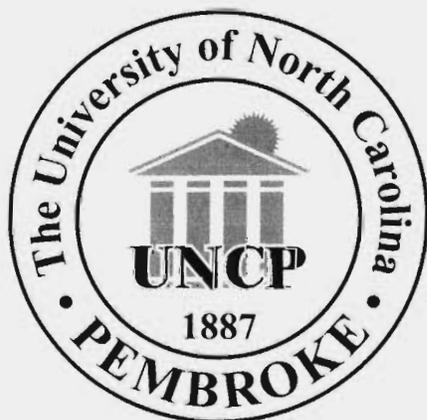


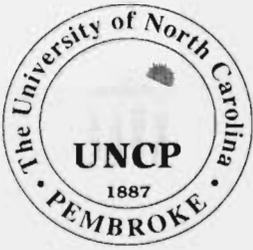
Sampson-Livermore Library
The University of North Carolina at Pembroke



Annual Report
FY 2007

Elinor Folger Foster
Dean of Library Services

December 2007



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MEMORANDUM

TO: Academic Personnel

FROM: Dr. Elinor F. Foster 
Dean of Library Services

DATE: January 2008

SUBJECT: Annual Report for FY 2007, Sampson-Livermore Library

Please find attached a summary of events during Fiscal Year 2007 pertaining to the Mary Livermore Library. Hopefully this information will prove useful as you engage in various planning processes. Please let me know if I can supply any additional information.

Thank you.

EFF:ghl

Attachment

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INTRODUCTION

The primary purpose of this report is to provide an overview of activity in the Sampson-Livermore Library of The University of North Carolina at Pembroke during Fiscal Year 2007 (FY 07), or July 1, 2006 - June 30, 2007.

It should be noted that the Library is referred to as the Sampson-Livermore Library in this report, as the name was not officially changed to Mary Livermore Library until July 16, 2007, the date of the dedication of the new Oscar R. Sampson Academic Building. When Fiscal Year 2007 ended, the UNC Pembroke Library was still named Sampson-Livermore, a name that had been used since 1998.

The analysis of the year at the Sampson-Livermore Library will be organized according to the format contained in the National Center for Education Statistics Academic Libraries Survey. The data referred to herein were reported to the General Administration Office of the University of North Carolina in November 2007. Library and other data were to be submitted to the United States Department of Education, Institute of Education Sciences, and its National Center for Education Statistics. Ultimately these data become part of the national databank of comparative information about libraries and other academic resources in the United States. The major areas addressed are:

- library staff
- library expenditures
- library collections
- library services
- electronic services

A copy of the 2007 Academic Libraries Survey is contained in Attachment A to this report.

It is the expectation of the writer of this annual report that information about the Library of The University of North Carolina at Pembroke (UNCP) will prove useful to members of the University community and residents of the areas the University serves. Communication with library users will assist library staff in their continuous efforts to deliver and improve services as the University grows locally and expands globally.

Elinor Folger Foster
Dean of Library Services
December 2007

THE SAMPSON-LIVERMORE LIBRARY IN FISCAL YEAR 2007

LIBRARY STAFF

Enrollment increases at UNC Pembroke continued to drive the need for and the means to achieve the addition of resources at the Sampson-Livermore Library. Funds granted to the Library in FY 07 as the result of enrollment growth revenue were used primarily to enhance the breadth and depth of information resources, as will be discussed in the Library Collections section of this report.

New Positions

There were two positions added to the library staff in FY 07, bringing the total number of positions to 33.5 (13.5 librarians, 20 support staff). The positions that were added were Special Collections Librarian and Public Services Library Technical Assistant I. The former position was needed to assist with the transition from having on the staff a full-time Government Documents/Special Collections Librarian and also with the need to develop external resources for library support. The latter was created to assist with processing the greater volume of patron traffic at all four public services desks in the Library.

The position of Government Documents/Development Librarian was assumed May 1, 2007 by **Karen Orr Fritts**, who was formerly Government Documents Librarian at Fayetteville State University and a graduate of West Virginia University (B.S.) and The University of Pittsburgh (M.L.I.S.). Filling this position enabled the transition to half-time status during academic year 2006-07 by **Lillian Brewington** to Special Collections Librarian, who began her phased retirement employment service.

The Public Services Library Technical Assistant I position was assumed January 2, 2007 by **Julious Hagans**, a UNCP graduate who was formerly was employed at UNCP in the Health Careers program. Adding this position provided a backup to public services desks which had been staffed with little depth of coverage.

Staff Vacancies:

Librarians

The only vacancy in the ranks of librarians in FY 07 was the new half-time and temporary position of Special Collections Librarian which was filled May 1, 2007, as has been previously discussed.

Support Staff

In addition to the new position of Public Services Library Technical Assistant I, previously discussed, there were three support staff vacancies in FY 07, Library Assistant for Media Cataloging, Government Documents Library Assistant, and Acquisitions Library Technical Assistant I.

The position of Library Assistant for Media Cataloging was vacated August 4, 2006 by **Delois Williams**, who took a teaching position with the Columbus County Schools. The vacated position was filled by **Nickie Blanton**, formerly Government Documents Library Assistant, on October 2, 2006.

The position vacated by Ms. Blanton was filled by **Sherry Locklear** November 13, 2006 and was retitled Government Documents/Development Library Assistant. Ms. Locklear had formerly worked as a contract library assistant in Reference Services and is a UNCP graduate in American Indian Studies.

Sherry McLaughlin resigned effective January 19, 2007 as Acquisitions Library Technical Assistant I. Joining the staff in that position March 1, 2007 was **Sondra Oxendine**, formerly associated with BB&T in Lumberton. Assisting with the transition and continuing in a contracted assistive position was former Acquisitions Library Technical Assistant I **Saprina Oxendine**. **Vicky Dial-Jacobs** became a full-time member of the Acquisitions staff in January 2007, rather than half time in both Serials and Acquisitions.

Summary Comments

As always student assistants were essential to the work of the Library. Approximately 20 students under library staff supervision worked with library staff members in various capacities. Other student assistants, employed through the Office of Computing and Information Services, assisted with the provision of continuous coverage of the computer lab during all days and evenings of library operations.

