropriate category to provide an unduplicated count of expenditures.

*Exclude* expenditures for new buildings and building renovation.

**Information resources (items 300-307) -**

**Books, serial backfiles, and other materials (one time purchases) (item 300)** - Report expenditures for published materials in all formats except current subscriptions to serials.

**Electronic (item 301)** - Report expenditures that are not current subscriptions to serials (i.e. are non-subscription, one-time, or monographic in nature) for software and machine-readable materials considered part of the collections. Examples include serial backfiles, literature collections, and one-time costs for electronic backfiles, etc. These expenditures have already been reported as part of item 300 above. Therefore, item 301 is not added into Total Expenditures (item 311).

**Audiovisual (item 302)** - Report expenditures for all library materials that are displayed by visual projection or magnification or through sound reproduction, or both, including graphic materials, audio materials, motion pictures, video materials, and special visual materials such as three-dimensional materials. These expenditures have already been reported as part of item 300 above. Therefore, item 302 is not added into Total Expenditures (item 311).

**Current serial subscriptions (ongoing commitments) (item 303)** - Report expenditures for ongoing subscriptions to serials in all formats. These are publications issued in successive parts, usually at regular intervals, and, as a rule, intended to be continued indefinitely. Serials include periodicals, newspapers, annuals (reports, yearbooks, etc.), memoirs, proceedings, and transactions of societies.

**Electronic serials (item 304)** – Report subscription expenditures (or those which are expected to be ongoing commitments) for serial publications whose primary format is electronic. Examples include paid subscriptions for electronic journals and indexes/abstracts available via the Internet, CD-ROM serials, and annual access fees. These expenditures have already been reported as part of item 303. Therefore, item 304 is not added into Total Expenditures (item 311).

**Other Information Resources (items 305-307) -**

**Document delivery/interlibrary loan (item 305)** - Report expenditures for document delivery and interlibrary loan services. Include fees paid for photocopies, costs of facsimile transmission, royalties and access fees paid to provide document delivery or interlibrary loan. Include fees paid to bibliographic utilities if the portion paid for interlibrary loan can be separately counted. Do not count expenditures related to transactions between the main or central library and branches reported in item 100, transactions between branches (item 100), or expenditures for on campus delivery.

**Preservation (item 306)** - Report expenditures associated with maintaining library and archival materials for use either in their original physical form or in some other usable way. This includes but is not limited to binding and rebinding, materials conservation, deacidification, lamination, and restoration. Also, include preservation-related contracts for services (e.g. digitization). Do not include staff salaries and wages.

**Other expenditures for information resources (item 307)** - Report any other collection expenditures not already included in items 300, 303, 305, and 306, such as expenditures for cartographic materials and manuscripts. Include copyright fees and fees for database searches, e.g. (DIALOG, Lexis-Nexis).

**Operating Expenditures (items 308-310) -**

**Computer hardware and software (item 308)** - Report expenditures from the library budget for computer hardware and software used to support library operations, whether purchased or leased, local or remote. Include expenditures for maintenance. Include the expenditure for equipment used to run information service products when that expenditure can be separated from the price of the product. *Exclude* expenditures reported in item 304.

**Bibliographic utilities, networks, and consortia (item 309)** - Report expenditures from the library operating budget for services provided by national, regional, and local bibliographic utilities, networks, and consortia. *Exclude* expenditures already reported on items 301, 304, and 305.

**All other operating expenditures (item 310)** - Report all other expenditures from the library budget not already reported in items 205 through 309 except employee fringe benefits that are reported in item 207. *Exclude* expenditures for new buildings and building renovations. Include all expenditures for furniture and equipment except computer hardware, which should be reported in item 308. Include any related maintenance costs.

**Total Expenditures (item 311)** - Report the sum of items 205, 300, 303, 305 through 310.

Library Collections, Fiscal Year 2008 - Academic Library Survey

**NOTE** - This section of the survey collects data on selected types of material. It does not cover all materials.

**Column (1), Total number added during fiscal year** - Report the gross number of each category added during FY 2008. Do not subtract the number withdrawn.

**Column (2), Total number held at end of fiscal year** - Report the total number of each category held at end of FY 2008. To get this figure, take the total number held at the end of FY 2007, add the number added

during FY 2008, and subtract the number withdrawn FY 2008.

**Books, serial backfiles and other paper materials (include government documents) (item 400)** - Report the number of volumes using the ANSI/NISO Z39.7-1995 definition for volume, which is as follows: A single physical unit of any printed, typewritten, handwritten, mimeographed, or processed work, distinguished from other units by a separate binding, encasement, portfolio, or other clear distinction, which has been cataloged, classified, and made ready for use, and which is typically the unit used to charge circulation transactions. Include print photographs, duplicates and bound volumes of periodicals. For purposes of this questionnaire, unclassified bound serials arranged in alphabetical order are considered classified. Exclude microfilms, maps, nonprint materials, and uncataloged items. Include Government document volumes that are accessible through the library's catalogs regardless of whether they are separately shelved. "Classified" includes documents arranged by Superintendent of Documents, CODOC, or similar numbers. "Cataloged" includes documents for which records are provided by the library or downloaded from other sources into the library's card or online catalogs.

**E-Books (item 401)** - Report the number of electronic monographs that have been cataloged by your library and are accessible through the library's catalog.

**Microforms (item 402)** - Report units of all photographic reproduction of textual, tabular, or graphic materials reduced in size so that they can be used only with magnification. Examples of microforms are roll microfilm, microcard, microfiche, and ultrafiche.

**Audiovisual Materials (item 403)** - Report units of all library materials that are displayed by visual projection or magnification or through sound reproduction, or both, including graphic materials, audio materials (include audio books), motion pictures, video materials, and special visual materials such as three-dimensional materials.

**Current serial subscriptions (item 404)** - Report the total number of titles in all formats. If the title comes in both paper and electronic form, count it twice. Count each individual title if it is received as part of a publisher's package. Include paper and microfilm government documents issued serially if they are accessible through the library's catalog. Report indexing and abstracting services that may contain full-text in item 405.

**Electronic reference sources and aggregation services (item 405)** - Report the total number of citation indexes and abstracts; full-text article databases; full-text reference sources (e.g., encyclopedias, almanacs, biographical and statistical sources and other quick fact-finding sources); dissertation and conference proceedings databases. Licensed electronic resources also include those databases that institutions mount locally. [Aggregation services are defined by NISO Z39.7-2004 as "4.10.3.2 Aggregated Full Text Databases: Collection of both bibliographic references and full text articles from periodical and/or other titles presented on a continuous basis that may relate to a common discipline or may provide multi-disciplinary coverage. This includes electronic reference and indexing tools that, if existed in print form, would be counted as periodicals. The content of aggregated full text databases consists predominately of full text articles rather than bibliographic references without associated full text, although both may be represented in the database."]

#### Library Services, Fiscal Year 2008 - Academic Library Survey

**Interlibrary loans and documents (Items 500-506)** - In items 500 and 501, report the number of filled requests for material provided to other libraries. In items 503 and 504, report the number of filled requests for material received from other libraries. Do not include transactions between the main or central library and branches reported in item 100, or transactions between branches (item 100).

**Returnables (item 500 and 503)** - Report materials that the library expects to have returned. Examples of returnables include books, dissertations and theses, microfilm reels, sound recordings, and audiovisual material.

**Non-returnables (item 501 and 504)** - Report materials that the library does not expect to have returned. Examples of non-returnables include photocopies or facsimiles, fiche-to-fiche copies, print copies from microfilm, electronic full-text documents, and gratis print copies of unpublished reports and/or departmental

working papers.

**Documents delivered from commercial services (item 505)** - Report the number of documents from commercial document delivery services received by your users. Count all transactions for which the library pays even if library staff is not involved in the transaction. Include documents received by regular or express mail, by fax, or in electronic form.

**Total loans (items 502 and 506)** - Sum items 500 and 501 for item 502, and sum items 503, 504, and 505 for item 506.

**General circulation transactions (item 507)** - Report the number of items lent from the general collection. Include both initial transactions and renewals.

**Reserve circulation transactions (item 508)** - Report reserve transactions of all types. Include both initial transactions and renewals.

**Information services to groups (items 509 and 510)** - Report the total number of presentations (item 509) and the total number of persons attending or served by those presentations (item 510). Information services to groups are presentations at which a staff member or person invited by a staff member provides information intended for a number of persons and planned in advance. These services may be either bibliographic instruction or library use presentations, or cultural, recreational, or educational presentations. Presentations both on and off the library premises should be included, as long as they are sponsored by the library. Self-paced tutorials and staff training should be excluded, as well as meetings sponsored by other groups using library meeting rooms. Include web-based presentations.

#### Library Services - Typical Week, Fall 2008 - Academic Library Survey

Collect data during a typical week in the fall. A typical week is one that is neither unusually busy nor unusually slow. Avoid vacation periods for key staff or days when unusual events are taking place on the campus or in the library. Choose a week in which the library is open its regular hours. Include any seven consecutive calendar days. If waiting for a typical week in Fall 2008 will delay this form, please use typical week data from the preceding fiscal year. If you have data for the entire year, divide by the number of weeks that the library was open.

**Number of weekly public service hours (item 600)** - Report an unduplicated count of the total public service hours for physical libraries per typical full-service week (i.e., no holidays or other special accommodations) across both main library and branches using the following method (corresponds to IPEDS): If a library is open from 9:00 a.m. to 5:00 p.m. Monday through Friday, it should report 40 hours per week. If several of its branches are also open during these hours, the figure remains 40 hours per week. Should Branch A also be open one evening from 7:00 p.m. to 9:00 p.m., the total hours during which users can find service somewhere within the system becomes 42 hours per week. If Branch B is open the same hours on the same evening, the count is still 42, but if Branch B is open two hours on another evening, or remains open two hours later, the total is then 44 hours per week. Exclude 24-hour unstaffed reserve or similar reading rooms. The maximum total is 168 (i.e., a staffed reading room open 7 days per week, 24 hours per day).

**Gate count in a typical week (item 601)** - Report the number of persons who physically enter library facilities in a typical week. It is understood that a single person may be counted more than once. If the library is virtual or entirely electronic, please leave the line blank.

**Reference transactions in a typical week (item 602)** - Report the total number of reference transactions in a typical week. A reference transaction is an information contact that involves the knowledge, use, recommendation, interpretation, or instruction in the use of one or more information sources by a member of the library staff. Information sources include printed and non-printed materials, machine-readable databases (including assistance with computer searching), the Web, catalogs and other holdings records, and, through communication or referral, other libraries and institutions, and persons both inside and outside the library. Include transactions in person, by phone, by e-mail, by the Web, and count transactions that take place at the reference desk, as well as elsewhere. Include information and referral services. If a contact includes both reference and directional services, it should be reported as one reference transaction. When a staff member

utilizes information gained from a previous use of information sources to answer a question, report as a reference transaction, even if the source is not consulted again during this transaction. Duration should not be an element in determining whether a transaction is a reference transaction.

**Do not report directional transactions here.** A directional transaction is an information contact which facilitates the use of the library in which the contact occurs and which does NOT involve the knowledge, use, recommendation, interpretation, or instruction in the use of any information sources other than those which describe the library; such as schedules, floor plans, handbooks, and policy statements. Examples of directional transactions include giving instruction in locating, within the library, staff, library users, or physical features, etc., and giving assistance of a nonbibliographic nature with machines.

#### Electronic Services, Fall 2008 - Academic Libraries Survey

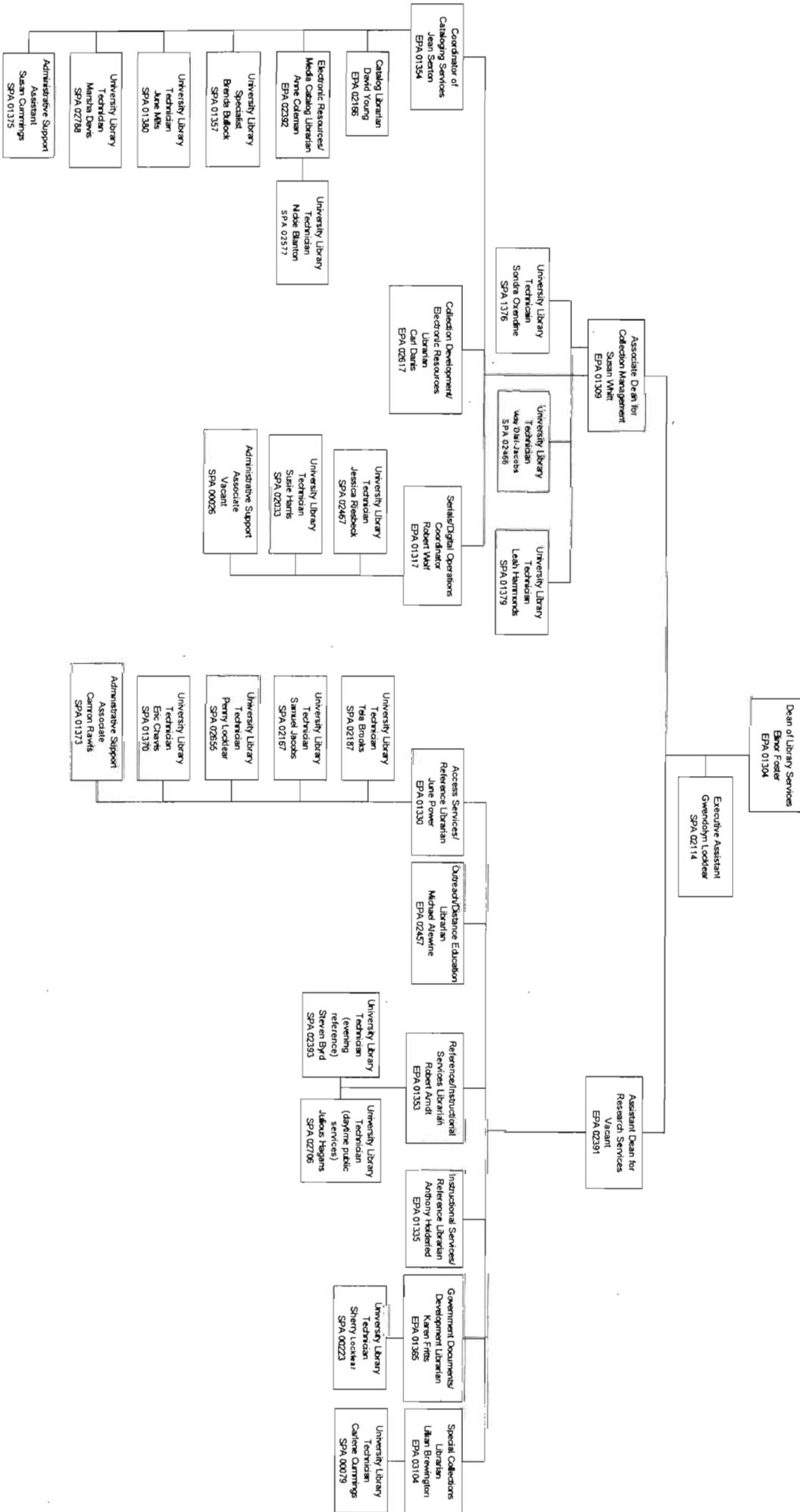
This section requests information about the electronic services provided by the library. The questions require a "yes" or "no" response. If the answer was "yes" at any time during the academic year, respond "yes".

#### Information Literacy - Academic Library Survey

This section requests information about institutional support for information literacy, which includes the set of skills needed to find, retrieve, analyze, and use information. The questions require a "yes" or "no" response.

Items 800-804 ask about information literacy activities undertaken by the postsecondary institution, not by the library.

**Organizational Chart  
Mary Livermore Library  
May 2008**



# **Attachment**

**C**

Attachment A  
revised by the Planning  
Committee 8/17/06

**LONG-RANGE STAFFING PLAN**  
Sampson-Livermore Library

2006-2007	2008-2009	2010-2011
<p><u>Support Staff:</u></p> <p>(1) Contracted Assistants to supplement Work/Study Assistants (10 ±) 06, 07</p> <p>(2) Library Technical Assistant for ILL/Document Delivery, 06</p> <p>(3) Public Services Library Technical Assistant, 07</p> <p><u>Librarians:</u></p> <p>(1) Collection Development/Electronic Resources Librarian, 06</p> <p>(2) Government Documents/Development Librarian, 07</p>	<p><u>Support Staff:</u></p> <p>(1) Contracted Assistants to supplement Work/Study Assistants (10 ±) 08, 09</p> <p>(2) Weekend/Evening Reference Library Assistants (2 half-time persons), 08</p> <p>(3) Library Technical Assistant (Evening/Weekend) permanent part-time, 08</p> <p><u>Librarians:</u></p> <p>(1) Reference/Information Literacy Librarian, 09</p>	<p><u>Support Staff:</u></p> <p>(1) Contracted Assistants to supplement Work/Study Assistants (10 ±) 10, 11</p> <p>(2) 4 Full-time Evening/Week-end Library Assistants, 10</p> <p><u>Librarians:</u></p> <p>(1) Special Collections Librarian, 10</p> <p>(2) Educational Resources Librarian, 10</p>

**LONG - RANGE MATERIALS PLAN**  
**Sampson-Livermore Library**

<b>2006-2007</b>	<b>2008-2009</b>	<b>2010-2011</b>
(1) Add 6,000 vols. ref. & monographs each yr. (\$65 per vol.): T = \$390,000 each yr. for 2006 and 2007	(1) Add 7,000 vols. ref. & monographs each yr. (\$70 per vol.): T = \$490,000 each yr. for 2008 and 2009	(1) Add 8,000 vols. ref. & monographs each yr. (\$80 per vol.): T=\$640,000 each yr. for 2010 and 2011
(2) Retain current print serial or microform subscriptions; est. 13% inflation factored in each yr.: T 2006 = \$336,885 T 2007 = \$380,680	(2) Retain current print/ electronic serial or microform subscriptions; est. 13% inflation factored in each yr.: T 2008 = \$430,168 T 2009 = \$486,090	(2) Retain current print serial or microform subscriptions; est. 13% inflation factored in each yr.: T 2010 = \$549,282 T 2011 = \$620,689
(3) Add 6 electronic databases each yr. and retain current subscriptions; est. 13% inflation factored in each yr.: T 2006 = \$295,000 T 2007 = \$395,000	(3) Add 5 electronic databases each yr. @ \$5,000 and retain current subscriptions; est. 13% inflation factored in each yr.: T 2008 = \$471,350 T 2009 = \$557,026	(3) Add 5 electronic databases each yr. @ \$6,000 and retain current subscriptions; est. 13% inflation factored in each yr.: T 2010 = \$660,117 T 2011 = \$775,932
(4) Add 200 media items per yr. (\$150 per item): T = \$30,000 each yr. for 2006 and 2007	(4) Add 250 media items per yr. (\$150 per item): T = \$37,500 each yr. for 2008 and 2009	(4) Add 300 media items per yr. (\$150 per item): T = \$45,000 each yr. for 2010 and 2011
(5) Binding: 2006: \$12,500 2007: \$13,000	(5) Binding: 2008: \$13,500 2009: \$14,000	(5) Binding: 2010: \$14,500 2011: \$15,000
Total materials expenditures: 2006: \$1,031,434 2007: \$1,208,680	Total materials expenditures: 2008: \$1,442,518 2009: \$1,585,216	Total materials expenditures: 2010: \$1,908,899 2011: \$2,096,621

**LONG-RANGE EQUIPMENT PLAN**  
**Sampson-Livermore Library**

Attachment C.  
 Reviewed by Planning Committee  
 2/28/06

2006-2007	2008-2009	2010-2011
<b>Special item furniture and equipment:                      - media items shelving: \$1,230.00</b>	<b>Special item furniture and equipment:                      - media items shelving: \$1,230.00</b>	<b>TBA for new Library &amp; Information                      Commons building.</b>
(1) Office setup for 1 librarian: \$4,000	(1) Office setup for 1 librarian: \$4,000	(1)
(2) Complete computer workstation setup for 1 librarian and 1 staff person: \$4,000.00	(2) Complete computer workstation setup for 1 librarian: \$2,000.00	(2)
(3) Upgrades for staff computers (10): \$15,000.00	(3) Upgrades for staff computers (10): \$15,000.00	(3)
(4) Wireless laptops for circulating -- due to high demand (5): \$6,500.00	(4) Flat panel monitor upgrades for staff and service desks: (12): \$7,200.00	(4)
(5) ILL Workstation upgrade: \$2,000.00	(5) Flat panel monitor upgrades for ERC computers (20): \$12,000.00	(5)

<p>(6) Electronic Classroom workstations upgrade (21): \$31,500.00</p>	<p>(6) Upgrade for circulating wireless laptops (15): \$22,500.00</p>	<p>(6)</p>
<p>(7) Flat panel monitors for Electronic Classroom (21): \$12,600.00</p>	<p>(7) Upgrade for Mac iBooks (5): \$15,000.00</p>	<p>(7)</p>
<p>(8) Multimedia (Mac) workstation upgrade: \$3,000.00</p>	<p>(8) Multimedia (Mac) workstations upgrade (3): \$10,000.00</p>	<p>(8)</p>
<p>(9) Smart Screen for Electronic Classroom: \$3,500.00</p>		<p>(9)</p>
<p><b>Total equipment costs for 2006-2007:</b> \$82,100.00</p>	<p><b>Total equipment costs for 2008-2009:</b> \$87,700.00</p>	<p><b>Total equipment costs for 2010-2011:</b></p>

# **Attachment**

**D**

# Library Acquisitions Budget FY2008

## Total Library Acquisitions Budget

Library Books/Media	531,189
Periodicals	352,000
Microforms	35,000
Electronic Resources	395,000
Binding & Restoration	12,500
<b>Total</b>	<b>1,325,689</b>

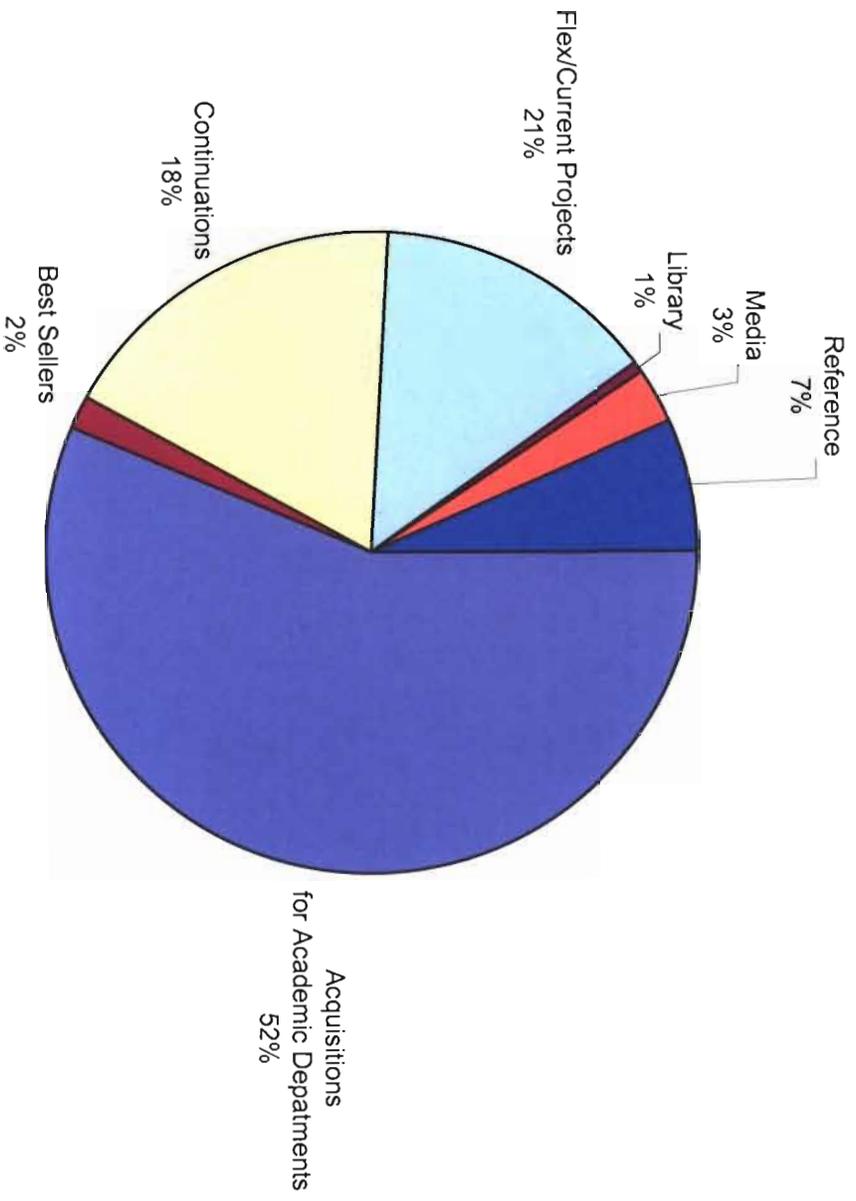
## Library Book/Media Budget

Acquisitions For Academic Departments	300,000
Best Sellers	8,000
Continuations	95,000
Flex/Current Projects	74,908
Library	2,500
Media	16,000
Reference	34,781
<b>Total</b>	<b>531,189</b>

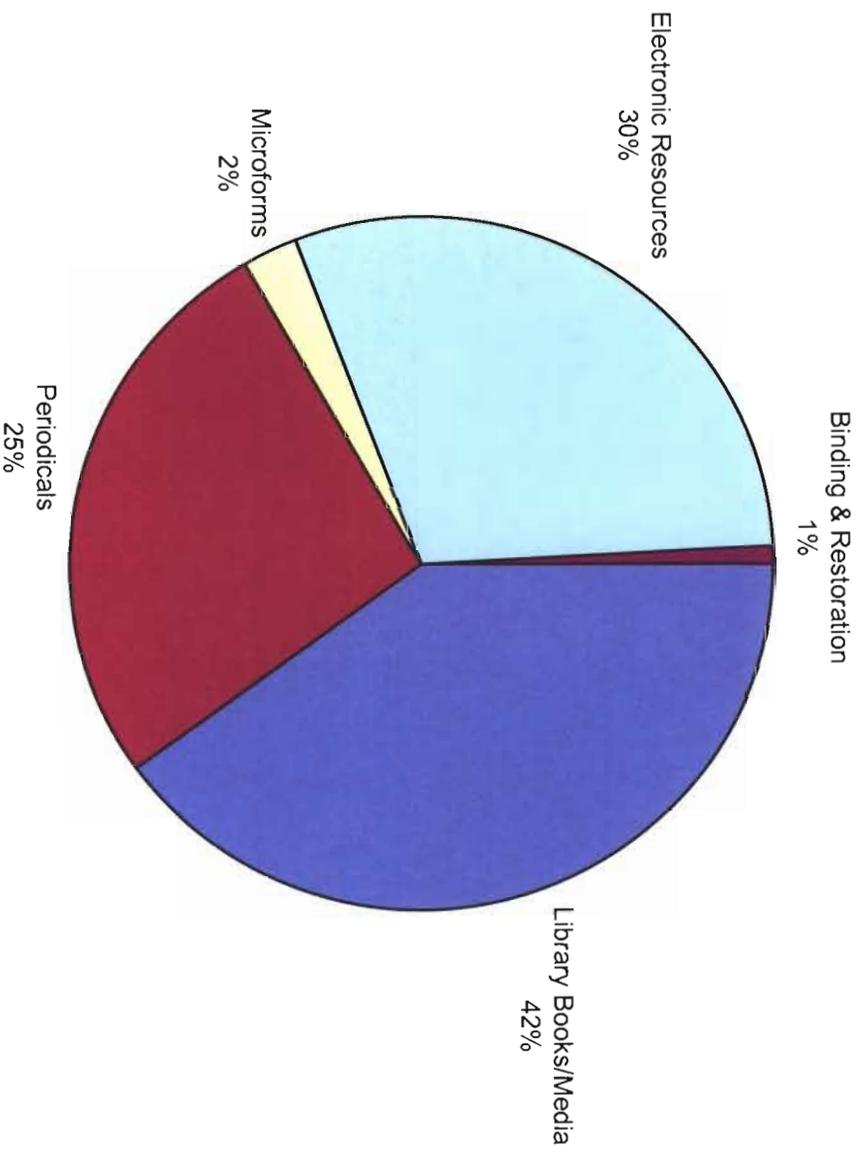
## Academic Department Breakdown

<u>Department</u>	<u>Total</u>
AIS	6,000
Art	10,500
Biology	23,130
Business	26,220
Chemistry & Physics	18,060
Education	29,190
ETL	20,880
Geology/Geography	10,350
Health, Physical Education & Recreation	21,900
History	12,180
Mass Communications	9,810
Math & CSC	18,120
Music	11,400
Nursing	15,360
Philosophy & Religion	10,440
Political Science & Public Administration	12,720
Psychology/Counseling	12,960
Social Work	10,500
Sociology/Criminal Justice	20,280
<b>Total</b>	<b>300,000</b>

# Library Book/Media Budget FY 2008



# Total Library Acquisitions Budget FY 2008



# **Attachment**

**E**

New	Package	Title	Record #	Vendor	Proj. Amt. Due FY08	Amt. Pd. FY08	Pd. Date	Start	End	Proj. Amt. Due FY09	% Inc.
	CC	18th & 19th century newspapers	02291733	Accessible Archives	4,266.41	3568.76	Mar-08	02/01/08	02/28/09	3,747.20	5.0%
	CC	Academic Onefile	02567489	Gale Cengage	6,945.75	6945.75	Jan-08	12/31/07	12/30/08	7,293.04	5.0%
		Academic Search Complete	02627802	EBSCO	9,750.00	8937.50	Jan-08	10/01/07	09/30/08	9,384.38	5.0%
		ACS Legacy Archive	02601114	ACS	200.00	200.00	Nov-07	01/01/08	12/31/08	200.00	
		American History and Life	02108586	EBSCO	9,486.88	9275.00	Mar-08	02/01/08	01/31/09	9,970.63	7.5%
		American's Historical Newspapers, 1690-1922	02547326	Readex (a division of NewsBank	4,653.00	paid in 2007		10/01/07	09/30/08	4,653.00	5.0%
		American's Newspapers	02559882	NewsBank	5,137.65	5390.28		01/01/08	12/31/08	5,659.79	5.0%
		Ancestry Library	02580329	ProQuest	2,094.75	2135.00		03/01/08	02/28/09	2,135.00	
		Applied Science and Technology Index	02035765	Wilson	3,858.40	3825.00	Dec-07	03/01/08	02/28/09	4,054.50	6.0%
*	CC	Applied science and Technology/ Business Periodicals Index Retrospective	02670112	Wilson	19,214.25	19,214.25	Apr-08	05/01/08	04/01/09	1,190.00	
*	CC	Applied Social Science Index Abstracts		Proquest	-	-				0.00	
		Art Index	02343438	Wilson	3,858.40	3825.00	Dec-07	03/01/08	02/28/09	4,054.50	6.0%
		Art Index Retrospective	02568457	Wilson	516.00	516.00	Aug-08	11/01/07	10/30/08	516.00	
		ARTstor	02503955	Artstor	8,925.00	8500.00	Jan-08	01/01/08	12/31/09	8,925.00	5.0%
		ATLA Religion with ATLASERIALS Online	02500814	EBSCO	6,747.30	6812.00	Jan-08	01/01/08	12/31/08	7,152.80	5.0%
		Bibliography of Native North Americans Online	02564932	EBSCO	1,627.50	1658.00	Jan-08	01/01/08	12/31/08	1,740.90	5.0%
	CC	Biography & Genealogy Master Index	02102547	Gale	1,362.85	1151.85		12/30/07	12/31/07	1,209.44	5.0%
*		Biography Reference Bank	02667125	Wilson	3,794.00	3783.00	Apr-08	04/01/08	03/30/09	3,794.00	
		Biological Abstracts	02499368	Thomson Scientific	6,371.37	6371.00		01/01/07	12/31/08	6,657.70	4.5%
		Book Review Digest Plus	02576235	Wilson	3,643.37	3770.00		02/01/08	01/31/09	3,770.00	
		Book Review Digest Retrospective (Annual Access Fee)	02576247	Wilson	616.00	616.00		02/01/08	01/31/09	616.00	
*	Sol	Books 24x7 Business Pro/IT Pro	0259041x	Solnet	5,692.50	5692.50	07/01/07	07/01/07	06/30/08	0.00	
		Books in Print Online (\$2700 w/ 20% Discount)	02579078	Bowker	2,700.00	2310.00	Jan-08	02/05/08	02/05/09	2,310.00	
	CC	Business Source Complete	02627814	EBSCO	7,182.00	6583.50	Jan-08	10/01/07	09/30/08	6,912.68	5.0%
		Chemical Abstracts Service *Paid Monthly	02307868	STN	3,500.00	2044.24		MONTHLY		0.00	0.0%
		Chemnbase	0229946x	Taylor & Francis	6,982.50	7315.00	Mar-08	04/01/08	03/31/09	7,680.75	5.0%
		Choice Reviews Online Site License	02273111	Choice	630.00	520.00	Aug-07	12/01/07	11/30/08	546.00	5.0%
		CINAHL Plus with full text	02282926	EBSCO	630.00	653.00	Jan-08	10/01/07	09/30/08	665.65	5.0%
	Sol	CIS Statistical Universe	02191866	Solnet	1,566.37	1435.50	Jul-07	07/01/07	06/30/08	1,665.18	16.0%
	Sol	Classical Music Library	0245483x	Solnet	896.00	896.00	Jun-08	07/01/08	06/30/09	896.00	0.0%
		Classical Scores Library	02604814	Alexander Street Press	3,046.10	2,901.05		07/01/07	12/31/07	2,901.05	
		Classification Web	0232751x	Library of Congress	603.75	575.00		11/24/07	11/23/08	603.75	5.0%
	CC	Communication & Mass Media	02497397	EBSCO	3,087.00	3087.00		01/01/07	12/31/08	3,241.35	5.0%
*		Compustat	02675584	Compustat	16,500.00	16,500.00	May-08	05/08/08	05/07/09	16,500.00	
	Sol	Congressional Universe	02191854	Solnet	818,286.55	2623.50	Jul-07	07/01/07	06/30/08	3,043.26	16.0%
	CC	Contemporary Women's Issues	02289076	Thomson Gale	1,628.00	1554.00		12/31/07	12/30/08	1,709.40	10.0%