An organizational chart which illustrates the composition of the library staff, or 33.5 positions, as the fiscal year drew to a close is contained in Attachment B.

LIBRARIANS: Notes

As indicated in the organizational chart, the library staff included 13.5 librarians in FY 07. The following information describes some of their numerous instances of service, professional, and scholarly activities.

Campus and Community Involvement

Librarians continued their involvement in campus activities and commitment to community service; some of their activities are mentioned below.

Several librarians volunteered to assist with the Exam Breakfast and Grad Finale, as well as New Student/Parent orientation and testing sessions. Most librarians served on campus committees and all served on library committees. Serving as secretary for the Faculty Governance Committee, the Faculty Development and Welfare Subcommittee, and the Faculty Evaluation and Review Subcommittee were, respectively, **Cindy Saylor**, **Anne Coleman**, and **Jean Sexton**. **Lillian Brewington** chaired the Committee on Committees and Elections. **Cindy Saylor** was a Teaching Fellows mentor and **Susan Whitt** served on the regional interview panel for Teaching Fellow awards. **Cindy Saylor** and **Michael Alewine** collaborated with the Teaching and Learning Center on several projects which benefitted faculty development, including Faculty Development Day. **Lillian Brewington** and **Cindy Saylor** served on the Faculty Senate. **June Power** and **David Young** served on the Staff Council. June was secretary and David parliamentarian.

Cindy Saylor was Technology Group Leader and a council member for the Strategic Planning and Resource Council. Cindy also was co-chair and a judge for the March 16-17, 2007 Podcasting Festival held on the UNCP campus, during which **Michael Alewine** and **Anthony Holderied** were presenters.

Robert Arndt served on the Traffic Appeals Board and was first place winner in the Friends of the Library Poetry/Short Prose Contest.

Michael Alewine, **Robert Arndt**, **Anne Coleman**, **Anthony Holderied**, **Cindy Saylor**, and **Jean Sexton** were involved in volunteer community service in Maxton. **David Young** volunteered with the Historical Society and the John Blue House in Scotland County.

In Robeson County **Cindy Saylor** was photographer for the Robeson County Historical Society and **Michael Alewine** and **Robert Wolf** volunteered with the Humane Society. **Anne Coleman** participated in "Read Across America Day" in February 2007 and **Carl Danis** volunteered at Southeastern Academy.

In January 2007 **Robert Arndt** assisted with the "Quiz Bowl" program of the Robeson County Public Library, as did **Anne Coleman**, **Carl Danis**, **Anthony Holderied**, **Susan Whitt**, and **Robert Wolf**. In March and April **Jean Sexton**, and **Susan Whitt** also assisted with the "Battle of the Books" series sponsored by the Public Schools of Robeson County. **Anne Coleman**, **Carl Danis**, and **Anthony Holderied** volunteered for several projects at the public library in Lumberton.

Elinor Foster served as treasurer for the Colonel Thomas Robeson Chapter of the Daughters of the American Revolution and also represented UNCP at meetings of and served as Vice Chair of the University Library Advisory Council, associated with the Office of the President of the UNC System.

Participation in Professional Organizations

Librarians continued their involvement in professional growth and development through membership in and service to professional organizations. All were members of the North Carolina Library Association (NCLA). **Susan Whitt** served as a Director on the Board of Directors of the Resources and Technical Services Section. **Anne Coleman** served as Vice Chair/Chair-elect for REMCo (the Roundtable for Ethnic and Minority Concerns) and chair of that organization's writing contest.

Members of the American Library Association (ALA) were **Michael Alewine, Lillian Brewington, Elinor Foster, Cindy Saylor, and Susan Whitt**. **Elinor Foster** was also a member of the Association of College and Research Libraries (ACRL) and the Library Administration and Management (LAMA) Divisions of ALA and served on the (LAMA) Effective Practices Committee of the Library Administration and Management unit as well as the ALA Human Resources Advisory Committee. She attended the ALA Midwinter Meeting January 19-22, 2007 in Seattle and the Annual Conference June 22-26, 2007 in Washington, DC. **Cindy Saylor** was also a member of the Library and Information Technology Association Division and the Library Instruction Roundtable of ALA. **Susan Whitt** also held membership in the Association for Library Collections and Technical Services Division of ALA. **Michael Alewine** was also a member of the Association of College and Research Libraries and the Reference and User Services Association of ALA. **Anne Coleman** was a member of the Black Caucus of ALA.

Jean Sexton continued her membership in the Southeastern Library Association. **Robert Wolf** was a member of the North American Serials Interest Group and attended its annual conference in Louisville, Kentucky May 31-June 4, 2007.

Among the major conferences attended by librarians other than any mentioned above was the Charleston (acquisitions) Conference attended by **Carl Danis, Susan Whitt, and Robert Wolf** November 7-11, 2006, in Charleston, South Carolina. **Robert Wolf** and **Susan Whitt** attended the 16th North Carolina Serials Conference March 29 -30, 2007 in Chapel Hill. **Michael Alewine** and **Cindy Saylor** attended the Teaching and Learning with Technology conference in Raleigh, where they co-presented March 22, 2007 a session on media integration; Cindy also attended the Annual Innovative Users Group Meeting May 13-18, 2007 in San Jose, California. **Michael Alewine** attended the Council of College and Military Educators annual conference in Monterey, California January 21-27 and staffed a booth while there. **Anthony Holderied** attended the Library Orientation Exchange (LOEX) conference in San Diego, California May 3-6.

Scholarship

Publications by librarians included book reviews, bibliographies, user guides, newsletter articles, and website updates; several items are mentioned below.

Anne Coleman produced the annual faculty publications bibliography in April and **Jean Sexton** updated a bibliography on mythology. User guides for other library resources were compiled by several librarians. **Lillian Brewington** updated the faculty authors bibliography and the brochure on the history of the Library. **Cindy Saylor** improved the Library's website with audiocasts and updated it as needed and **Michael Alewine** created "Resource of the Month" pages. Several librarians made presentations at conferences, as described above in the section on participation in professional organizations.

Lillian Brewington and **Carlene Cummings** completed the digitization of the earliest campus publications, the first college catalogs, 1928-1939, and the first yearbooks, the 1942 *Tattler* and the 1946 *Indianhead*. A finding aid for this project was prepared by **Anne Coleman**.

June Power and **Anthony Holderied** were active in publishing at the national level. June wrote three articles that were published in *Journal of Access Services*, as well as a chapter in a monograph published by Neal-Schuman, *Managing Student Assistants: A How-To-Do-It Manual for Librarians*. Two articles by **Anthony Holderied** were published in *Associates: The Electronic Library Support Staff Journal*.

Anne Coleman served on the editorial boards of *BCALA Newsletter* and *North Carolina Libraries*.

Elinor Foster wrote the Library's annual report for FY 2006, led the review of the academic support plans contained in Attachment C, updated the Library's *Policies and Procedures Manual*, and wrote two book reviews that were published in *The Fayetteville Observer* and an article that appeared in the summer 2006 issue of *Journal of Library Administration*.

Additional Notes

In April 2007 **Anne Coleman** and **Carl Danis** were awarded tenure and were promoted to the rank of Associate Librarian. **Susan Whitt** was also promoted to the rank of Associate Librarian.

In May 2007 **Robert Wolf's** title was changed from Serials Librarian to Serials/Digital Projects Librarian to reflect his continuing valuable participation in various digitization endeavors as they materialize.

Karen Fritts served on the State Publications Advisory Board and **Lillian Brewington** represented UNCP during the UNC Records Revision process.

Cindy Saylor was nominated for and completed the BRIDGES Academic Leadership for Women Institute in the fall of 2006.

for most of the displays; topics that were covered included global warming, controversial movies, education, American Indian Heritage Month, the Holocaust, Black History Month, National Poetry Month, and baseball. The committee also coordinated decoration of the Christmas tree. Display case exhibits were prepared by **Carlene Cummings**, assisted by **Nickie Blanton** and **June Power**. **Sherry Locklear** and student assistants prepared the bulletin board in the Government Documents suite. **Eric Chavis** prepared the standing information board in the circulation lobby area.

Friends of the Library: Susan Whitt, Chair; David Young, Secretary

This committee continued its usual busy agenda with assisting the Board of Directors of the Friends of the Library in the presentation of several programs open to the public, as well as staging the sixth annual benefit event.

Fall programs sponsored by the Friends of the Library included a fascinating talk by author and Grand Master of Memory **Scott Hagwood** October 3, 2006; a well-attended October 18, 2006 event during which **Drs. Fran Fuller** and **Liliana Wendorff** introduced their new books; and a delightful talk on Southern Christmas traditions, provided November 28, 2006 by author **Emyl Jenkins**. All programs were held in the Library.

On January 25, 2007 the UNCP and Robeson County Public Library Friends of the Library groups co-sponsored an appearance at the public library by Robeson County author **Lisa Huggins Oxendine**.

A special program presented in honor of Black History Month on February 22, 2007 featured **Dr. Timothy Tyson**, author of *Blood Done Sign My Name*. Vocalist **Mary Williams** also appeared. Held in the Library, the event was co-sponsored by the Office of Multicultural and Minority Affairs.

A special focus of the Friends of the Library Committee during the spring semester was the sixth annual benefit event, "Southern Accent @ the Library," held April 13, 2007. Entertainers were the UNCP Jazz Ensemble and singers, as well as author and etiquette expert **Cecilia Budd Grimes**. The benefit featured food stations and live and silent auctions. The event was held in the Library and was attended by over 100 ticket holders. Profits were just over \$13,200. Major assistance in managing ticket sales, the auction, and decorating was provided by **Sherry Locklear** and **Susan Whitt**. The auction booklet was prepared by **Sherry Locklear** and **Leah Hammonds**. **Raz Autry** of Raeford was auctioneer. A special feature of the event was the appearance of winners of the scholarships sponsored by the Friends of the Library.

The Friends of the Library also sponsored prizes for winners of the eighth annual Poetry/Short Prose Contest (see the National Library Week Committee, below) and a reception for campus authors on April 18, 2007.

Officers of the Friends of the Library for 2006-07 were:

Immediate Past President: **Helen Pate**
President: **Dr. Anthony R. Curtis**
Vice President/President-elect: **Dr. Liliana Wendorff**
Secretary: **Anne Coleman**
Treasurer: **Susan Whitt**
Executive Secretary: **Dr. Elinor Foster**

Members of the Board of Directors for 2006-07 other than the officers listed above were:

Lillian Brewington, Brian K. Brooks, Alison DeCinti, Carol Franch, Teresa Oxendine, Dr. Mary J. Russell, Janet Taylor and Maureen Windmeyer.

Elected as officers for 2007-08 at the general membership meeting of April 18, 2007 were:

President: **Dr. Liliana Wendorff**
Vice President/President-elect: **Dr. Mary Russell**
Secretary: **Anne Coleman**
Treasurer: **Susan Whitt**

Major projects of the Board of Directors for 2006-07 were the review and awarding of scholarships for 2007-08; the sponsorship of the programs described above; the funding of the McNaughton lease program, which provided popular books and DVDs for patron enjoyment, and the endowment of a new scholarship. Following the success of the April 13, 2007 benefit event, the Board voted to endow a Friends of the Library Generalist Scholarship and approved a \$10,000 allocation for this purpose. During 2006-07 the membership list was updated to include only current members. At the April 18, 2007 general membership meeting the number stood at 169 members.

National Library Week: Anne Coleman, Chair; Geraldine McMillan, Secretary

National Library Week 2007 was celebrated April 15-21. The major event of the week was the April 18 program held in the Library at which winners of the Poetry/Short Prose Contest read their work. The contest, begun in 2000 and escalating in popularity each year, was again co-sponsored by Kiwanis of Robeson and coordinated by **Jean Sexton**. Contest winners and the campus authors published during the preceding year were honored at a reception after the reading program. The bibliography of works of campus authors for 2006-07 was compiled by **Anne Coleman**. A book sale was also held in the Library during National Library Week; it was coordinated by **Carl Danis**.