CC	Criminal Justice Abstracts	02431816	Proquest		3,307.50	3308.00	Dec-07	02/01/08	02/01/09	3,473.40	5.0%
	Early American Newspapers (see America's Historical Newspapers)	02547326								0.00	N/A
CC	Essaill	02420004	EBSCO	New Essaill with Full Text				10/01/06	09/30/07	0.00	0.0%
*	CC	Essaill w/ Full Text	EBSCO		6,037.00	6037.00	Jan-08	10/01/07	09/30/08	6,037.00	0.0%
*	CC	Education Index Retrospective	Wilson		13,561.75	13,561.75	Apr-08	05/01/08	04/01/09	798.00	0.0%
		Education Law in North Carolina	North Carolina School Board Association		500.00	500.00	Jan-08	01/01/08	12/31/09	500.00	0.0%
		ehRAF Collection of Archaeology	Human Relations Area Files, IN		895.00	895.00	Apr-08	07/01/08	06/30/09	895.00	0.0%
		ehRAF World Cultures	Human Relations Area Files, IN		1,795.00	1795.00	Apr-08	07/01/08	06/30/09	1,795.00	0.0%
		EJS Electronic Journal Service	EBSCO		1,050.00	1000.00	Feb-08	01/01/07	01/01/08	1,050.00	5.0%
		Environment Complete	EBSCO		4,640.00	2901.00	Jan-08	10/01/07	09/30/08	2,901.00	0.0%
		ERIC	Proquest		0.00	^		02/01/07	02/01/08	0.00	0.0%
		Essay and General Literature Index Online	Wilson		1,545.33	1715.00		02/01/08	01/31/09	1,715.00	0.0%
*	CC	Essay and General Literature Retrospective	Wilson		4,483.75	4,483.75	Apr-08	05/01/08	04/01/09	264.00	5.0%
		Ethnic NewsWatch	ProQuest		4,494.00	4495.00	Jul-07	01/01/08	12/31/08	4,719.75	5.0%
		Family & Society Studies Worldwide	EBSCO		2,100.00	2140.00	Mar-08	03/01/08	02/28/09	2,140.00	0.0%
		Forensicbase	Taylor & Francis		3,302.25	3460.00	Mar-08	04/01/08	03/31/09	3,633.00	5.0%
		Gale Literary Databases	Thomson Gale		5,418.00	5,418.00	attached to GLE	12/31/06	12/30/07	0.00	5.0%
*	CC	Gale Literary Resource Center	Gale Cengage		2,265.00	2265.00	Jan-08	11/30/07	11/30/08	7,700.00	0.0%
*	CC	Gale Literary Resource Center Archive	Gale Cengage		4,290.00	4290.00	Jan-08	01/01/08		4,290.00	0.0%
		Gender Watch (GenderWatch)	ProQuest		2,595.00	2595.00	Jul-07	01/01/08	12/31/08	2,724.75	5.0%
		Georef	EBSCO		1,784.00	1781.00	Jan-08	12/01/07	11/30/08	1,870.05	5.0%
		Grove Dictionary of Art	Solinet		1,932.00	1980.00	Jul-07	07/01/07	06/30/08	2,058.00	5.0%
		Historical Abstracts Web version	EBSCO		9,486.88	9,275.00	10/01/07	10/01/07	09/30/08	9,970.63	7.5%
		Historical New York Times	ProQuest		6,142.50	6145.00	04/01/08	04/01/08	03/31/09	6,482.25	5.0%
		Historical Statistics of the USA Millennium Edition	Cambridge University Press		100.00	100.00	Feb-08	04/01/07	04/01/08	100.00	0.0%
		Humanities and Social Sciences Index Retrospective	Wilson		13,969.75	13,969.75	Apr-08	05/01/08	04/01/09	822.00	0.0%
*	CC	ICPSR	ICPSR		4,875.00	4875.00	Oct-07	10/01/07	06/30/08	4,875.00	0.0%
		Intl Ind/Performing Arts FI	Proquest		5,210.00	5210.00		03/01/08	03/30/09	5,210.00	0.0%
		ISI Web of Science (Citation Indexes Only)	Thomson Scientific		18,311.22	15,059.00		07/01/07	06/30/08	15,586.07	3.5%
		Journal Finder	UNC-Greensboro		2,490.60	2574.00		09/01/07	08/31/08	2,702.70	5.0%
		JSTOR Arts & Sciences Complement Collection	JSTOR		1,500.00	1500.00	Jan-08	01/01/08	12/31/09	1,500.00	5.0%
		JSTOR Arts & Sciences I Collection	JSTOR		4,000.00	4000.00	Jan-08	01/01/08	12/31/09	4,000.00	0.0%
		JSTOR Arts & Sciences II Collection	JSTOR		2,000.00	2000.00	Jan-08	01/01/08	12/31/09	2,000.00	0.0%
		JSTOR Arts & Sciences III Collection	JSTOR		3,500.00	3500.00	Jan-08	01/01/08	12/31/09	3,500.00	0.0%
		JSTOR Arts and Sciences IV Business Collection	JSTOR		3,300.00	3300.00	Jan-08	01/01/08	12/31/09	3,300.00	0.0%
		JSTOR Arts and Sciences V Collection	JSTOR		3,500.00	700.00	Jan-08	01/01/08	12/31/09	700.00	0.0%

Electronic Databases Report 2007-2008

	JSTOR Arts and Sciences VI Collection	02685388	JSTOR	6,000.00	2,750.00	Jun-08	06/01/08	05/31/09	6,000.00	0.0%
	JSTOR Biological Sciences Collection	02497785	JSTOR	became Life Sciences Collection						
	JSTOR Health & General Science Collection	02231092	JSTOR	became Life Sciences Collection						
	JSTOR Life Sciences Collection	02643194	JSTOR	6,000.00	6000.00	Jan-08	01/01/08	12/31/09	6,000.00	0.0%
Sol	Lexis-Nexis Academic Universe	02158692	Solinet	9,740.38	9058.00	Jul-07	07/01/07	06/30/08	10,507.28	16.0%
CC	LGBT Life with Fulltext Online	02500826	EBSCO	3,347.40	3347.00	Jan-08	10/01/07	09/30/08	3,514.35	5.0%
* CC	LISA		Proquest	-	-				-	
	Literature Online	02181770	ProQuest	8,221.50	8220.00		03/01/07	04/30/08	8,631.00	5.0%
	MathSciNet	02598310	AMS	10,144.00	10144.00	Aug-07	01/01/08	12/31/08	10,144.00	5.0%
	Mergent Online	02419993	Mergent	9,513.00	9060.00	Feb-08	02/01/08	02/01/09	9,513.00	5.0%
CC	MLA int. bib. of Bks.&artc. on the mod Lang and lit.	02502835	EBSCO	4,105.50	4106.00	Jan-08	10/01/07	09/30/08	4,311.30	5.0%
	NetAdvantage	02599971	S&P	17,036.00	17036.00	Apr-08	06/27/08	06/26/09	17,036.00	
Sol	New Grove Dictionary of Music & Musicians	02295088	Solinet	1,960.00	1960.00	Jul-07	07/01/07	06/30/08	2,058.00	5.0%
CC	OrniFile Full Text Mega Edition, Includes A :	02334537	Wilson	8,898.00	9,076.64	May-08	08/01/08	07/30/09	9,157.75	5.0%
	OrniFile^ Art Index FT		Wilson	0.00	^		03/01/07	02/28/08	0.00	
	OrniFile^ Biological and Agricultural Index Plus		Wilson	0.00	^		03/01/07	02/28/08	0.00	
	OrniFile^ Education FT		Wilson	0.00	^		03/01/07	02/28/08	0.00	
	OrniFile^ General Science FT		Wilson	0.00	^		03/01/07	02/28/08	0.00	
	OrniFile^ Humanities FT		Wilson	0.00	^		03/01/07	02/28/08	0.00	
	OrniFile^ Index to Legal Periodicals & Books FT		Wilson	0.00	^		03/01/07	02/28/08	0.00	
	OrniFile^ Library Literature & Information Science FT		Wilson	0.00	^		03/01/07	02/28/08	0.00	
	OrniFile^ Readers Guide FT		Wilson	0.00	^		03/01/07	02/28/08	0.00	
	OrniFile^ Social Science FT		Wilson	0.00	^		03/01/07	02/28/08	0.00	
	OrniFile^ Wilson Business FT		Wilson	0.00	^		03/01/07	02/28/08	0.00	
CC	Opposing Viewpoints Resource Center	02274049	Gale	cancel	cancel		11/18/06	11/17/07	0.00	5.0%
* Sol	Oxford Digital Reference Shelf	02662577	Oxford	7,797.00	7,560.00	Apr-08	07/01/07	one time purchase	0.00	
Sol	Oxford English Dictionary	02455572	Solinet	1,155.64	1163.25	Jul-07	07/01/07	06/30/08	1,221.41	5.0%
Sol	Oxford Ref Online: Premium Collection	02299471	Solinet	1,286.25	1330.00	Jul-07	07/01/07	06/30/08	1,396.50	5.0%
CC	PAIS	02460749	Proquest	6,563.20	6153.00	Mar-08	05/31/08	05/31/09	6,891.36	12.0%
* CC	Pepid	02668683	Pepid	13,000.00	12999.00	Apr-08	03/01/08	02/28/09	13,000.00	
	Periodical Archive Online	02635471	Proquest	75,892.00	75892.00	Dec-07	11/01/07	11/30/08	3,000.00	
CC	Philosophers' Index Tier 3	02588535	Proquest	3,024.00	3024.00		03/16/07	03/16/08	3,024.00	
CC	Physical Education Index	02574834	Proquest	1,338.75	1340.00		01/30/08	01/30/09	1,407.00	5.0%
	Policy File	02588547	ProQuest	2,940.00	2940.00		03/01/08	03/30/09	2,940.00	
	Polling the Nations	0259058x	ORS	866.25	825.00	Jan-08	03/18/08	03/17/09	825.00	
	PQ Dissertation & Thesis FT	02584967	ProQuest	12,915.00	12915.00		03/01/08	02/28/09	12,915.00	
Sol	Project MUSE Premium	02148791	Solinet	cancel	13230.00		01/01/08	12/31/08	13,230.00	

CC	PsycARTICLES (1 yr)	02295106	EBSCO	6,352.50	6940.00	Aug-07	09/01/07	08/31/08	6,899.00	5.0%
CC	Reader's Guide to Periodical Literature Retrospective	02670148	Wilson	9,872.75	3,872.75	Apr-08	05/01/08	04/01/09	\$81.00	
CC	ReRWorks	02615745	ReRWorks	5,695.00	5695.00		09/01/07	09/01/08	5,695.00	
	Resources for College Libraries Online	02579066	Bowker	4,572.75	4572.75	Jan-08	02/05/08	02/05/09	4,572.75	
	RIA Academic Advantage Library Web	02273081	Thomson	3,213.00	3060.00	Aug-07	12/01/07	11/30/08	3,213.00	5.0%
CC	Routledge Encyclopedia of Philosophy	02566667	Taylor & Francis	892.50	865.00	Jan-08	01/01/08	12/31/08	929.25	5.0%
	Rural Development Abstracts-Internet	02592642	CABI Head Office	803.25	895.00	Mar-08	02/04/08	01/04/09	885.00	
*	Sage eReference 2002-2006	02683192	Sage	7,200.00	7,200.00	Jun-08	06/01/08	05/31/13	No payment until 2013	
*	Sage eReference 2007 Package	02682035	Sage	5,130.00	5,130.00	Jun-08	06/01/08	05/31/13	No payment until 2013	
*	Sage eReference 2008 Package	02682047	Sage	5,985.00	5,985.00	Jun-08	06/01/08	05/31/13	No payment until 2013	
	Scholarly Stats	0255998x	Scinet	7,449.75	7,025.00	Jun-08	02/01/08	01/31/09	7,449.75	5.0%
CC	Short Story Index Retrospective	0267015x	Wilson	4,122.50	4,122.50	Apr-08	05/01/08	04/01/09	243.00	
	Short Story Index Web	02299203	Wilson	1,128.75	1130.00	Dec-07	03/01/08	02/28/09	1,186.50	5.0%
CC	Social Services Abstracts		Proquest	0.00	^		02/01/07	02/01/08	0.00	0.0%
	Social Work Abstracts on web	02141772	EBSCO	5,571.00	5571.00	Mar-08	03/15/08	03/15/09	5,849.55	5.0%
CC	Sociological Abstracts	02431804	Proquest	5,690.50	5681.00	Dec-07	02/01/08	02/01/09	5,965.05	5.0%
CC	Sport Discus	02453447	EBSCO	4,536.00	4536.00	Jan-08	10/01/07	09/30/08	4,782.80	5.0%
*	Syndetic Solutions	02636918	Bowker		1693.73	Jan-08	11/20/07	11/20/08	1,693.73	
CC	Twayne's Author Series	02565730	Gale Cengage	4,704.00	4704.00		12/31/07	12/30/08	4,939.20	5.0%
CC	Worldwide Political Science Abstracts		Proquest		-				0.00	
* CC	Zoological Record	0265149x	ISI	8,608.00	9,192.00				1,159.00	
	Omnifile paid through 606			(8,895.00)						
	<b>Total</b>			<b>606,969.87</b>	<b>601,452.55</b>				<b>441,257.85</b>	

ONE TIME FEES

	Periodical Archives Online	026354771	Proquest	\$74,092.00						
	Educator Index Retrospective	02670161	Wilson	13,561.75						
	Applied Science and Technology Business Periodical Index Retrospective	02670112	Wilson	19,214.25						
	Essay and General Literature Retrospectives Humanities and Social Sciences Index Retrospectives	02670124	Wilson	4,463.75						
	Reader's Guide to Periodical Literature Retrospective	02670136	Wilson	13,966.75						
	Short Story Index Retrospective	02670148	Wilson	0,872.75						
	Oxford Digital Reference Shelf	02682577	Oxford	6,766.50						
	Sage eReference 2007 Package	02682035	Sage	5,130.00						
	Sage eReference 2008 Package	02682047	Sage	5,985.00						
	CANCEL									

8/18/2008

\$157,198.25

**Collection Development Liaison Assignments, 2007/2008**

Department	Chair/Dean	Liaison	Librarian
American Indian Studies	Dr. Mary Ann Jacobs Chair, x6266, <a href="mailto:mary.jacobs@uncp.edu">mary.jacobs@uncp.edu</a>	Dr. Mary Ann Jacobs, x6266, <a href="mailto:mary.jacobs@uncp.edu">mary.jacobs@uncp.edu</a>	Lillian Brewington, x6655, <a href="mailto:lillian.brewington@uncp.edu">lillian.brewington@uncp.edu</a>
Art	Janette Hopper, Chair, x6216, <a href="mailto:janette.hopper@uncp.edu">janette.hopper@uncp.edu</a>	Dr. Richard Gay, X4045, <a href="mailto:richard.gay@uncp.edu">richard.gay@uncp.edu</a>	June Power, x6369, <a href="mailto:june.power@uncp.edu">june.power@uncp.edu</a>
Biology	Dr. Andy Ash, Chair, x6418, <a href="mailto:andy.ash@uncp.edu">andy.ash@uncp.edu</a>	Dr. David Zeigler, x6610, <a href="mailto:david.zeigler@uncp.edu">david.zeigler@uncp.edu</a>	Cindy Saylor, x6265, <a href="mailto:saylor@uncp.edu">saylor@uncp.edu</a>
School of Business	Dr. Eric Dent, Dean, x6214 <a href="mailto:eric.dent@uncp.edu">eric.dent@uncp.edu</a>		Carl Danis, x6876, <a href="mailto:carl.danis@uncp.edu">carl.danis@uncp.edu</a>
School of Business Accounting and Information Technology	Dr. Craig Shoulders, x6463, <a href="mailto:craig.shoulders@uncp.edu">craig.shoulders@uncp.edu</a>	Dr. Xin "Lucie" Li, x6311, <a href="mailto:lixin@uncp.edu">lixin@uncp.edu</a>	Carl Danis, x6876, <a href="mailto:carl.danis@uncp.edu">carl.danis@uncp.edu</a>
School of Business Economics and Finance	Dr. Ramin Maysami, Chair, x5707, <a href="mailto:ramin.maysami@uncp.edu">ramin.maysami@uncp.edu</a>	Dr. James Frederick, x6592, <a href="mailto:james.frederick@uncp.edu">james.frederick@uncp.edu</a>	Carl Danis, x6876, <a href="mailto:carl.danis@uncp.edu">carl.danis@uncp.edu</a>
School of Business Management, Marketing, and International Business	Dr. Chris Ziemnowicz, Chair, x6286, <a href="mailto:christopher.ziemnowicz@uncp.edu">christopher.ziemnowicz@uncp.edu</a>	Dr. Ed Powers, x6699 <a href="mailto:ed.powers@uncp.edu">ed.powers@uncp.edu</a>	Carl Danis, x6876, <a href="mailto:carl.danis@uncp.edu">carl.danis@uncp.edu</a>
Chemistry & Physics (Physical Science)	Dr. Tom Dooling, Chair, x6247,6595, <a href="mailto:tom.dooling@uncp.edu">tom.dooling@uncp.edu</a>	Dr. S. Mandjiny, x6608, <a href="mailto:siva.mandjiny@uncp.edu">siva.mandjiny@uncp.edu</a>	Susan Whit, x6513, <a href="mailto:susan.whitt@uncp.edu">susan.whitt@uncp.edu</a>
Education	Dr. Zoe Locklear, Dean, x4041, <a href="mailto:zoe.locklear@uncp.edu">zoe.locklear@uncp.edu</a>	Dr. Zoe Locklear, x4041, <a href="mailto:zoe.locklear@uncp.edu">zoe.locklear@uncp.edu</a>	Jean Sexton, x6659, <a href="mailto:jean.sextion@uncp.edu">jean.sextion@uncp.edu</a>
English, Theatre, Languages	Dr. Dennis Sigmon, Chair, 6246, <a href="mailto:dennis.sigmon@uncp.edu">dennis.sigmon@uncp.edu</a>	Dr. Mark Canada, x6431, <a href="mailto:mark.canada@uncp.edu">mark.canada@uncp.edu</a>	Anne Coleman, x6837, <a href="mailto:anne.coleman@uncp.edu">anne.coleman@uncp.edu</a>
Geography/Geology	Dr. Martin Farley Chair, x6478, <a href="mailto:martin.farley@uncp.edu">martin.farley@uncp.edu</a>	Dr. Martin Farley, x6478, <a href="mailto:martin.farley@uncp.edu">martin.farley@uncp.edu</a>	Karen Orr Fritts, x4242, <a href="mailto:karen.fritts@uncp.edu">karen.fritts@uncp.edu</a>
History	Dr. Robert Brown, Chair, x6438, <a href="mailto:robert.brown@uncp.edu">robert.brown@uncp.edu</a>	Dr. Bruce DeHart, x6627, <a href="mailto:bdehart@hotmail.com">bdehart@hotmail.com</a>	David Young, x6657, <a href="mailto:david.young@uncp.edu">david.young@uncp.edu</a>
Health, Physical Education, Recreation	Dr. Tommy Thompson, Chair, x6385, <a href="mailto:tommy.thompson@uncp.edu">tommy.thompson@uncp.edu</a>	Dr. Danny Davis, x6498, <a href="mailto:danny.davis@uncp.edu">danny.davis@uncp.edu</a>	Anthony Holderied, 4174, <a href="mailto:anthony.holderied@uncp.edu">anthony.holderied@uncp.edu</a>
Mass Communications	Dr. Jamie Litty, Chair, x6654, <a href="mailto:jamie.litty@uncp.edu">jamie.litty@uncp.edu</a>	Dr. Jamie Litty x6654, <a href="mailto:jamie.litty@uncp.edu">jamie.litty@uncp.edu</a>	Robert Wolf, x6696, <a href="mailto:robert.wolf@uncp.edu">robert.wolf@uncp.edu</a>
Mathematics and Computer Science	Dr. Steven Bourquin , Chair, x6517, <a href="mailto:steven.bourquin@uncp.edu">steven.bourquin@uncp.edu</a>	Mary Klinikowski, X6417, <a href="mailto:mary.klinikowski@uncp.edu">mary.klinikowski@uncp.edu</a>	Cindy Saylor x6265, <a href="mailto:saylor@uncp.edu">saylor@uncp.edu</a>
Music	Dr. Janita Byars, Chair, x5704,6230, <a href="mailto:janita.byars@uncp.edu">janita.byars@uncp.edu</a>	Dr. Larry Arnold, x6404, <a href="mailto:larry.arnold@uncp.edu">larry.arnold@uncp.edu</a>	Jean Sexton, x6659, <a href="mailto:jean.sexton@uncp.edu">jean.sexton@uncp.edu</a>
Nursing	Dr. Barbara Synowiez, Director, x6805, <a href="mailto:barbara.synowiez@uncp.edu">barbara.synowiez@uncp.edu</a>	Dena B. Evans RN, BSN, MPH, x6653, <a href="mailto:dena.evans@uncp.edu">dena.evans@uncp.edu</a>	Carl Danis, x6876, <a href="mailto:carl.danis@uncp.edu">carl.danis@uncp.edu</a>
Philosophy and Religion	Dr. Jeff Geller, Chair, x6460, <a href="mailto:jeffery.geller@uncp.edu">jeffery.geller@uncp.edu</a>	Dr. Ray Sutherland, x6240, <a href="mailto:ray.sutherland@uncp.edu">ray.sutherland@uncp.edu</a>	Robert Arndt, x6529, <a href="mailto:robert.arndt@uncp.edu">robert.arndt@uncp.edu</a>
Political Science and Public Administration	Dr. Nicholas Giannatasio, Chair, x6531, <a href="mailto:nicholas.giannatasio@uncp.edu">nicholas.giannatasio@uncp.edu</a>	Dr. William Albrecht, x6822, <a href="mailto:william.albrecht@uncp.edu">william.albrecht@uncp.edu</a>	David Young, x6657, <a href="mailto:david.young@uncp.edu">david.young@uncp.edu</a>
Psychology and Counseling	Dr. Kelly Charlton, x6459, Chair, <a href="mailto:kelly.charlton@uncp.edu">kelly.charlton@uncp.edu</a>	Dr. John Raacke, 6269 <a href="mailto:john.raacke@uncp.edu">john.raacke@uncp.edu</a>	Robert Wolf, x6696, <a href="mailto:robert.wolf@uncp.edu">robert.wolf@uncp.edu</a>
Reference	Dr. Elinor Foster, Dean, x6212, <a href="mailto:elinor.foster@uncp.edu">elinor.foster@uncp.edu</a>	Dr. Elinor Foster, x6212, <a href="mailto:elinor.foster@uncp.edu">elinor.foster@uncp.edu</a>	Robert Arndt, x6529, <a href="mailto:robert.arndt@uncp.edu">robert.arndt@uncp.edu</a>
Social Work	Dr. Sherry Edwards, Chair, x6476, <a href="mailto:sherry.edwards@uncp.edu">sherry.edwards@uncp.edu</a>	Frederick H. Stephens, x6581, <a href="mailto:frederick.stephens@uncp.edu">frederick.stephens@uncp.edu</a>	Michael Alewine, x5743, <a href="mailto:michael.alewine@uncp.edu">michael.alewine@uncp.edu</a>
Sociology and Criminal Justice	Dr. Mario Paparozzi, Chair, x5783, <a href="mailto:mario.paparozzi@uncp.edu">mario.paparozzi@uncp.edu</a>	Dr. Mario Paparozzi, x5783, <a href="mailto:mario.paparozzi@uncp.edu">mario.paparozzi@uncp.edu</a>	Michael Alewine, x5743, <a href="mailto:michael.alewine@uncp.edu">michael.alewine@uncp.edu</a>

**Monthly Report to the Office of Academic Affairs  
Mary Livermore Library  
July 2007 - June 2008**

**ANNUAL STATISTICAL SUMMARY**

**I. Statistical Summary - Public Services**

**A. Attendance Report**

Library attendance .....	160,967
Attendance per diem .....	491

**B. Circulation Report**

Monographs (external circulation) .....	47,388
Electronic Reserves .....	5,165
Print Reserves .....	16,242
Periodicals .....	4,384
Special Collections .....	386
Typewriter use .....	18
Multimedia Rooms use .....	267
Internal Use .....	9,097
Transit (In) .....	528
Transit (Out) .....	1,126
Media .....	24,085
DVD Players .....	37
Laptop Usage .....	5,613
MP3 Players .....	97

**C. Document Delivery**

Items loaned .....	2,346
Loan activities	
Books (may include renewals) .....	1,282
Nonreturnables .....	1,062
Documents .....	3
Loan requests received (but not filled) .....	1,376
Items borrowed .....	1,979
Borrowing activities	
Books (may include renewals) .....	835
Nonreturnables .....	1,144
Borrowing requests received (but not filled) .....	307
Patrons served .....	1,760
Faculty/Staff requests .....	1,004
Student requests .....	756

Document Delivery (February - June)	
Books .....	16
Nonreturnables .....	173

**D. Reference Activity**

Research questions .....	4,374
Directional questions .....	3,129
Technical questions .....	1,006
Instructional questions .....	514
Distance Education questions .....	554
Questions answered with federal documents .....	64
Questions answered with state documents .....	35

**E. Library Use Instruction Activity**

Sessions .....	237
Attendance .....	3844

**II. Statistical Summary - Technical Services**

A. Number of new items added .....	15,182
1. Books .....	8,980
2. Bound Periodicals .....	978
3. Microform .....	2,646
4. Paper Documents .....	1,170
5. Electronic Documents .....	85
6. Audiotapes .....	46
7. CD Sound .....	185
8. Videos .....	13
9. DVDs .....	999
10. CD ROM .....	4
11. Kits .....	28
B. Total title holdings online .....	221,798
C. Total item holdings online .....	307,136
D. Number of items withdrawn .....	1,729

Mary Livermore Library  
 Donors of Gift Materials

2007-2008

Donors	Hardbacks	Paperbacks	Magazines	Cassettes	VHS/DVD	Software	CD	Maps	Other
Albrecht, William	7	14	34	7					
Alewine, Michael	8	18			76		1		
American Philosophical Society		1							
Anderson, Ryan K.	1								
Anonymous	7	26		1			2		
Arndt, Robert	35	93							
Arts & Society in Flanders and The Netherlands		1							
Ashraf, Mohammad	10	19	63				12		
Baker and Taylor Company		1							
Beach, Martha	11	12							
Blanton, Nickie		1							
Boruff, John							1		
Bridge Publications, Inc.	36				2				
Bukowy, Stephen		63							
Bullock, Brenda	20	40							
Carroll, Roy	9	2							
Charleston Conference		1							
Chris Nedelcovych Soccer Foundation		1							
Christian, Sheena		1							
Connor, Braelinn	1	1							
Criticas Magazine	21	51	1	6	5		7		
Curtis, Anthony	28	20							
Davis, Marsha		1							
Dent, Eric					1				
Dial-Jacobs, Vicky	8	64			25				
Esposto, Roberto H.		1							
Folger, Margaret	1	2							
Foster, Elinor	4	8			1				
Foster, Jay	8	30							
Froeba, Elizabeth		22							
Gay, Richard		1							
Government Publishing Office	1								
Guardino, Mary					2				
Hall, Linda	28	128							
Hammonds, Leah	1	1							
Haywood, Clint	6	1							



Mary Livermore Library  
 Donors of Gift Materials

2007-2008

Donors	Hardbacks	Paperbacks	Magazines	Cassettes	VHS/DVD	Software	CD	Maps	Other
UNCW/Randall Library		1	56						
University Faculty for Life			1						
University of Nevada Center for Basque Studies	1								
Vest, Jay	1								
Wake Forest University/Mary M. Dalton					2				
Ward, Phillip		1							
Wendorff, Liliana	5	25							
Wiggins, Fred	39	1							
Wolf, Robert	31	49							
Worley, Charity		1							
Young, David		1							
<b>Total</b>	<b>561</b>	<b>985</b>	<b>1199</b>	<b>20</b>	<b>314</b>	<b>0</b>	<b>66</b>	<b>0</b>	<b>0</b>

## Journal Titles Available at the Mary Livermore Library 2007-08

**Print TOTAL – 1,997** (971 active titles)

**Electronic TOTAL – 47,200**

**PAID (31,001)**

ACS Legacy Archive	32
American Chemical Society Collection	36
American Society for Microbiology	10
Blackwell Synergy HSS Collection	386
Brill Academic Publishers via Carolina Consortium	98
Cambridge University Press via Carolina Consortium	217
Ebsco Academic Search Complete	5,702
Ebsco ATLAS	98
Ebsco Business Source Complete	3,237
Ebsco CINAHL Plus with Full Text	592
Ebsco Communication and Mass Media Complete via Carolina Consortium	207
Ebsco EconLit with Full Text via Carolina Consortium	382
Ebsco EJS	671
EBSCO Environment Complete via Carolina Consortium	579
Ebsco MAS Ultra School Edition	490
Ebsco Middle Search Plus	146
Ebsco PsycArticles	62
Ebsco SportsDiscus with Full Text	404
Infotrac Academic Onefile	3,923
J-STOR - Arts and Sciences 1	175
J-STOR - Arts and Sciences 2	188
J-STOR - Arts and Sciences 3	239
J-STOR - Arts and Sciences 4	148
J-STOR - Arts and Sciences Complement	208
J-STOR - Biological Sciences	132
J-STOR - Ecology and Botany Collection	35
J-STOR - Health and General Science Collection	35
J-STOR - Language and Literature Collection	46
Lexis-Nexis Academic Universe	2,961
Mary Ann Liebert via Carolina Consortium	60
Newsbank America's Newspapers Complete	781
Oxford University Press via Carolina Consortium	212
Project Muse - Premium	369
Proquest Ethnic Newswatch	291
Proquest Periodicals Archive Online	527
Publisher	18
SAGE Backfiles	345
Sage Premier Collection via Carolina Consortium	493
Science Direct - College Edition	1,165
Springer-Verlag via Carolina Consortium	2,299
Wiley InterScience via Carolina Consortium	397

Wilson OmniFile	2,605
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**NCLIVE (3,452)**

Congressional Quarterly Publications via NC LIVE	2
Ebsco CINAHL with Full Text via NC LIVE	449
Ebsco Health Source: Consumer Edition via NC LIVE	89
Ebsco Health Source: Nursing/Academic Edition via NC LIVE	567
Ebsco Master File Premier via NC LIVE	1,889
Ebsco Military and Government Collection via NC LIVE	328
Ebsco Primary Search (Children's Journals) via NC LIVE	51
Ebsco Regional Business News via NC LIVE	49
Newsbank Newspapers via NCLIVE	16
Proquest News Stand via NC LIVE	12

**FREE (12,747)**

Independent Publication (Free)	12,747
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## 2007-08 Connections by Database

Database	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar *	Apr	May	Jun	TOTAL
ABC-CLIO	212	290	2440	1718	173	2	0	87	N/A	0	0	0	4922
Accessible Archives	173	196	474	572	326	107	944	210	N/A	487	22	123	3634
American Chemical Society	2120	2245	1654	5360	1512	271	247	949	N/A	1415	268	94	16135
Blackwell-Synergy	290	0	33	186	146	26	486	3557	N/A	52	0	237	5013
Books In print	342	2260	1453	292	206	165	217	190	N/A	966	313	110	6544
Books24x7	643	1376	2484	2725	1042	93	2077	859	N/A	6368	2366	1796	21829
Britannica Online	1152	927	3551	11975	10086	981	350	1130	N/A	10918	1798	437	43305
Cambridge Journals Online	388	302	622	1480	711	318	579	1199	N/A	773	38	16	6426
Cambridge Scientific Abst.	1391	7761	20697	18431	14798	2588	10757	13917	N/A	21611	4398	1411	117760
Chadwick-Healy	50	0	38	92	92	0	0	0	N/A	4	34	0	310
CHEMnetBASE	166	300	115	534	601	116	45	92	N/A	89	100	46	2204
Choice Reviews Online	1144	2646	1977	1234	2679	653	0	0	N/A	513	397	1546	12789
Classical Music Library	1998	1488	5737	7540	8238	2057	2380	913	N/A	1333	110	0	31794
Classical Scores Library	0	205	163	0	0	0	0	0	N/A	0	0	0	368
Cont. Women's Issues	306	726	1200	416	601	17	14	230	N/A	672	24	24	4230
CQ Researcher/Historic Docs	4915	6149	5631	11193	10218	1267	527	852	N/A	17813	1839	1435	61839
EBSCOhost	475	1242	2424	1164	2241	143	1444	2275	N/A	3505	712	708	16333
EBSCO Online	80991	124447	298210	473405	413922	41488	190612	338013	N/A	501459	73061	97314	2632922
Education Law in NC	363	224	526	463	262	68	13563	16329	N/A	1892	191	134	34015
Encyclopedia of Social Work (new as of 06/08)												75	75
FirstSearch	7993	11693	13774	21253	11687	3105	1565	2551	N/A	8741	11487	8479	102328
ForensicNetBASE	14	33	34	17	117	28	35	88	N/A	278	0	0	644
Gale	21213	16054	14474	49030	29213	4571	11722	17531	N/A	52635	7913	11246	235602
Greenwood Press	512	121	446	533	889	72	78	402	N/A	542	66	115	3776
Grove Art Online	239	329	208	1364	565	500	0	1171	N/A	4378	467	0	9221
Grove Music Online	43	478	2797	1398	1697	136	160	321	N/A	346	29	0	7405
HarpWeek	27	0	30	18	72	6	12	0	N/A	17	0	8	190
Haworth Press	16	18	0	35	0	0	31	40	N/A	0	0	0	140
Heritage Quest Online	13	0	12	37	26	0	0	0	N/A	0	0	0	88
History Cooperative	48	0	19	70	29	0	0	0	N/A	24	24	24	238
Human Rel. Area Files	78	7	14	8	99	182	111	126	N/A	684	1049	16	2374
ICPSR(new as of 10/07)												35	2611
Int. Index to Perf. Arts	352	709	1561	1285	631	104	473	403	N/A	318	3086	97	9150
JSTOR	12879	5123	13833	28230	31687	6458	14661	25045	N/A	47163	5116	7305	197500
Lawrence Erlbaum	47	0	0	0	0	0	8	0	N/A	0	0	0	55
Learning Express	4	14	16	14	9	0	0	1	N/A	10703	1965	825	13551
Lexis-Nexis	3074	2328	14306	17453	24142	10941	7500	15854	N/A	47182	16980	5775	165535
Liebert Online Journals	176	0	57	181	39	0	65	0	N/A	44	20	0	582

8/18/2008

2007-08 Connections by Database

Database	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar *	Apr	May	Jun	TOTAL
LIONLitOnline	605	1201	1104	2581	2551	369	678	1620	N/A	1189	213	150	12261
MathScienceNet	75	45	298	416	19	0	131	446	N/A	129	0	0	1559
MergerntOnline	70	34	213	144	72	78	34	176	N/A	1455	190	231	2697
Morningstar	6	0	14	12	25	11	79	163	N/A	511	739	46	1606
NA Women's Letters & Diaries	6	49	287	202	66	1397	540	411	N/A	141	17	0	3116
NC LIVE	1779	2609	5117	7573	3829	354	1179	2316	N/A	3977	1012	1099	30844
NetAdvantage	92	31	130	136	5	0	0	82	N/A	562	112	35	1185
netLibrary	139	81	134	201	108	4	119	43	N/A	179	126	45	1179
NewsBank	1918	4163	5180	5827	4576	186	1825	1088	N/A	2398	95	194	27450
Newspaper Archive	494	597	2604	1923	2817	1932	170	2519	N/A	7481	341	1121	21999
Oxford English Dictionary	1074	1297	1612	9278	1141	461	577	953	N/A	1849	536	374	19152
Oxford Reference Online	1690	486	1433	3869	2563	280	632	978	N/A	7724	908	2389	22952
Oxford Univ. Press Journals	36	374	335	337	1375	0	0	0	N/A	786	7	61	3311
PEPID (new as of 4/08)									N/A	337	157	286	780
Periodicals Archives Online(new as of 12/07)						254	0	1347	N/A	755			2356
PolicyFile	146	79	465	79	56	17	143	38	N/A	279	87	0	1389
Polling the Nation	335	84	138	58	153	76	20	140	N/A	254	0	0	1258
Project Muse	513	681	4259	6877	4124	550	1060	2475	N/A	2531	685	434	24189
Proquest/UML	5567	2239	17999	24912	21562	5826	2069	5085	N/A	12733	1379	1686	101057
RCLweb	397	348	10	150	219	79	42	0	N/A	2	116		1363
Ref Works(new as of 10/07)				3921	1171	429	0	74	N/A	2250	3140	2121	13106
Reference USA	39	18	52	36	55	1	0	16	N/A	363	54	22	656
Routledge Ency. of Philosophy	58	40	256	165	33	0	0	15	N/A	185	0		752
Science Direct	1025	8775	760	2055	1243	122	3508	5324	N/A	381	42	116	23351
SilverPlatter	505	1839	5936	2732	3657	412	708	1320	N/A	734	107	0	17950
SpringerLink	467	0	271	141	25	0	2697	5470	N/A	19	200	154	9444
Web of Science (isiknowledge)	2391	5316	10387	11442	8245	41	1141	6696	N/A	9807	1089	1885	58440
Wiley Interscience Journals	0	0	37	1864	71	884	249	1019	N/A	227	0	0	4351
WilsonWeb	40047	31630	134370	144313	92915	14378	33956	68047	N/A	72994	7543	8655	648848
TOTAL	203321	251707	604411	892270	722178	104636	312251	552292	0	878273	150164	160535	4832038

\*Data for March was unavailable from the source.