Planning: Cindy Saylor, Chair; Robert Wolf, Secretary

The Planning Committee considered the addition of various electronic databases, revisions of plans contained in Attachment C, and other topics of discussion, including review of the budget

presentation items included at the March 13, 2007 budget hearing. Also considered by the Planning Committee was an expanded Problem Patron Policy and a shelving relocation project.

Publications: Carl Danis, Chair; Anthony Holderied, Secretary

The Publications Committee produced three issues of the newsletter *Library Lines*. Editors of various editions were collaborators among the following members: **Michael Alewine, Anne Coleman, Carl Danis, Jean Sexton, Susan Whitt and David Young**. A departure from the use of Citizen Printing Company of Red Springs occurred with the spring 2007 issue.

The Library's style manual was updated by **Jean Sexton**.

Social Concerns: Tim Van Hooser, Chair; June Mills, Secretary

Tim Van Hooser chaired an active committee that continued to be responsive to loss of family members by staff and illness of staff members as needed, as well as celebrations in the lives of staff members, such as weddings and births. Several staff refreshments/meal events were held and student workers were honored at the conclusion of each academic session.

Staff Development: Michael Alewine, Chair; Jessica Riesbeck, Secretary

A "lunch and learn" opportunity planned in cooperation with the Social Concerns Committee was held March 6, 2007. **Dr. Tom Dooling** demonstrated "fun with physics" facts and principles, and other workshop opportunities were offered during Spring Break, as well as during the week of August 6-10. Presenters in August included staff members **Robert Arndt, Anthony Holderied, Jessica Riesbeck, and Robert Wolf**. January 4, 2007 and August 7, 2007 were trip dates coordinated by the Staff Development Committee. In January the destination was the North Carolina Museum of Art to view the Monet exhibit. In August a group traveled to the Levine Museum of the New South and the Charlotte/Mecklenburg main library in downtown Charlotte.

LIBRARY EXPENDITURES

As can be seen in line 21 of Part C of the 2007 Academic Libraries Survey (Attachment A), library total expenditures were \$3,009,748, the first time the three million dollar level was reached. This compares with \$2,483,297 in FY 06. Principal increases were in the expenditures for staff salaries, materials, and computing equipment. The budget increases were made possible through enrollment increase allocations.

The projected materials budget for FY 2007, is illustrated in Attachment D, was \$1,312,138. Actually \$1,952,075 was spent (lines 10-14, and 16 of Attachment A, part C). The additional funds expended above the projected figures were derived from allocations transferred to the

Library in support of Distance Education programs. Ease in ordering was assisted with the availability of a procurement card option for purchasing books and media.

As has been the case for several years, the Library was able to expand electronic database resources in FY 07, resulting in an impressive selection of such resources for library users, as detailed in Attachment E.

This year and as always, faculty assistance was again solicited and received in the materials selection process. And as has been done since 2000, department chairs and library liaisons were invited to meet with library staff to discuss the materials budget. A table containing information about departmental liaisons is contained in Attachment F. The luncheon meeting was held September 14, 2006 in the Faculty Dining Room. At that time departmental allocations were discussed, as well as the suggestion that 15-20% of the allocations could be used for the purchase of non-print media. Other updates about library services were also provided at the meeting, which was attended by about 30 people.

Faculty continued to be pleased with the excellent information flow received from Acquisitions staff, headed by **Susan Whitt** and assisted by **Vicky Dial-Jacobs**, **Sherry McLaughlin**, **Saprina Oxendine**, **Sondra Oxendine**, and **Vivian Oxendine**. As mentioned above, this group also assisted with the purchase of materials from special monies in support of the education programs taught off campus. **Michael Alewine** communicated with personnel at the off-campus libraries associated with UNCP distance education program. **Carl Danis**, Collection Development/Electronic Resources Librarian, headed up communication efforts with faculty regarding the liaison program and the addition of new electronic resources.

LIBRARY COLLECTIONS

Information about numbers pertaining to library holdings is contained in Attachment A, Part D, as well as Attachment G, the Annual Statistical Summary provided to the Provost and Vice Chancellor for Academic Affairs. Audiovisual materials include some government document materials and other items, particularly videos, DVDs, and books on tape or CD. The volume and serials subscription counts include government documents as well as books, bound periodicals, and print subscriptions. Additional information about collections follows.

Volume Count

As the book, media, bound periodicals, and government documents collections continued to grow, the shelving space problem continued to be acute. Although a new library or information commons building remained on the Comprehensive Master Plan Capital List, the stated construction start date was not until 2011. As was previously mentioned in the report from the Planning Committee, it was determined in 2006-07 that additional shelving would have to be

added and the only feasible spaces were in hallways on the second floor. A study by a structural engineer determined that the weight of additional shelving was manageable, and shelving for the upper story hallways was ordered and installed.

Microform

A significant item was the addition of completed holdings of the *Atlanta Journal-Constitution* (1965-1984). ERIC resources were no longer acquired in film format. These resources were moved near the American literature resources in a bit of floor space that was available, so the other microform shelves could be utilized to store growing collections.

Gifts

Gifts continued to enhance library collections. A list of donations received by the Sampson-Livermore Library in FY 07, compiled by **Vivian Oxendine**, is contained in Attachment H. Particularly noteworthy are the materials considered gifts that are book and media items funded by the Friends of the Library through the McNaughton program. These materials supplemented recreational resources purchased from the library budget (see media, below). Another significant gift was received from **Dr. Roy Carroll** of Chapel Hill, UNC System Senior Vice President and Vice President for Academic Affairs 1996-99 and a member of the UNC General Administration for 20 years. In May 2007 he sent to our library 60 books from his personal collection.

Special Collections

As was previously mentioned (page 5), the digitization grant provided by the State Library was utilized to digitize the first yearbooks and the college catalogs. **Lillian Brewington** and **Carlene Cummings**, assisted by **Anne Coleman**, completed this pioneering project for our library.

The complete run of *The Robesonian* was digitized.

Blake Tyner organized the **Joseph Mitchell** papers that had been donated to the UNCP Library in December 2005.

Serials

Significant enhancement of library resources in serials was achieved in FY 07 through the Library's continuing involvement in the Carolina Consortium and the addition of electronic databases that included full-text journal materials. NC LIVE continued to add resources also. **Susan Whitt** and **Robert Wolf** were our representatives in Carolina Consortium initiatives.

At the close of FY 07 the Library could offer an impressive list of print library subscriptions and electronic titles, as delineated in Attachment I, prepared by Serials/Digital Projects Librarian

electronically continued and plans were made to deaccession non-current titles of bound volumes if they were available electronically.

Media and Websites

Holdings in media continued to increase as indicated in Attachment A, part D, and circulation of these materials accounted for significant growth in library circulation statistics (see Attachment G). The videos, DVDs, and books on tape were popular with faculty, staff, and students as entertainment resources, and faculty requested purchase of a number of media resources for further illustration of information contained in classroom instruction.

In addition to cataloging these media items, **Anne Coleman**, Electronic Resources/Media Catalog Librarian, continued to add free websites to the catalog, in consultation with faculty and other librarians.

Electronic Databases

As was mentioned in the Library Expenditures section above, electronic database resources were significantly augmented in FY 07. Database titles and usage information are contained in Attachments E and J, respectively. The data in Attachment J indicate considerable reliance on these resources by in-house, on-campus, and off-campus users of library resources.

LIBRARY SERVICES

The Academic Libraries Survey (Attachment A, Parts E and F) covers the following library services: interlibrary loan, circulation, library use instruction, hours of operation, reference, and library building attendance. Additional statistical information about these services can be seen in Attachment G. These topics will be briefly addressed below.

Interlibrary Loan

As can be seen on lines 28-33 in Part E of the 2007 Academic Libraries Survey, the Sampson-Livermore Library continued to be a net lender. Activity in both areas, lending and borrowing, increased, indicative of growth in the amount of research being conducted by faculty and students.

Circulation

As can be seen in Attachment A, line 34 a, book circulation numbers increased in FY 07, as compared to FY 06 (46,532 and 43,265, respectively). The circulation figures for reserves (line 34b) and media (see Attachment G) indicate considerable activity. A large number of the reserve transactions was attributable to the use of electronically accessed reserve materials. A major

project instigated in FY 07 and completed in the summer of 2007 was a comprehensive inventory of book holdings, paving the way toward continuing capability in the use of electronic inventory procedures.

Instructional Services

The abundant use of instructional services was apparent FY 07; see lines 35 and 36 of Attachment A. These figures are indicative of the expanded need for services due to the increase in student enrollment. Instructional Services/Reference Librarian **Anthony Holderied** coordinated the instruction schedule, having assumed the position in May 2006.

Hours of Operation / The Library Building

Total weekly hours of operation were 102, as compared to 101 in FY 06. In response to an exit survey conducted during National Library Week, April 15-21, 2007 (see Attachment K), weekend hours were slightly expanded to include one additional hour of operation on Sundays, the 11-12 evening hour.

Also contained in Attachment K are the results of the National Library Week exit survey of April 2007, as well as comparative data of survey results for several years. It should be noted that participation in 2007 was greater even than the 278 respondents in April 2006, with 414 responses received. In 2005, the first year the survey was conducted, there were 60 respondents. As in 2006, respondents received a token of appreciation for their participation, a gift bag of several items including chips, a soft drink, a magnet, and a bookmark. The gifts were provided by donations and the Friends of the Library. The survey was designed by **Jean Sexton**, who compiled the results of the 2007 survey. **Tim Van Hooser** and **Robert Wolf** provided graphs which contain comparisons of survey data for two to three years.

Operation until 2:00 a.m. the week before and week during exams continued, with the same pattern of attendance in place. Attendance was sparse except during the night before the first exam began and the nights preceding the first couple of exam days.

The problems associated with lack of shelf space as pertains to the expansion of the collection and the possibility of the erection of a new library building facility have already been discussed. Study rooms, though insufficient in number, were in great demand. Two small ones were added when two fairly large study rooms, #242 and #244, were divided to create #242-A and 244-A.

Reference

Activity at the Reference Desk increased (see line 39 of Attachment A) during FY 07, as could be expected due to enrollment increases. Distance education students or those working from home computers continued to phone to ask for assistance or they used the "Ask a Librarian" e-mail service or instant messaging, a new communication option implemented in the fall of 2006.

Most often they made inquiries about how to connect to electronic databases. All reference staff persons were helpful; **Michael Alewine**, Outreach/Distance Education Librarian, headed up responsibility for working with Distance Education students.

The Reference Desk schedule was compiled three times during the year by **Robert Arndt**, Reference/Instructional Services Librarian . During most of FY 07 Reference Desk coverage on a regular basis was provided by Mr. Arndt, **Michael Alewine**, **Anthony Holderied**, and **June Power**, assisted by **Tim Van Hooser** evenings. Joining the reference staff in May 2006 was **Anthony Holderied**. Other librarians participated in the schedule on a staggered basis.

ELECTRONIC SERVICES

Part G of the Academic Libraries Survey provides information about various electronic services and their availability at the Sampson-Livermore Library. Additional comments follow.

General Information

As distance education enrollment increased, the availability of online resources became even more important for library users.

Library users became increasingly dependent on the availability of electronic resources; see Attachment J for database usage information.

Cindy Saylor continued her efficient and effective handling of planning for expansion of computing equipment needs and overseeing installation of new hardware and software; she surveyed staff and subsequently developed the chart pertaining to planning for computing equipment contained in the pertinent table of Attachment C.

As has been previously mentioned the use of electronic course reserves escalated; this was also true of the numbers of e-books and resources in periodicals available electronically.

As was mentioned above, instant messaging service was offered in FY 07, as was the use of MP3 players for checkout at the Circulation Desk.

Website

Cindy Saylor was vigilant in her efforts to improve and update the library website, and favorable comments about its format and content were received from library users. In FY 07, there were 275,720 visits to the library website, as compared to 247,600 in FY 06, indicating its continuing usefulness and popularity. Updates and improvements made during FY 06 included information about Friends of the Library events and the Resource of the Month.