## 2007-08 Connections by Patron Type

PTYPE	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar*	Apr	May	Jun	TOTAL
100 Graduate Student	84062	50737	118581	137560	159124	44844	97145	204458	N/A	250155	118367	263682	1528715
101 PStudent	129381	99512	265300	348356	428642	64547	172071	300422	N/A	483730	152476	157212	2601649
103 PFaculty	22278	26309	27464	24757	20359	21106	29916	27362	N/A	19008	20950	42717	282226
104 PStaff	8244	1865	16932	11734	8428	763	7570	11224	N/A	15868	5872	16367	104867
110 PDistance Education	22304	8903	26386	29233	28079	4398	6429	9522	N/A	10367	22392	11126	179139
111 PRetired Faculty/Staff	0	931	0	0	32	1061	627	433	N/A	0	0	0	3084
Non-Verified	1095314	1370578	2445209	3173078	2485894	759063	1999820	2932525	N/A	4082530	1372201	1056848	22773060
<b>TOTAL</b>	<b>1277521</b>	<b>1508098</b>	<b>2781291</b>	<b>3587158</b>	<b>485540</b>	<b>850938</b>	<b>216613</b>	<b>348963</b>	<b>0</b>	<b>528973</b>	<b>201690</b>	<b>227422</b>	<b>3170965</b>

\* Data for March was unavailable from the source.

# **Attachment**

**K**

**Comparison 2005-2008**  
**Library User Satisfaction Survey 2008**  
**Let us know what you think!**

We want our Library and its staff to meet your needs. Please take a moment to answer these questions and let us know how we are doing. Please circle the answer that applies. Select N/A if you have not used the service.

1. How satisfied are you with our books and other printed materials?

	Extremely Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not Satisfied	N/A
2005	108 (26.7%)	150 (38.3%)	102 (28.3%)	17 (6.7%)	2	7 (386)
2006	23.2%	48.2%	23.6%	5%		
2007	31.2%	47.8%	18.1%	0.7%	0	2.1%
2008	28%	38.9%	26.4%	4.4%	0.5%	1.8%

2. How satisfied are you with our videos and DVDs?

	Extremely Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not Satisfied	N/A
2005	83 (13.3%)	137 (20%)	96 (28.3%)	32 (15%)	7 (1.7%)	31 (386)
2006	15.1%	33.1%	27.6%	13.2%	0.7%	10.3%
2007	25.8%	32.3%	25.6%	4.1%	2.2%	9.9%
2008	21.5%	35.5%	24.9%	8.3%	1.8%	8%

3. How satisfied are you with our web-based electronic resources?

	Extremely Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not Satisfied	N/A
2005	120 (36.7%)	141 (40%)	90 (18.3%)	20 (3.3%)	6 (0)	9 (386)
2006	29.3%	38.9%	26.5%	3.2%	0	2.1%
2007	31.4%	40.3%	21%	3.6%	2.4%	3.3%
2008	31.1%	36.5%	23.3%	5.2%	1.6%	2.3%

4. How satisfied are you with the Library-provided laptops?

	Extremely Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not Satisfied	N/A
2006	111 (22%)	104 (34.3%)	65 (24.1%)	14 (2%)	9 (0.4%)	83 (386)
2007	31.2%	25.9%	16.1%	1.6%	1.9%	23%
2008	28.8%	26.9%	16.8%	3.6%	2.3%	21.5%

5. How satisfied are you the Library's hours? (Current hours: [Hours vary by year of survey])

	Extremely Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not Satisfied	N/A
2006	111 (31.2%)	107 (35.1%)	87 (21.3%)	42 (8.9%)	33 (2.5%)	4 (384)
2007	28.9%	33%	22.9%	10.6%	3.6%	0.7%
2008	28.9%	27.9%	22.7%	10.9%	8.6%	1%

6. How helpful is our staff?

	Extremely Helpful	Very Helpful	Helpful	Somewhat Helpful	Not Helpful	N/A
2005	156 (53.3%)	147 (33.3%)	63 (11.7%)	13 (1.7%)	5 (0%)	1 (385)
2006	42.4%	44.6%	10.1%	2.5%	.4%	
2007	48.7%	38.6%	10.1%	1.6%	.5	.2%
2008	40.5%	38.2%	16.4%	3.4%	1.3%	0.2%

7. How comfortable do you find the physical facilities of the Library?

	Extremely Comfortable	Very Comfortable	Comfortable	Somewhat Comfortable	Not Comfortable	N/A
2006	107 (31.1%)	141 (41%)	97 (24.5%)	27 (3.3%)	9 (0%)	4 (385)
2007	32.8%	37.1%	26%	3.6%	0%	0.2%
2008	27.8%	36.6%	25.2%	7%	2.3%	1%

8. Once you have identified materials you need that are located in the Library, how easy is it for you to find them?

	Extremely Easy 74	Very Easy 138	Easy 98	Somewhat Easy 50	Not Easy 11	N/A 8 (379)
2005 (Similar)	18.3%	43.3%	30%	6.7%	1.7%	
2006	17%	37.1%	33.6%	10.5%	1.8%	
2007	7.5%	39.2%	41.6%	10.1%	1.0%	0.5%
2008	19.5%	36.4%	25.9%	13.2%	2.9%	2.1%

9. How important is the Library to you?

	Extremely Important 211	Very Important 125	Important 42	Somewhat Important 6	Not Important 2	No Opinion 0 (386)
2005	55.2%	25.9%	15.5%	3.4%	0%	0%
2006	43.8%	39%	14.6%	2.2%	0%	0.4%
2007	52%	31.9%	13.8%	2.1%	0%	0%
2008	54.7%	32.4%	10.9%	1.5%	0.5%	0%

10. How often do you use the Library for research or entertainment?

	Daily 137	Weekly 164	Monthly 72	Twice a semester 10	Once a semester 3	Never 0 (386)
2005	16.7%	41.7%	31.7%	10%		
2006	13.9%	48.9%	27.4%	7.7%	1.5%	0.7%
2007	19.8%	44.2%	26.8%	6.5%	1.4%	1.2%
2008	35.5%	42.5%	18.6%	2.6%	0.8%	0%

11. How often do you ask a librarian for help?

	Daily 35	Weekly 101	Monthly 134	Twice a semester 59	Once a semester 33	Never 22 (384)
2005	5.2%	27.6%	41.4%	20.1%	5.2%	
2006	6.8%	24%	44.1%	17.5%	7.6%	0%
2007	6.8%	23.6%	35.7%	18.9%	10.2%	4.3%
2008	9.1%	26.3%	34.9%	15.4%	8.6%	5.7%

12. Are there improvements you would like to see the Library make? (381)

More books 84	More videos/DVDs 204	More electronic resources 46	Longer hours (please specify below) 98
More laptops 56	Less noise 56	More study rooms 179	Other (please explain below) 19
			No Opinion 18

13. Please circle all below that apply. I am a: (385)

Faculty/Staff 13	Commuting Student 90	Freshman 77
Alumni 10	Distance Education Student 2	Sophomore 58
Local Patron 14	Residential Student 111	Junior 61
Visitor 12		Senior 93
		Graduate Student 9
		Special Student 1

## Survey Comments 2008

1. Fix the A/C in the computer lab please.
2. Probably stay open at least 2 more hours.
3. The staff is outstanding & service, this is extremely helpful
4. I would like for restrooms to be cleaned more often on weekends
5. Laptops should be checked in and out by ucis. Bathrooms should be cleaned on the weekends.
6. I think lib. Hrs. should be extended during midterm & final exam weeks.
7. More study rooms please!!!
8. The personnel are extremely helpful and knowledgeable. I have found a few of the DVD unplayable but, that is mainly student irresponsibility and not the fault of the Library.
9. The computer should have air condition, because it tends to get hot in there at times. Library should stay open till 2 am or longer.
10. I feel that you should extend the amount of time that a person can keep media kits.
11. Bathrooms are never clean on the weekend. Laptops should be checked in and out by ucis, have to wait to check out my books and videos cause librarian is too busy checking out and in laptops.
12. Great Job!!
13. More study rooms and probably stay open till 1:00 am.
14. 24 hr. library access
15. You guys rock, keep up the good work
16. More Anime would be nice
17. Thank you!
18. Longer hours, not so high fees – I had to pay \$20 for overdue laptop! I'm a college student for crying in a bucket!
19. Need much more space to accommodate the student body. Also longer hours.
20. To stay open to midnight on Friday and Saturday also
21. I think the Library should be open 24 hrs.
22. Longer hours to 3 am on week days and weekends, and open earlier on Sat. and Sundays at 7 am
23. I like the library.
24. 24 hrs
25. 24 hrs
26. During exams
27. More activity
28. I feel the library should be open 24 hours because there has been times when I needed a book but wasn't able to get cause the library was closed.
29. The reference desk is extremely helpful and all the staff is willing to help, very pleased.
30. As least stay open till 2:00 am all semester. Most students don't start their work till late.
31. The library is truly the heart of UNCP. Also the Circulation staff are the best!!! (support / front desk folks)
32. I love the library. Only problem is students are extremely inconsiderate. They are always talking and on the phone.

33. I use the lib. all the time but some times the people are too loud & not considerate of others working or studying.
34. Monday-Thursday: 7:30-1:00 am Friday-Saturday: 7:30-12:00 Sunday 7:30-1:00
35. Most of the staff are very nice, courteous + helpful, especially the circulation + reserve desk!
36. At the end of the semester particularly, there should be longer hours. Maybe even one day a week which is 24 hours during that time. Computers / printers: Need more computer labs & new printers. Also need to keep lab cold so computers aren't damaged / last longer. I LOVE the no late fees on books / movies, no limit on how many books on can check out, & the book borrowing from other Universities system.
37. Study rooms have to many chairs, had to move aond in those areas. Bathrooms need to be cleaed on weekends, also study rooms trash has odor's.
38. This hours are not acctpable because I need to study more it should be 24hr library Why do they have the library that close at 2:00am but no study rooms. What about the key Issues I don't like that it need to a change to thr
39. Its very important to establish longer operating hours and enough study rooms. the new policy to check out study rooms is ridiculus and uncalled for. The checkout desk should remain in operation at least up until 30 min b4 closure of the library. What is the point of a library that doesn't supply the necessities for its users
40. I would like the restrooms to be cleaned on weekends. Less chair in study rooms.
41. Some late nght excess for nursing students
42. same open – 2AM
43. I view the library as a place to come and study When the computer labs are full or the noise volume is very loud. This semester I must say some of the changes in the library are just not benefiting me. The policy with the study rooms keys. I feel like if a certain group is in the study room and their time is up then it should be up. It shouldn't be O.K. if Suzie checks the room out then where time is up John who is in the room with Suzie goes and recheck out the room. When there are no more study rooms left. Also during exam week or the last of school the library stays open till 2a.m. but what good use is it to me if the circulation desk closes at 11:30 and one can't check out laptops or study rooms. These are a few of my concerns that I would like to mention.
44. Games" PS2, PS3 Xbox
45. Very friendly staff, great electronics
46. Good to have more new release movies.
47. Your staff is great! Everyone is so nice and extremely helpful.
48. The computer lab is very HOT!!
49. till' 3am?
50. I transfered from another college. The library was open till 2 in the morning. You could eat in the library, and there was a coffee shop there. I like it better that way b/c I stay in the library ALOT!
51. The queit study area gets noisey at times. The group study area's are hard to get into because at times there is one person in them for hours.
52. The library is very helpful
53. Study rooms are too small for groups.
54. Movies are great, maybe more older movies on DVD
55. Allowing more time w/ laptops & study rooms

56. more childrens book, more study rooms. I don't agree w/ the new study room rules, have some designated more than 2, and some where you can just be → alone.
57. More children's books, the new rule about the study rooms is crazy! I study alone & the library itself is too loud. THANKS!
58. \*24 hour access to study rooms all resources do not have to be available just a quite place to work and study
59. More DVDS. Most of equipments are kind of old.
60. more artist books.
61. 24 hrs.
62. Project Manager on computer Need more programs that other university computers offer on the laptops here
63. Our Library should open more days.
64. 24/7
65. Laptop after 10? Rooms after 10?
66. Cleaner rest rooms on weekends.
67. Longer hours on checking out computers. It's stupid not to check out things after 10 pm when there are finals and the damn library don't close until 2am.
68. Very satisfied with the facility, the staff is very helpful.
69. Love coming to library! Great staff!
70. Longer hours for study rooms and laptop checkout. Bigger study rooms, more computer labs. Library staff need a raise.
71. The study rooms are too little. We need more rooms, and I don't think you need as many offices on the top floor. The noise level in the study rooms are loud when large groups are in there. The staff of the circulatory desk needs a RAISE!!!!
72. The key for the study room is out of order, we're all adults. I don't feel like we should only be able to check out a room for 3 hours. While studying we are not looking at our watch and time flies when you're having fun.
73. Longer hours, 24 hours, more time with laptops and study rooms.
74. ♥
75. I Like to study privately and I just wish you had more private study areas.
76. From my experience, the library has served well. It' is a comforting feeling to have the staff available especially when you are involved in a pressuring assignment.
77. 24 hours!
78. I like to see more newer release movies
79. Everyone is extremely helpful in finding resources and helping students
80. I really like this library. You have a great selection of both books & movies. You are also good at getting new books and movies in quickly. Also, you're very helpful when I have issues. Thanks for everything & keep up the great work!
81. The Climate in the lab, Its always hot, need to install climate monitor, and also update the computers.
82. Please do something about temp in computer Lab!
83. I ♥ the Library
84. A bigger or more variad selection of DVDs. More updated versions of books. Quieter study rooms Color printer (maybe just one?)
85. I'm very pleased w/ the overall performance of the library & it's staff.
86. Library is Awesome!!

87. the best!
88. Fiction
89. Computer Lab gets really hot during the Summer!
90. I think that the library needs more study room, especially if there is going to continue to be a time limit on the room.
91. The computer lab needs to be cooled better. It is usually too hot.
92. P.S Longer hours or 24hs Library Thank you.
93. Sundays
94. Longer Hours during the week at least until midnight
95. I Love the Library
96. 24/7 Computer lab
97. hours during weekends and holidays are too short or not open at all. Some books such as the reference section are not available for checkout and it would be very helpful if a few exceptions were made
98. Love the Library but need to be bigger to Fit every student need. snack room
99. prob stay open @ least one 1 more hour
100. The Library Assistants have been very helpful in helping me to locate material that I need.
101. Ms. Penny is extremely helpful to me. When it comes to the facility of the library, Ms. Penny Locklear is a great librarian that does not get the credit that she deserves.
102. Stay open longer on thurs-sun.
103. Lab techs should be responsible for the laptops
104. Lab opens 24 hours
105. Laptops should be checked out and monitored by lab techs. They have experience with the technology.
106. Labtechs need to check out laptops I think the laptops should be designated for the labtechs. The Reason is when we have problems with your laptop the downstairs crew can't help out. Plus there will be shorter lines if labtechs handle that technology stuff. Laptops are meant for labtechs that is what they are there for.
107. Find a way to eliminate high temperatures in the lab & upstairs in study rooms & labtech office.
108. During Exams & 2 weeks before exams
109. Maybe stay open an extra hour.
110. Temperature a little lower
111. Fix the heating system in the upstairs computer lab. It gets too hot in there.
112. (1) There are way to many empty office spaces and not enough study rooms. (2) The library fees are ridiculous – as students we are already paying fees – is this not a part of the fees?
113. The electronic sources confuse me sometimes. But, I love the library!!  
☺☺☺☺☺☺☺☺
114. 23 hrs. The layout for the DVDs makes it hard to look through what you have. Other than that great work.
115. Need newer titles. – Tell students not to damage them either. Some databases do not have good filters. Wish yall were open more on weekends Always – prob. friendliest staff on campus. Too Dark & Dim. How can I study in a place that is not well lit? Too much moving stuff around. Notify students of Δs. (for smaller groups) I wish our campus

had a large study room w/ cubicles from one wall to the other, all w/ power outlets and internet hookup. It seems that labs should be operated 24-7 for those students who have hefty schedules during the day (full course load) & work at night. Need better porn blockers for Internet. It's imbarassing to see porn pop up when you are trying to do school work.

116. Need more up to date but alot still are. Place to Do your work Whatever longer at night but it's still okay now. We need a coffee shop ASAP! Open All hours that library is! Yes! Coffee Shop!

117. Maybe be open to 1:00

118. Good Library Staff

119. PS 24 hour longer hours PS

120. Stay open till 1 am or later for late night study.

121. The labtechs should check out laptops. Since they deal with computers they should have deal with them too.

122. It would be helpful if the noise level can be reduced especially 1) In the evenings. The library is a place for studying and not socializing. 2) More emphasis needs to be placed on the computers that do not require a username and password for logging in. I believe some students actually bring in their friends and family members to use these computers for non academic purposes. 3) Having an area devoted for laptops use would be great. I'm not trying to listen to someone typing a paper when I'm actually trying to focus on my studies.

123. I would like to see the computer lab check out lap tops because the lines at the circulation desk are too congested and the people up stairs have a better knowledge laptops functions

124. Longer Hours at least until 2am during Midterms & finals (a week before & during) Would love 24 hour library.

125. The library computer lab is not comfortable because it gets too hot and its hard for me to do my school-work in extreme heat conditions.

126. Some students even play music with his or her laptop. That is not good. Supervisor should try to make the noise less.

127. More Longer hours 24hr at final & midterms

128. The computer lab is always hot, no matter if it is summer or winter it is always to hot. Maybe you could do Something about that

129. I am a night owl. I think there are a lot of students like me who often find themselves up at 3:00am finishing projects, research papers, or other assignments. I am a big fan of the Library and its helpful staff, so the later it stays open at night, the better. Thank You!

130. Outstanding facility as far as books, dvds, electronics

131. I think you should open ealier on Sundays and stay open longer Thursday-Saturday

132. The computer lab has a tendency to be too hot sometimes.

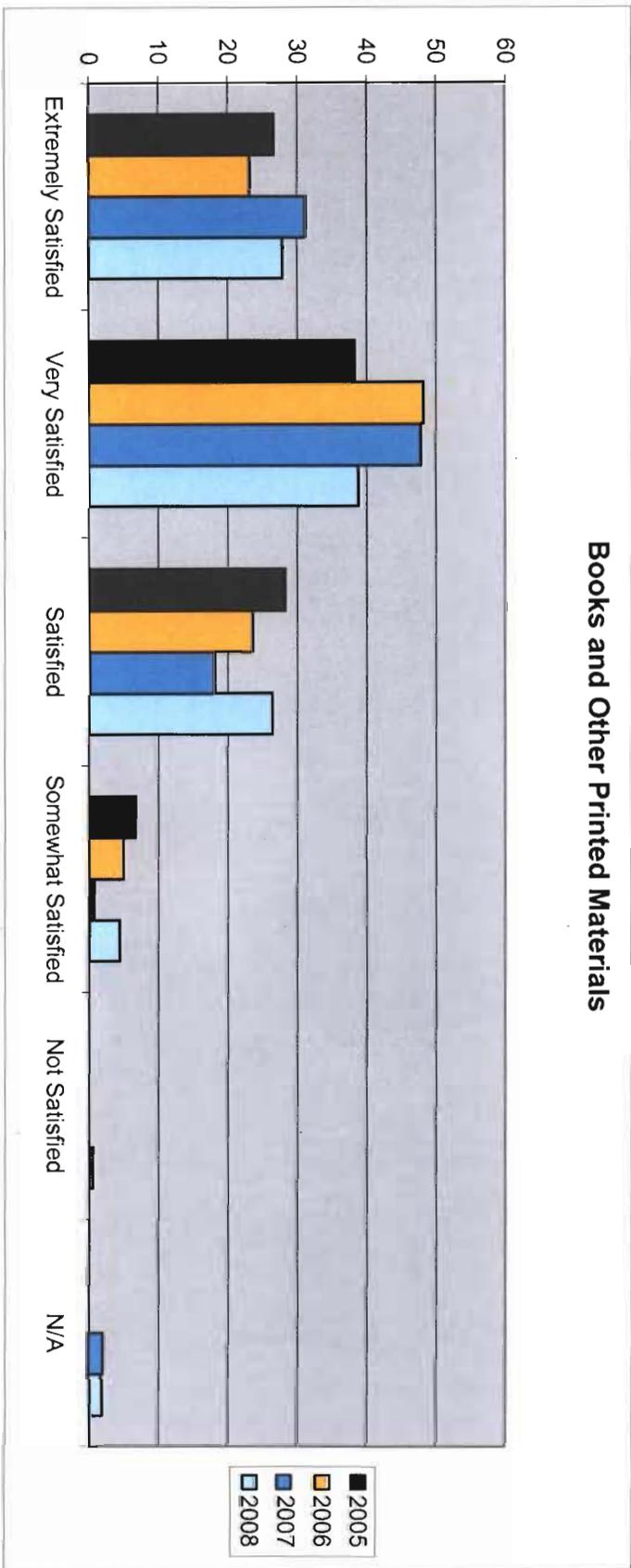
133. I don't like the system of checking out Keys. The study rooms are too small can't breathe in the study rooms. The library needs to stay open till 2a.m. I have alot of studying to do.

134. Laptops should be checked out by Lab Techs

135. Very satisfied with books related to courses More movies would be great, wide variety is always nice. also, more books for pleasure reading would be great.
136. Some of the shelves are way out of order, especially upstairs I ♥ the Circulation staff!
137. You guys are doing a very good job.
138. 24-hour library
139. Need more scary movies
140. ♥ library selection of scary movies ☺ They're amazing ☺
141. Library staff very helpful. However it is difficult to find books. Also difficult to search movies online for a browser.
142. More computer Rooms with Air. Open a Little earlier on Sunday for the Long distance students.
143. Most important! Needs more up-to-date movies, and longer hours.
144. More music
145. longer hours on Sundays
146. Allow single people in the study rooms instead of having to be in gwroups.
147. I Love the Library! MORE MOVIES PLEASE!!
148. Without the help of the library staff, I would not be a graduating senior! I have never been disappointed by our library's services. So thank you!!!!
149. More late hours to study.
150. MA
151. even if it is until 1:00am that still provides an extra hour of study time for students that are always studying like me.
152. Longer hour @ least to 2am
153. I have always been impressed with the library, especially the knowledgeable, helpful librarians. 12. More room, information commons, new building with better location (closer to me in ETL!) – Mark Canada
154. 24 hrs. more printers downstairs without use of card.
155. 9am-2am
156. more DVDs
157. a place for coffee or a water break. I really like the library and appreciate the time and effort from it's staff.
158. Keep up the good work
159. perhaps staying open an hour later
160. Longer hours on Sundays. And longer laptop hours during exam week.
161. I love this library
162. The library should also be open during some holidays, such as weekends during Spring Break.
163. longer hours – open until about 2am for late studies.
164. 24 hrs if possible
165. on Sunday open earlier
166. TOO COLD!!! New Building
167. Keep up the good work!!!
168. Longer hours Longer hours LONGER HOURS PS. 24 hr library printers downstairs & upstairs

# Library Survey Results: 2005-2008

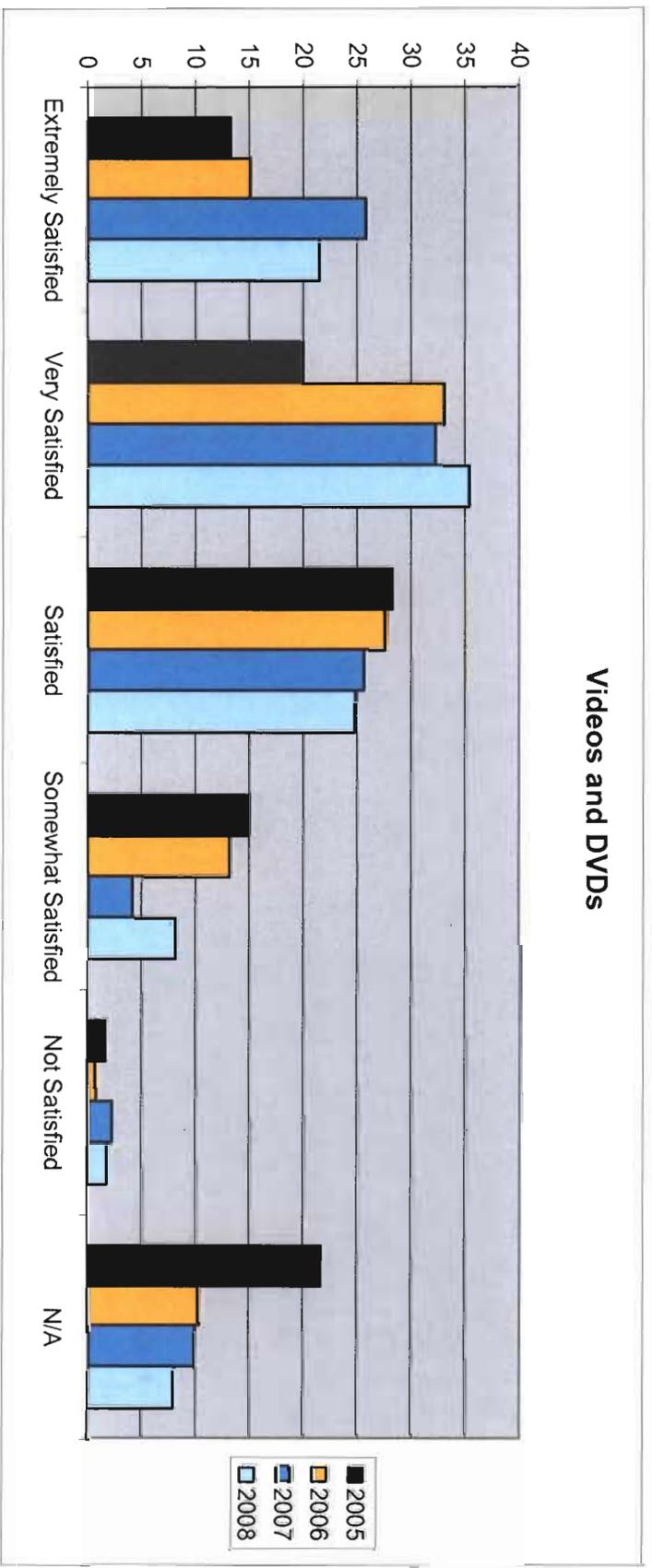
## Books and Other Printed Materials



	Extremely Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not Satisfied	Not Satisfied	N/A
2005	26.7	38.3	28.3	6.7	0	0	0
2006	23.2	48.2	23.6	5	0	0	0
2007	31.2	47.8	18.1	0.72	0	0	2.1
2008	27.9	38.8	26.4	4.4	0.5	0.5	1.8

Library Survey Results: 2005-2008

Videos and DVDs

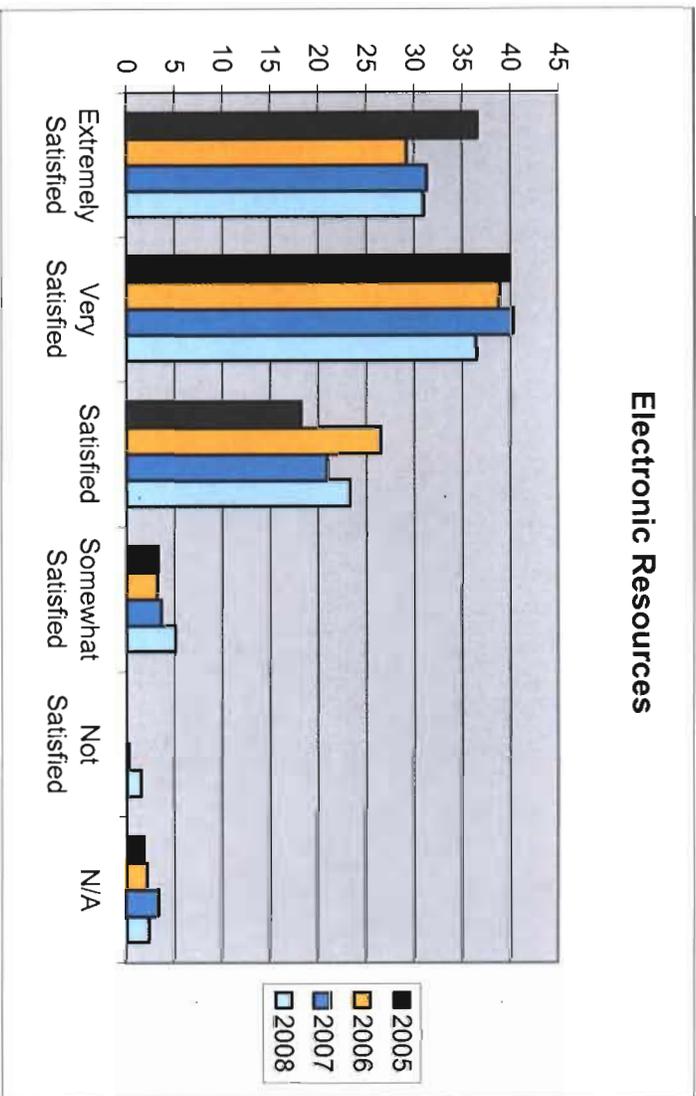


	Extremely Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not Satisfied	Not Satisfied	N/A
2005	13.3	20	28.3	15	1.7		21.7
2006	15.1	33.1	27.6	13.2	0.7		10.3
2007	25.8	32.3	25.6	4.1	2.2		9.9
2008	21.5	35.4	24.8	8.2	1.8		8

# Library Survey Results: 2005-2008

	Extremely Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not Satisfied	N/A
2005	36.7	40	18.3	3.3	0	1.75
2006	29.3	38.9	26.5	3.2	0	2.1
2007	31.4	40.3	21	3.62	0.24	3.3
2008	31	36.5	23.3	5.1	1.5	2.3

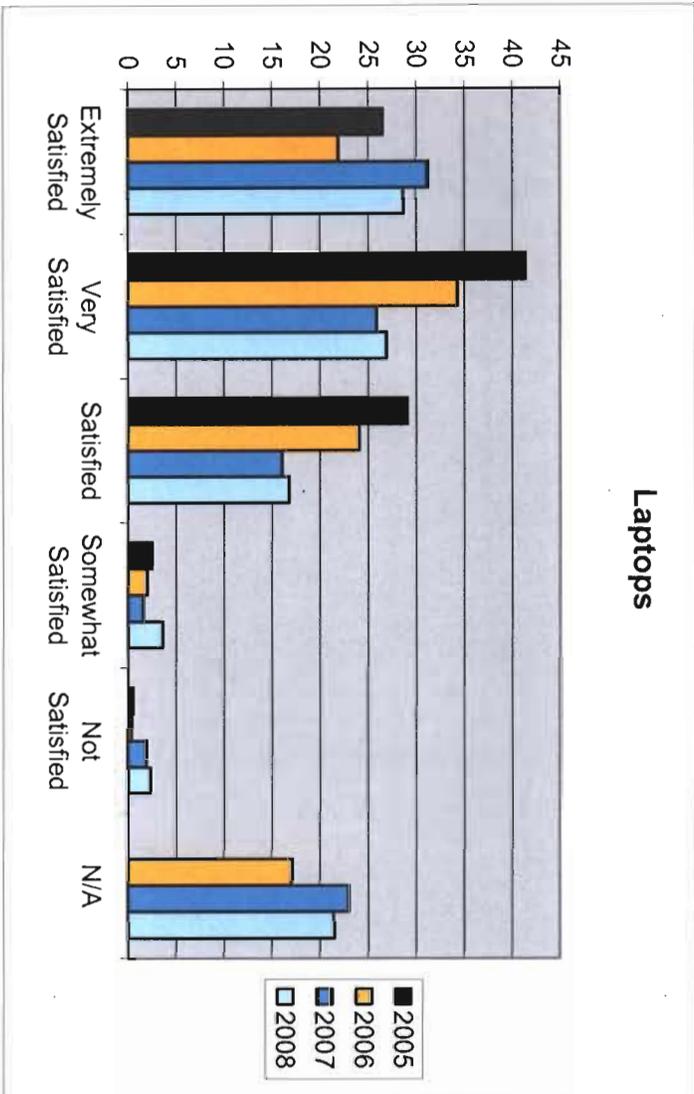
## Electronic Resources



# Library Survey Results: 2005-2008

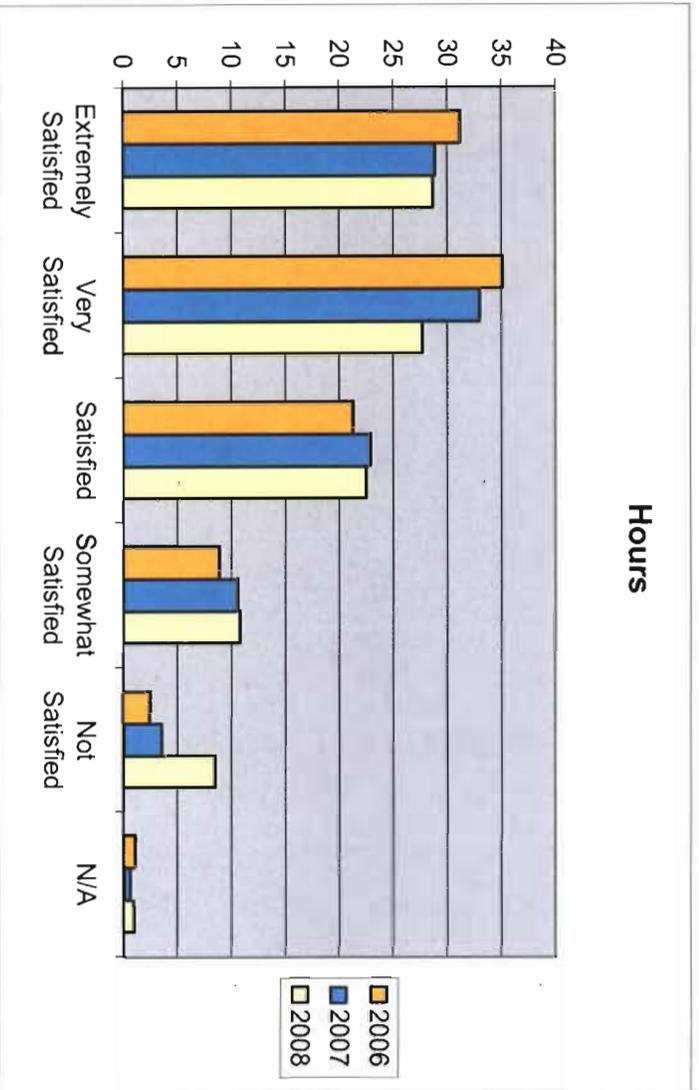
	Extremely Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not Satisfied	N/A	
2005	26.6	41.4	29.1	2.5	0.5	0	0
2006	22	34.3	24.1	2	0.4	17.1	17.1
2007	31.2	25.9	16.1	1.6	1.9	23	23
2008	28.7	26.9	16.8	3.6	2.3	21.5	21.5