Laptop Computers

The popularity of wireless laptops for checkout continued to escalate, sometimes requiring a waiting period for users when all were checked out. Additional and upgraded machines were purchased for checkout as well as to supplement those available in the classroom.

Computer Lab

The library computer lab remained the most heavily used one on campus. It was popular due in large part to its hours of operation and availability of assistance from University Computing and Information Services personnel all days of operation. The lab also offered extended hours during the exam period and holidays, along with the Library.

THE SAMPSON-LIVERMORE LIBRARY: THE YEAR IN PERSPECTIVE

Again, as in the past several years, 2006-07 was a very good year for the Sampson-Livermore Library, all things considered. Some of these considerations were the excellent funding allocated to the library budget, in large part derived from a growing enrollment, the fairly robust economy of our state and nation, continuing administrative and faculty support of the Library, and our University's positive financial situation. The Sampson-Livermore Library, happily, grew with the University in terms of financial resources. Our library was able to add important computing and informational resources and to plan for the addition of staff to provide the services our patrons deserve, as well as for future growth of collections. Unfortunately there were no plans on the visible horizon to add a new information commons building, so a place to house growing collections and expanding services became an increasingly urgent concern.

Summary of Highlights

Highlights of the year included the expansion of print and nonprint resources available to library users, successful staging of the benefit event in the Library, "Southern Accent @ the Library," and the general escalation of the use of library resources as the student enrollment continued to increase.

A major landmark achieved during FY 07 was the attainment of the three million dollar level in funds available for library operations, as was previously mentioned in the section on library expenditures.

The library administrative staff participated in budget hearing March 13, 2007, requesting digital resources in the amount of \$126,369. All requests for funding as well as continued complete budgetary allocations were forthcoming for FY 08.

The complete and electronic inventory of library holdings in the summer of 2006 was a worthy accomplishment by Access Services and other staff. Their 2007 summer project, to be completed during the following academic year, was the shifting of circulating collections, utilizing new shelving that was installed in upstairs hallways. The future direction of where to house collections is uncertain, unless a new library building is erected or offsite storage arrangements can be made.

The Library and Its Clientele

It continued to be evident that the Sampson-Livermore Library is a place people like to visit to consult with staff and to use library resources, as measured by physical and virtual entries to the Library, previously discussed. The latest survey results received by library staff pointed toward student perceptions that library resources at UNC Pembroke are valued. Comments are included, as well as the ratings, in Attachment K. In an exit survey conducted during National Library Week, April 15-20, 2007 (see Attachment K), respondents indicated that the Library was

important to them and they valued library resources, especially the staff. The improvements they requested have been or are being addressed; more books, media, electronic resources, and hours have been added. The request for extension of hours of operation to 24 per day is an ideal that is likely to be implemented when a new library/information commons building is a reality.

Apart from the comments from library users received with survey results, several unsolicited messages and notes from library patrons were sent to library personnel regarding their satisfaction with library resources. Unsigned comments from suggestion cards, probably written by students, included the following: "This is a wonderful library. Computer system works fast and easier." "The staff here are excellent. I had a project that involved research on microfilm and they helped me! Plus, the library is very clean and organized." "I (heart) Ref. Desk! Y'all are sooo helpful!" "The staff here are always patient and helpful. I think this library has a nice selection of books and DVD's. Keep up the good job!!" "This is a very clean library. Thanks to whoever does the cleaning."

Faculty also have been pleased with our library. Several unsolicited comments from faculty were highly complimentary and enthusiastic about our services and resources. In December **Dr. Charles Tita** wrote in an e-mail message of December 15, 2006 to **Michael Alewine**, with copies to **Robert Arndt**, **Elinor Foster**, and **Cindy Saylor**, "The quality assurance that you and Mr. Arndt provide to our distance education students is second to none. When I taught a class to the RCC site this past spring, my students were extremely appreciative of the trip that you and Mr. Arndt made there to provide them with hands-on library orientation." **Dr. Lee Philips** wrote in an e-mail message in November, 2005, that he was happily anticipating a service which was implemented in FY 07: "Dr. Foster, I just want you to know that I am very excited about the forthcoming electronic delivery of interlibrary loan items. Delivery of PDF-files will save the library time and money and save the recipients valuable time. Thanks again for supporting advancement of this service."

There were occasionally some comments from disgruntled library users also, particularly as pertains to the noise level and the perceived lack of enforcement by library staff of the ban on cell phone use in the Library, as well as the building temperature. Examples received on comment cards included: "The noise level is unbelievable. I came here to write a paper and had to go outside because of the cell phones, loud conversations, and the slamming of books on the tables." "The temperature is sometimes off." One student, **Isaac Locklear**, wrote, as pertains to the noise, "I am a student worker here at the library. The noise heard by other students is mainly the noise they bring in themselves. If they want to complain about noise, they need to observe themselves before blaming others. This is a wonderful library."

Library users offered suggestions about possible purchases or changes in library operations; all were carefully considered. Most of the purchase requests pertained to DVDs or music. **Annie Ruth Rouse** requested the reinstatement of a browsing shelf for new books in the fall of 2006 on November 15, 2006, she sent an e-mail note of appreciation that her suggestion had been implemented.

The preceding comments about noise in the library point to an acknowledgment that libraries are still places people like to visit in person, not just virtually; they represent a destination on campus that has value for the campus community. Writing in an article in *University Business*, "The Continuing Importance of Place in Library Service," **Richard McKay**, director of South Campus Library of San Jacinto College in California, makes the point that "The library is the sole owner of services that tend to retain their essential value in spite of the way in which they are presented. Each is crucial to the school's educational mission."¹ He cites three items, professional reference service; hard-copy access, particularly to books; and the public space provided to users.² Mr. McKay continues in his article to write about how contemporary library personnel and planners need to be aware of and plan for dealing with cell phones, "the cult of snack," and the need to try to find spaces for the people who want quiet, the traditional "shut up and read" model, and those who seek personal comfort and verbal collaboration. He concludes that administrators need to understand and plan for investing in study areas that serve all library users.³

Another library administrator, Associate University Librarian for Research and Instructional Services at Temple University, **Steven Bell**, comments on the noise dilemma in the ACRLLog, in the process adding impetus to the notion that noise is serious business for library users and librarians are expected to know this and do something about it:

Are there days at your academic library when it appears that a war is going to erupt between the students who just want solitude and quiet and those who want to do . . . well, whatever they feel like doing? The quiet versus noise battle brews daily in own library. The last thing we want is for librarians to be perceived as noise cops. But I don't doubt that some of our aggrieved patrons would like nothing better than to see little old Mr. Librarian pull out a big baseball bat to deal out some corporal punishment to a bunch of chatterbox undergrads.⁴

In conclusion, the premises that can be drawn from the above discussion are that libraries are important for the sense of place they provide on campus, library personnel need to know what amenities library users want in their library, ideally libraries have a lot of space to provide for different noise comfort level needs of library users, and everyone needs to think that the library is providing the services and environment suited to individual needs.