## Laptops



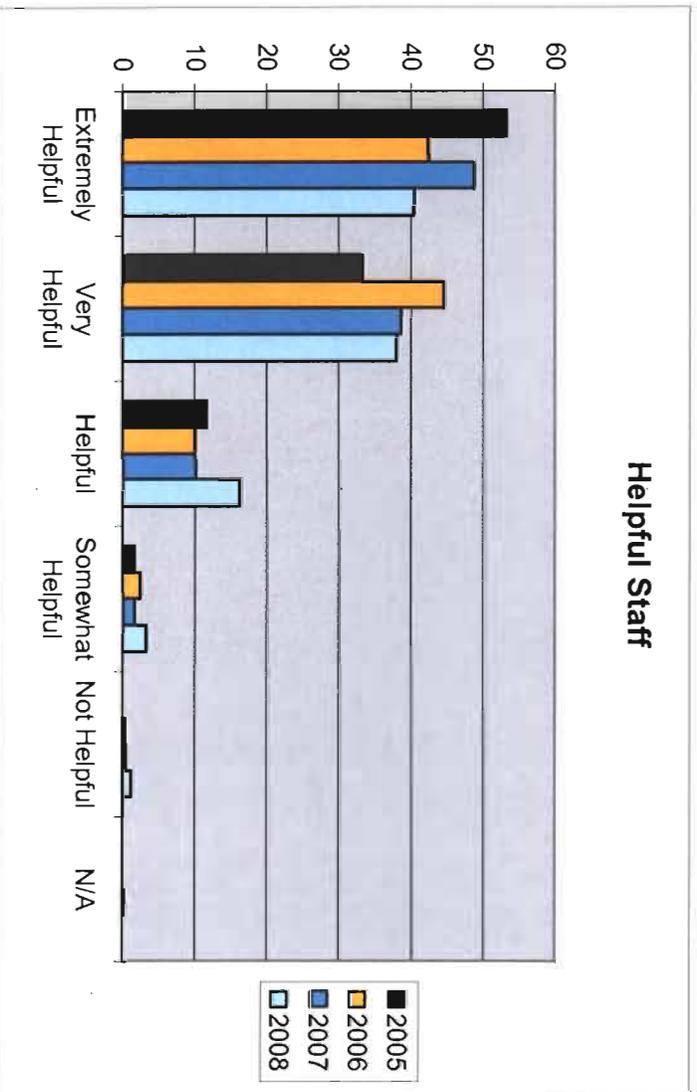
# Library Survey Results: 2005-2008

	Extremely Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not Satisfied	N/A
2006	31.2		35.1	21.3	8.9	2.5
2007	28.9		33	22.9	10.6	3.6
2008	28.7		27.7	22.5	10.8	8.5



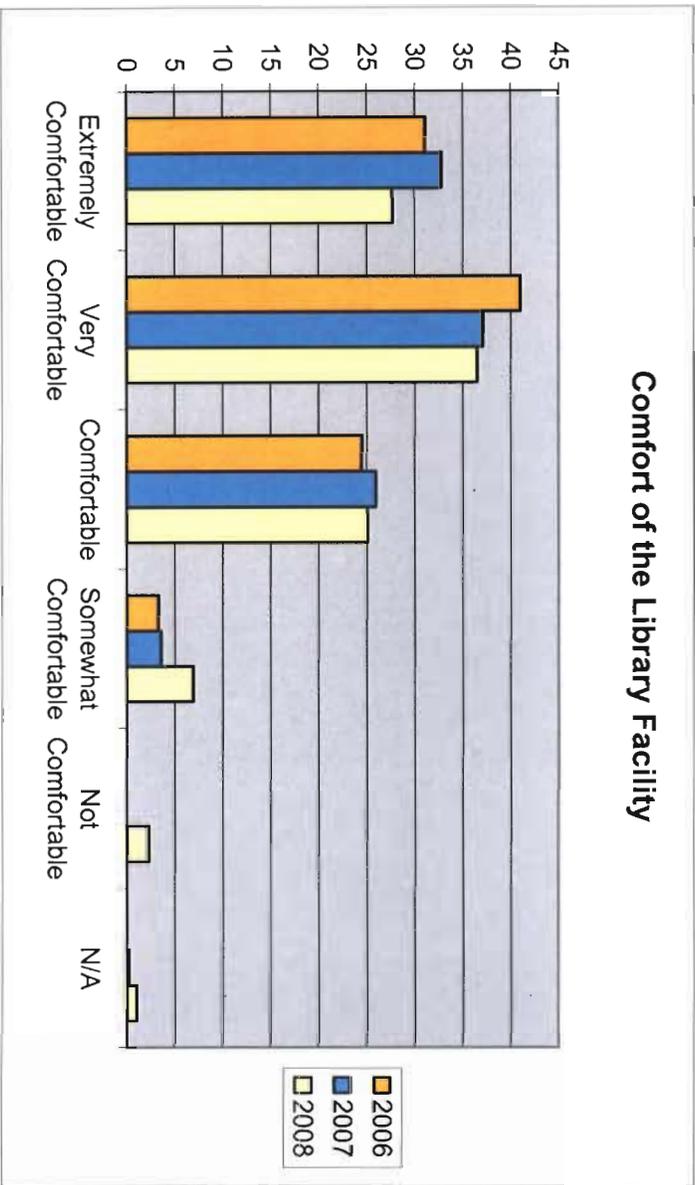
## Library Survey Results: 2005-2008

	Extremely Helpful	Very Helpful	Helpful	Somewhat Helpful	Not Helpful	N/A
2005	53.3	33.3	11.7	1.7	0	0
2006	42.4	44.6	10.1	2.5	0.4	0
2007	48.7	38.6	10.1	1.6	0.48	0.24
2008	40.4	38	16.3	3.3	1.2	0.02



## Library Survey Results: 2005-2008

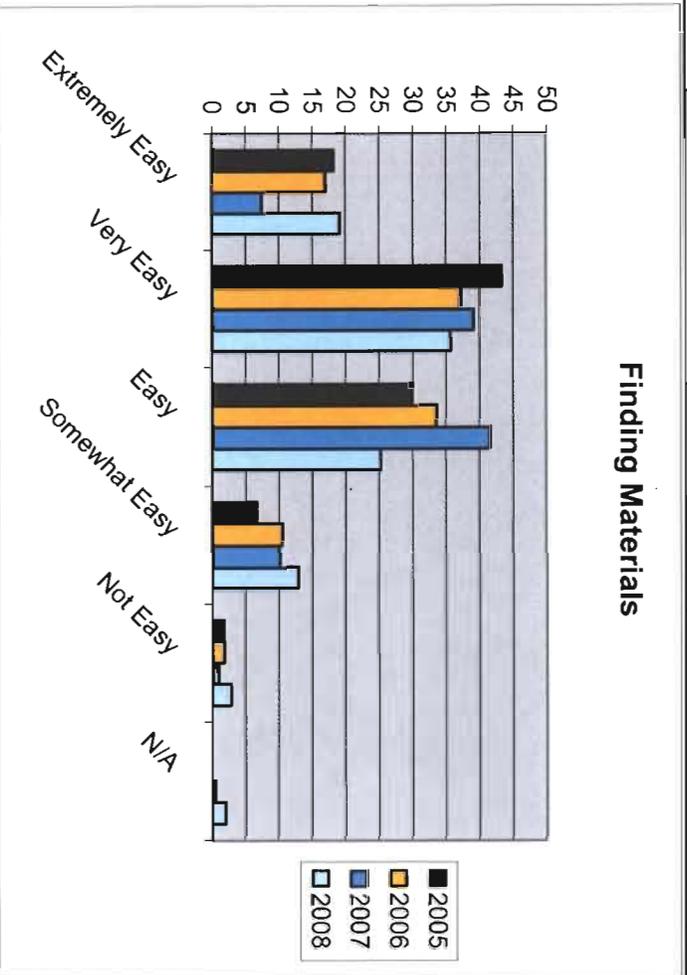
	Extremely Comfortable	Very Comfortable	Comfortable	Somewhat Comfortable	Not Comfortable	N/A
2006	31.1	41	24.5	3.3	0	0
2007	32.8	37.1	26	3.6	0	0.24
2008	27.7	36.5	25.1	6.9	2.3	1



## Library Survey Results: 2005-2008

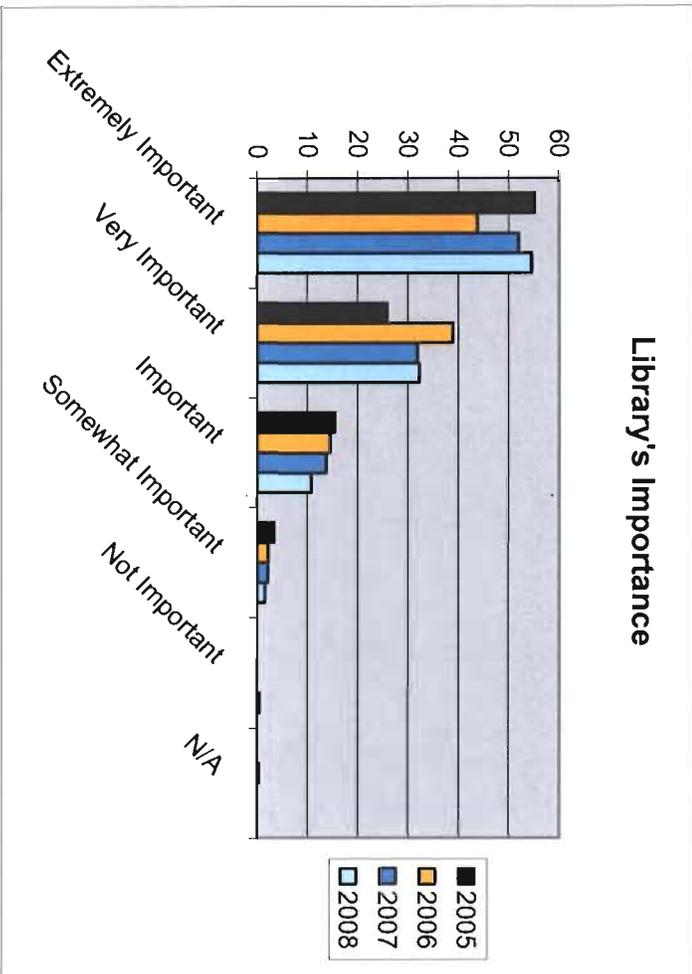
	Extremely Easy	Very Easy	Easy	Somewhat Easy	Not Easy	N/A	
2005	18.3	43.3	30	6.7	1.7	0	0
2006	17	37.2	33.6	10.5	1.8	0	0
2007	7.5	39.2	41.6	10.1	0.96	0.48	0.48
2008	19.1	35.7	25.3	12.9	2.8	2	2

**Finding Materials**



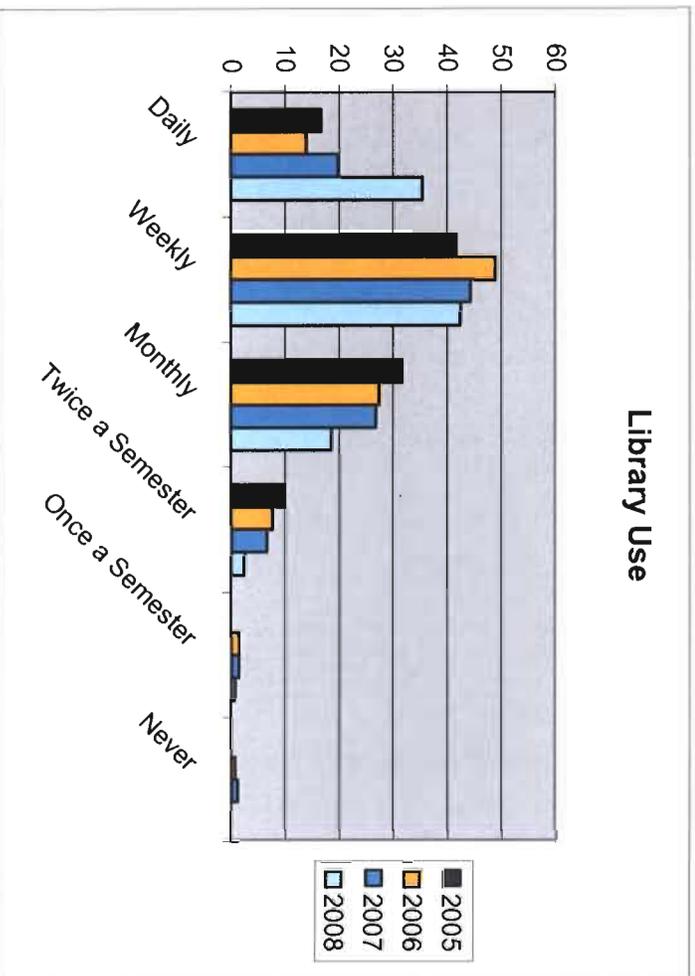
### Library Survey Results: 2005-2008

	Extremely Important	Very Important	Important	Somewhat Important	Not Important	N/A
2005	55.2	25.9	15.5	3.4	0	0
2006	43.8	39	14.6	2.2	0	0.4
2007	52	31.9	13.8	2.1	0	0
2008	54.6	32.3	10.8	1.5	0.5	0



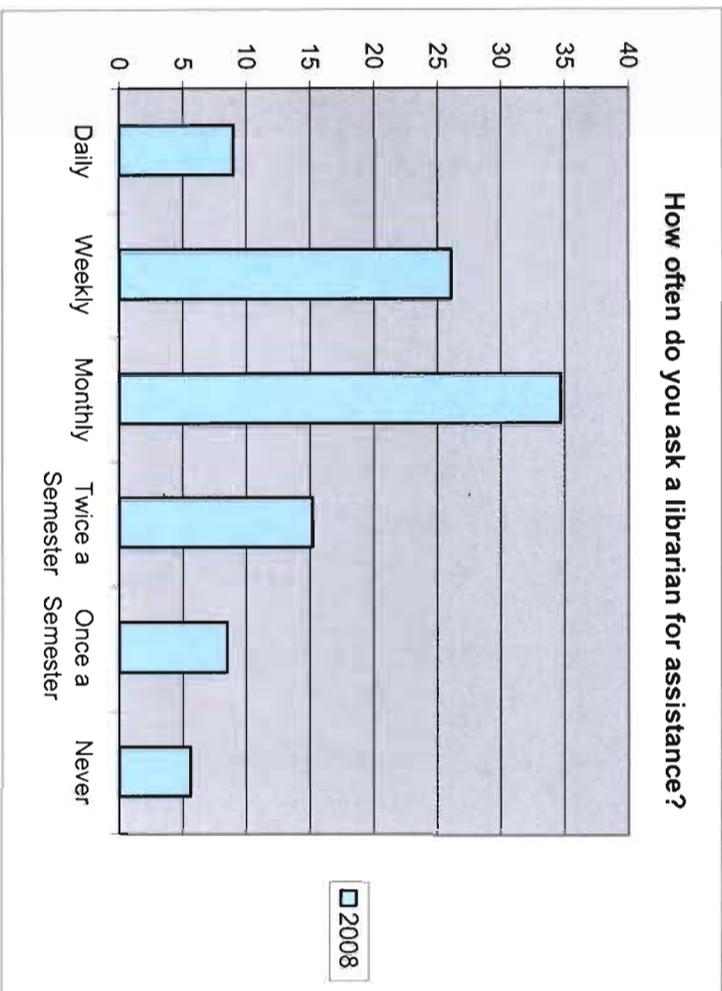
## Library Survey Results: 2005-2008

	Daily	Weekly	Monthly	Twice a Semester	Once a Semester	Never
2005	16.7	41.7	31.7	10	0	0
2006	13.9	48.9	27.4	7.7	1.5	0.7
2007	19.8	44.2	26.8	6.52	1.4	1.2
2008	35.4	42.4	18.6	2.5	0.7	0



## Library Survey Results: 2005-2008

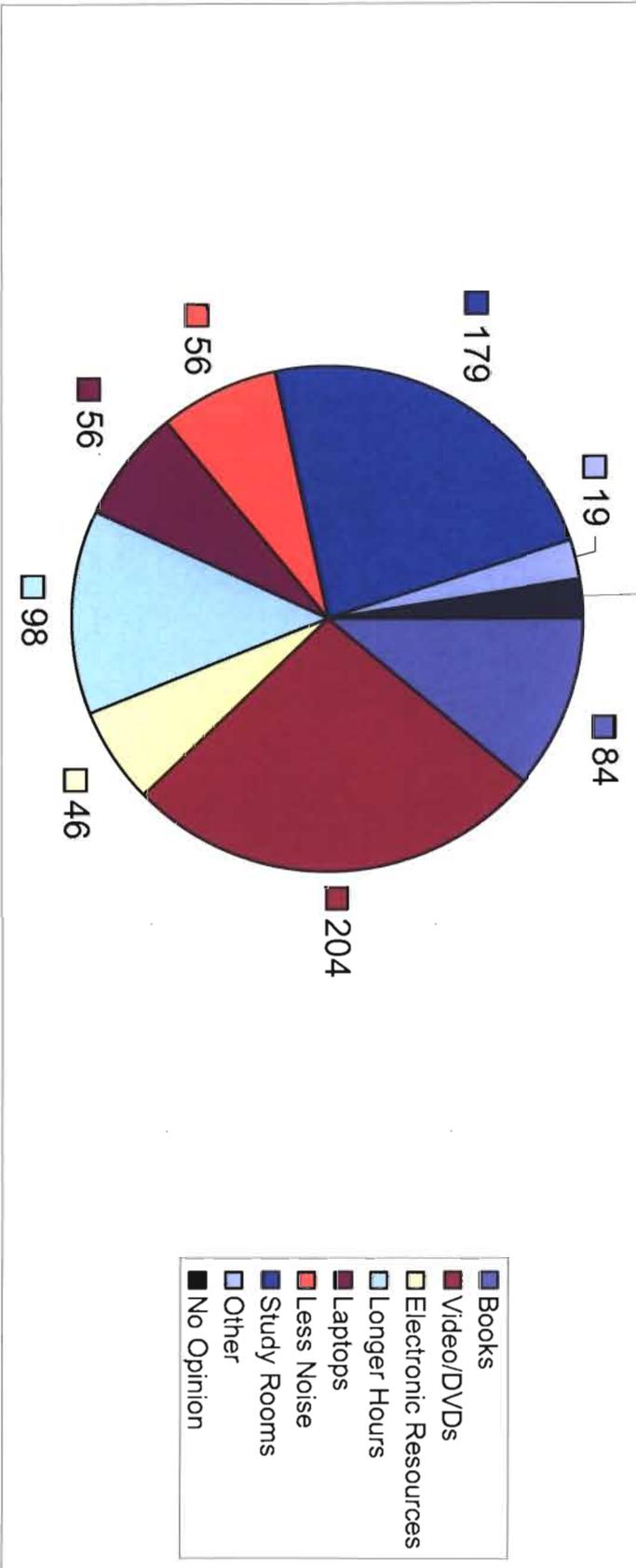
	Daily	Weekly	Monthly	Twice a Semester	Once a Semester	Never
2008	9	26.1	34.7	15.2	8.5	5.6



# Library Survey Results: 2005-2008

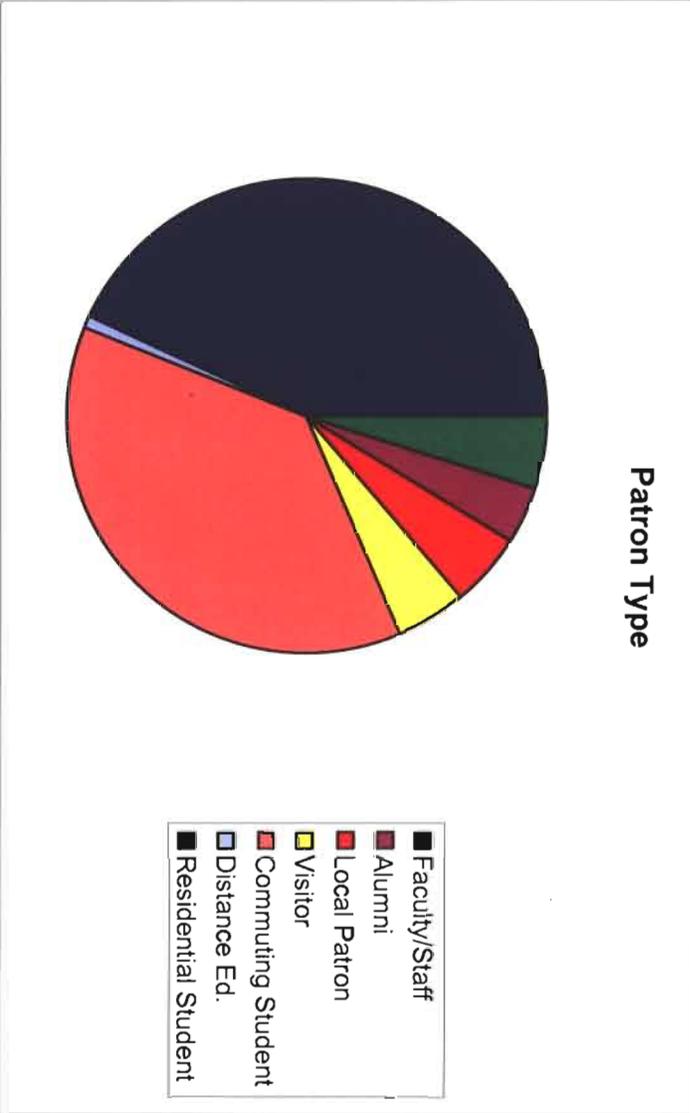
More ...		Books	Video/DVDs	Electronic Resources	Longer Hours	Laptops	Less Noise	Study Rooms
2008	84	204	46	98	56	56	179	

Are there improvements you would like to see the library make?



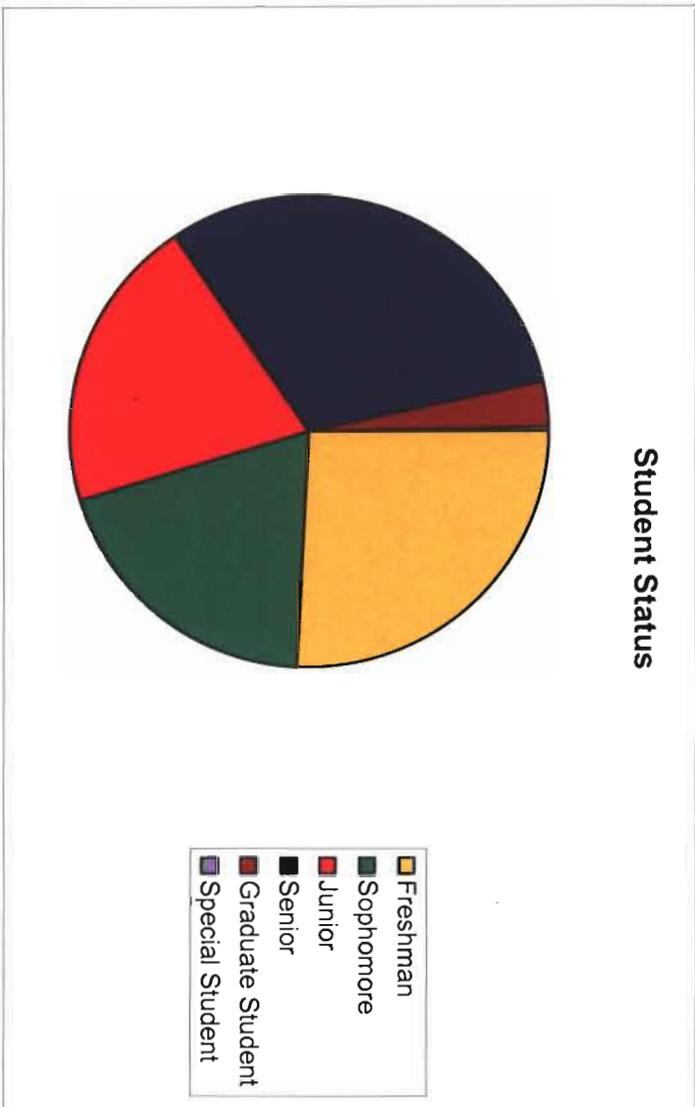
### Library Survey Results: 2005-2008

Year	Faculty/Staff	Alumni	Local Patron	Visitor	Commuting Student	Distance Ed.
2008	13	10	13	12	97	2
						Residential Student
						111



# Library Survey Results: 2005-2008

	Freshman	Sophomore	Junior	Senior	Graduate Student	Special Student
2008	77	58	61	93	9	1



**Mary Livermore Library Survey  
Spring 2008**

Please rate the Mary Livermore Library on each of the following items by selecting the rating that applies. Thank you for participating in this survey.

**ADEQUACY OF RESOURCES**

**1. Collection of library books that can be checked out**

A. Poor   B. Fair   C. Good   D. Excellent   E. Don't Know   No Answer   Multiple   Total  
or Don't Use

<b>4</b>	<b>28</b>	<b>165</b>	<b>132</b>	<b>75</b>	<b>20</b>		<b>424</b>
<b>0.9%</b>	<b>6.6%</b>	<b>38.9%</b>	<b>31.1%</b>	<b>17.7%</b>	<b>4.7%</b>		

**2. Reference books**

A. Poor   B. Fair   C. Good   D. Excellent   E. Don't Know   No Answer   Multiple   Total  
or Don't Use

<b>4</b>	<b>31</b>	<b>176</b>	<b>111</b>	<b>82</b>	<b>20</b>		<b>424</b>
<b>0.9%</b>	<b>7.3%</b>	<b>41.5%</b>	<b>26.2%</b>	<b>19.3%</b>	<b>4.7%</b>		

**3. Materials for recreational reading (periodicals, bestsellers, novels)**

A. Poor   B. Fair   C. Good   D. Excellent   E. Don't Know   No Answer   Multiple   Total  
or Don't Use

<b>10</b>	<b>44</b>	<b>154</b>	<b>91</b>	<b>106</b>	<b>19</b>		<b>424</b>
<b>2.4%</b>	<b>10.4%</b>	<b>36.3%</b>	<b>21.5%</b>	<b>25.0%</b>	<b>4.5%</b>		

**4. Electronic resources (databases for research)**

A. Poor   B. Fair   C. Good   D. Excellent   E. Don't Know   No Answer   Multiple   Total  
or Don't Use

<b>11</b>	<b>28</b>	<b>145</b>	<b>176</b>	<b>43</b>	<b>21</b>		<b>424</b>
<b>2.6%</b>	<b>6.6%</b>	<b>34.2%</b>	<b>41.5%</b>	<b>10.1%</b>	<b>5.0%</b>		

**5. Periodicals for research**

A. Poor   B. Fair   C. Good   D. Excellent   E. Don't Know   No Answer   Multiple   Total  
or Don't Use

<b>8</b>	<b>41</b>	<b>151</b>	<b>104</b>	<b>98</b>	<b>21</b>	<b>1</b>	<b>424</b>
<b>1.9%</b>	<b>9.7%</b>	<b>35.6%</b>	<b>24.5%</b>	<b>23.1%</b>	<b>5.0%</b>	<b>0.2%</b>	

Mary Livermore Library Survey – 2008

**6. Non-print media (videos, CDs, DVDs, etc.)**

A. Poor    B. Fair    C. Good    D. Excellent    E. Don't Know    No Answer    Multiple    Total  
or Don't Use

8	54	141	99	103	19		424
1.9%	12.7%	33.3%	23.3%	24.3%	4.5%		

**7. Library equipment (copiers, microfilm readers/printers, multimedia workstations)**

A. Poor    B. Fair    C. Good    D. Excellent    E. Don't Know    No Answer    Multiple    Total  
or Don't Use

12	43	166	111	72	20		424
2.8%	10.1%	39.2%	26.2%	17.0%	4.7%		

**8. Library computing equipment (reference computers, laptops)**

A. Poor    B. Fair    C. Good    D. Excellent    E. Don't Know    No Answer    Multiple    Total  
or Don't Use

6	32	151	149	67	19		424
1.4%	7.5%	35.6%	35.1%	15.8%	4.5%		

**9. Overall adequacy of library resources**

A. Poor    B. Fair    C. Good    D. Excellent    E. Don't Know    No Answer    Multiple    Total  
or Don't Use

3	25	205	133	38	20		424
0.7%	5.9%	48.3%	31.4%	9.0%	4.7%		

**SERVICES**

**10. Adequacy of hours**

(Mon-Thurs:7:30am-midnight, Fri: 7:30am-11pm, Sat: 9am-11pm, Sun: 2pm-midnight)

A. Poor    B. Fair    C. Good    D. Excellent    E. Don't Know    No Answer    Multiple    Total  
or Don't Use

9	37	148	179	30	21		424
2.1%	8.7%	34.9%	42.2%	7.1%	5.0%		

**11. Instruction provided in library classes about how to use library resources**

A. Poor    B. Fair    C. Good    D. Excellent    E. Don't Know    No Answer    Multiple    Total  
or Don't Use

9	58	152	115	69	21		424
2.1%	13.7%	35.8%	27.1%	16.3%	5.0%		

Mary Livermore Library Survey – 2008

**12. Help with research and reference questions**

A. Poor B. Fair C. Good D. Excellent E. Don't Know No Answer Multiple Total  
or Don't Use

11	42	167	118	66	20		424
2.6%	9.9%	39.4%	27.8%	15.6%	4.7%		

**13. Handling of reserve materials**

A. Poor B. Fair C. Good D. Excellent E. Don't Know No Answer Multiple Total  
or Don't Use

7	45	141	90	120	21		424
1.7%	10.6%	33.3%	21.2%	28.3%	5.0%		

**14. Usefulness and convenience of online library catalog (BraveCat)**

A. Poor B. Fair C. Good D. Excellent E. Don't Know No Answer Multiple Total  
or Don't Use

10	34	150	149	60	21		424
2.4%	8.0%	35.4%	35.1%	14.2%	5.0%		

**15. Checkout and overdue policies**

A. Poor B. Fair C. Good D. Excellent E. Don't Know No Answer Multiple Total  
or Don't Use

15	59	154	99	67	30		424
3.5%	13.9%	36.3%	23.3%	15.8%	7.1%		

**16. Help with checkouts and explanation of overdues**

A. Poor B. Fair C. Good D. Excellent E. Don't Know No Answer Multiple Total  
or Don't Use

13	47	152	109	72	31		424
3.1%	11.1%	35.8%	25.7%	17.0%	7.3%		

**17. Interlibrary loan**

A. Poor B. Fair C. Good D. Excellent E. Don't Know No Answer Multiple Total  
or Don't Use

11	27	110	61	184	31		424
2.6%	6.4%	25.9%	14.4%	43.4%	7.3%		

Mary Livermore Library Survey – 2008

**18. Help locating periodicals**

A. Poor   B. Fair   C. Good   D. Excellent   E. Don't Know   No Answer   Multiple   Total  
or Don't Use

7	44	148	92	102	31		424
1.7%	10.4%	34.9%	21.7%	24.1%	7.3%		

**19. Overall quality of library services**

A. Poor   B. Fair   C. Good   D. Excellent   E. Don't Know   No Answer   Multiple   Total  
or Don't Use

4	30	201	128	30	31		424
0.9%	7.1%	47.4%	30.2%	7.1%	7.3%		

**FACILITIES**

**20. Atmosphere for reading and studying**

A. Poor   B. Fair   C. Good   D. Excellent   E. Don't Know   No Answer   Multiple   Total  
or Don't Use

11	37	151	167	27	31		424
2.6%	8.7%	35.6%	39.4%	6.4%	7.3%		

**21. Comfort and amount of tables, seating, and study rooms**

A. Poor   B. Fair   C. Good   D. Excellent   E. Don't Know   No Answer   Multiple   Total  
or Don't Use

20	69	135	142	27	31		424
4.7%	16.3%	31.8%	33.5%	6.4%	7.3%		

**22. Library facilities as a whole**

A. Poor   B. Fair   C. Good   D. Excellent   E. Don't Know   No Answer   Multiple   Total  
or Don't Use

17	36	172	141	26	31	1	424
4.0%	8.5%	40.6%	33.3%	6.1%	7.3%	0.2%	

**DEMOGRAPHICS**

**23. What is your primary status?**

A. Student   B. Faculty   C. Staff   D. Community Patron   E. Other   No Answer   Multiple   Total

333	8	26	20	5	31	1	424
78.5%	1.9%	6.1%	4.7%	1.2%	7.3%	0.2%	

Mary Livermore Library Survey – 2008

**24. If a student, what is your classification?**

A. Freshman B. Sophomore C. Junior D. Senior E. Graduate Student/Other No Answer Multiple Total

97	98	98	91	8	32		424
22.9%	23.1%	23.1%	21.5%	1.9%	7.5%		

**25. If a student, are you a ...**

A. Residential Student B. Commuter Student C. Distance Education Student No Answer Total

147	193	21	18	7	38		424
34.7%	45.5%	5.0%	4.2%	1.7%	9.0%		

**TOTAL**

A. B. C. D. E. No Answers Multiple

787	1190	3580	2825	1584	631	3	
-----	------	------	------	------	-----	---	--

**COMMENTS**

Please provide additional comments below.

1. The selection fro LGBT books need to expand. There is a conservative tone to the books that are available. The same for GLBT dvds/cd/etc (Gay Lesbian Bisexual Transgender)
2. Need to increase the amount of tables and seating.
3. Library is Great. My only problem is that the staff don not do as much as they could to cut down on people using cell phones, being loud, and disrespectful.
4. Lib. Needs more study rooms!
5. The atmosphere has lowered since Freshman year. There are lots of students talking and distracting others.
6. The library does need to regulate the temperature of the computer labs better!
7. Would like to see an upgrade to the computer labs.
8. Overall, Good.
9. Library as a whole is fantastic and has been instrumental in my success as well as others. I would however suggest a better method of procuring study rooms such as a sign up list and a more then one person per room policy!
10. Need to move faculty offices from where students will be studying. Some people learn by talking loud with other students!
11. More study room would be good.
12. Not enough study rooms.
13. Computer lab can be loud.
14. It is always WAY TOO HOT in the library.
15. Great Place
16. More furniture/comfortable seating located throughout would be an improvement.
17. More study rooms are needed.

Mary Livermore Library Survey – 2008

18. Why is there only one entrance, exit? (one is blocked off.) This poses a problem for students with disabilities. There is no convenient parking for handicap within a reasonable distance with the front exit blocked. Thank you.
19. I've been here for 4 yrs. And this year has been the most crowded in the library. We need more space now due to enrollment. I'm going to grad school and honestly I'm happy b/c it is very crowded. I'm glad we're growing but we simple need more room.
20. I think we the students should be able to check out reference books because in college we need those books most for educational purposes.
21. The whole library deserves a raise!
22. Do not give presentations in the Libry. It is very disruptive.
23. I wish the library opened earlier on Sundays
24. There also should be more study rooms.
25. I think also there should be a rule about not allowing just one person to be in a study room, it should be used for study groups only!