At the UNCP library there is adequate response to user information and materials needs, but space needs cannot be adequately met at this time.

Looking to the Future

We will continue to open new doors and provide new services, resources, and technologies for our library users at the Mary Livermore Library. As we do so we will keep in mind the top 10 assumptions for the future of academic libraries and librarians, as announced by a report from the Association of College and Research Libraries (ACRL) Committee in March 2007, listed as follows.

1. There will be an increased emphasis on digitizing collections, preserving digital archives, and improving methods of data storage and retrieval.
2. The skill set for librarians will continue to evolve in response to the needs and expectations of the changing populations (student and faculty) that they serve.
3. Students and faculty will increasingly demand faster and greater access to services.
4. Debates about intellectual property will become increasingly common in higher education.
5. The demand for technology related services will grow and require additional funding.
6. Higher education will increasingly view the institution as a business.
7. Students will increasingly view themselves as customers and consumers, expecting high quality facilities and services.
8. Distance learning will be an increasingly common option in higher education and will co-exist but not threaten the traditional bricks-and-mortar model.
9. Free, public access to information stemming from publicly funded research will continue to grow.
10. Privacy will continue to be an important issue.⁵

Indeed, the future bodes well for the Mary Livermore Library due to its being included in the overall growth pattern of The University of North Carolina at Pembroke and its dedicated and knowledgeable staff. Administrator, faculty, staff, and student support for the Library are in place, and the future looks bright for continued growth and development of the Mary Livermore Library for the benefit of its users.

Elinor Folger Foster
Dean of Library Services
December 2007

FOOTNOTES

¹Richard McKay, "The Continuing Importance of Place in Library Service," *University Business* 10 (October 2007): 66.

²Ibid.

³Ibid., p.68

⁴Steven Bell, "The Academic Library Is No Place for Fun," *ACRLog* (October 30, 2007) in *American Libraries Direct* (November 7, 2007): 13.

⁵Association of College and Research Libraries, "Top Ten Assumptions for the Future of Academic Libraries and Librarians," *C & RL News* 68: (April 2007): 240-41, 246.

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McKay, Richard. "The Continuing Importance of Place in Library Service." *University Business* 66 (October 2007): 66, 68.

Attachment A

Academic Library Survey 2007



THE UNIVERSITY OF NORTH CAROLINA

NCHED A-6: 2007 Academic Library Survey

(This survey is identical to 2006 NCES Academic Library Survey, except it covers the 2006-2007 year.)

NCHED A-6 Definitions and Instructions

	Number	Amount (whole dollars only)
Part A - Number of Public Service Outlets, Fiscal Year 2007		
01 - Branch & independent libraries - Exclude main or central library	0	
Part B - Library Staff, Fall 2007		
02 - Librarians	Number of FTEs 13.50	Salary & wages (whole dollars) \$661,246
03 - Other professional staff	0.00	\$0
04 - Total librarians & other professional staff (Sum 02 & 03)	13.50	\$661,246
05 - All other paid staff (except student assistants)	21.00	\$539,596
06 - Student assistants from all funding sources	15.00	\$27,044
07 - Total full-time equivalent (FTE) staff (Sum 04 through 06)	49.50	\$1,227,886
08 - Are employee fringe benefits paid from the library budget?	<input checked="" type="radio"/> Yes <input type="radio"/> No	Employee fringe benefits (if paid from library budget)

	\$314,878
--	-----------

	Amount (whole dollars only)
Part C - Library Expenditures, Fiscal Year 2007	
09 - Total salaries and wages (same as line 07, column 2)	\$1,227,886
Information resources	
10 - Books, serial backfiles, and other materials (one-time purchases)	\$623,783
11 - Electronic	\$431,975
12 - Audiovisual materials	\$50,025
13 - Current serial subscriptions (ongoing commitments)	\$835,371
14 - Electronic serials	\$0
Other information resources	
15 - Document delivery/interlibrary loan	\$772
16 - Preservation	\$10,921
17 - Other expenditures for information resources	\$0
Operating expenditures	
18 - Computer hardware & software (including maintenance)	\$45,461
19 - Bibliographic utilities, networks, & consortia	\$36,067
20 - All other operating expenditures	\$229,487
21 - TOTAL EXPENDITURES (Sum 09, 10, 13, 15 through 20)	\$3,009,748

	Added during the fiscal year	Held at the end of the fiscal year
Part D - Library Collections, Fiscal Year 2007		
Is the library collection entirely electronic?		<input type="radio"/> Yes <input checked="" type="radio"/> No
22 - Books, serial backfiles and other paper materials (include gov't documents)	12,910	357,375
23 - E-Books	9,889	37,120
24 - Microforms	4,262	693,797
25 - Audiovisual materials	1,678	5,255
26 - Current serial subscriptions	1,740	27,210
27 - Electronic reference sources and aggregation services	39	308

	Number
Part E - Library Services, Fiscal Year 2007	
Interlibrary loans provided to other libraries	
28a - Returnable	1,115
28b - Non-returnable	720
29 - Total provided (Sum 28a & 28b)	1,835
Interlibrary loans received from other libraries	
30 - Returnable	426
31 - Non-returnable	765
32 - Documents delivered from commercial services	0
33 - Total received (Sum 30, 31 & 32)	

	1,191
Circulation	
34a - General circulation transactions	46,532
34b - Reserve circulation transactions	14,058
Information services to groups	
35 - Number of presentations	215
36 - Total attendance at all presentations	3,526

	Number
Part F - Library Services, Typical Week, Fall 2007	
Services	
37 - Hours open in a typical week	106
38 - Gate count in a typical week	3,695
39 - Reference transactions in a typical week	325

	Number
Part G - Electronic Services 2007	
Does your library provide the following?	
40 - Documents digitized by the library staff	<input checked="" type="radio"/> Yes <input type="radio"/> No
41 - Library reference service by e-mail or the Web	<input checked="" type="radio"/> Yes <input type="radio"/> No
42 - Technology to assist patrons with disabilities (e.g., TDD, specially equipped work stations)	<input checked="" type="radio"/> Yes <input type="radio"/> No
43 - Electronic theses and dissertations produced by your students	<input type="radio"/> Yes <input checked="" type="radio"/> No

	Number
Part H - Information Literacy 2007	
Does your institution have the following, or has it done the following?	
44 - A definition of information literacy or of an information literate student?	<input checked="" type="radio"/> Yes <input type="radio"/> No
45 - Incorporated information literacy in the institution's mission.	<input checked="" type="radio"/> Yes <input type="radio"/> No
46 - Incorporated information literacy in the institution's strategic plan.	<input checked="" type="radio"/> Yes <input type="radio"/> No
46a - An institution-wide committee to implement the strategic plan for information literacy.	<input type="radio"/> Yes <input checked="" type="radio"/> No
46b - The strategic plan formally recognizes the library's role in information literacy instruction?	<input type="radio"/> Yes <input checked="" type="radio"/> No

Comments and Explanations
The counting methodology for line 26 was changed this year to include titles originating from the Carolina Consortium initiative.

2007 NCHED Submission			
FICE Code:	002954	IPEDS Unitid:	199281
Institution Name:	UNC-Pembroke	Institution Type:	Public Senior
Person Reporting:	Elinor Foster	Email Address:	elinor.foster@uncp.edu

INSTRUCTIONS FOR THE ACADEMIC LIBRARY SURVEY – FY 2007

GENERAL INSTRUCTIONS

Please respond to each item in this survey in the place provided. If the appropriate answer for an item is zero or none, use "0." If you do not collect data for an item, provide your best estimate. PLEASE DO NOT LEAVE ANY ITEMS BLANK. If an item is left blank, NCES will estimate a value. Include data for the main or central library and all branch and independent libraries that were open all or part of fiscal year 2007.

LIBRARY - An entity that provides all of the following:

1. An organized collection of printed or other materials or a combination thereof
2. A paid staff trained to provide and interpret such materials as required to meet the informational, cultural, recreational, or educational needs of clientele
3. An established schedule in which services of the staff are available to clientele
4. The physical facilities necessary to support such a collection, staff, and schedule.

| This includes libraries that are part of learning resource centers.

PERIOD OF REPORT - Report information for the following time periods as specified in each section:

1. Fiscal year 2007 - Any 12-month period between June 1, 2006 and September 30, 2007 which corresponds to your institution's fiscal year (for Parts A, B, C, D, E, G, and H).
2. Typical week, Fall 2007 - A typical week is one that is neither unusually busy nor unusually slow. Avoid vacation periods for key staff or days when unusual events are taking place on the campus or in the library. Choose a week in which the library is open its regular hours. Include any seven consecutive calendar days (for Part F).
3. Fall 2007 - The period during the fall of 2007 when the survey form is being completed (for Part B).

Part A - Number of Public Service Outlets, Fiscal Year 2007

Branch and independent libraries (line 01) - Report the number of branch and independent libraries at your institution that were open all or part of fiscal year 2007. EXCLUDE THE MAIN OR CENTRAL LIBRARY. Branch and independent libraries are defined as auxiliary library service outlets with quarters separate from the central library of an institution, which have a basic collection of books and other materials, a regular staffing level, and an established schedule.

Branch and independent libraries are administered either by the central library or, as in the case

of some libraries (such as law, medical, etc.), through the administrative structure of other units within the university. Departmental study/reading rooms are not included. Include data for all branch and independent libraries on the campus. Include libraries on branch campuses (i.e., located in another community) if those campuses are registered under the same NCES UNITID number as the main campus.

Part B - Library Staff, Fall 2006 and Salaries/Wages, FY 2007

Column (1), Full-time equivalent (FTE) employees (lines 02-07) - Report the number of filled or temporarily vacant FTE positions during Fall 2007 paid from funds under library control. To compute FTEs of part-time employees and student assistants, take the TOTAL number of hours worked per week by part-time employees IN EACH CATEGORY and divide it by the number of hours CONSIDERED BY THE REPORTING LIBRARY TO BE A FULL-TIME WORK WEEK (e.g., 60 hours per week of part-time work divided by 40 hours per full-time week equals 1.50 FTE). Data should be reported to two decimal places.

Do NOT report contributed services staff, such as members of religious orders, whose services are valued by bookkeeping entries rather than by full cash transactions. DO NOT include volunteers.

Column (2), Salaries and wages (lines 04-07) - Report expenditures in FY 2007 for full-time and part-time salaries and wages before deductions. Exclude employee fringe benefits provided by your institution for all regular library staff that may be reported on line 08b. Include salaries and wages from all sources paid to students serving on an hourly basis, if available (e.g., College Work Study Program). Exclude maintenance and custodial staff, volunteers, and contributed services staff.

Librarians (line 02) - Report the total FTE of staff whose duties require professional education (the master's degree or its equivalent) in the theoretical and scientific aspects of librarianship.

Other professional staff (line 03) - Report the total FTE of staff whose duties require education and/or training in related fields (e.g., academic disciplines, archives, media, computing).

Total librarians and other professional staff (line 04) - Report the sum of lines 02 and 03, column 1.

All other paid staff (except student assistants) (line 05) - Report the total FTE of all other library staff who are paid annual salaries or hourly wages except students paid hourly, who are reported on line 06. Include technical and clerical staff, but exclude maintenance and custodial staff, volunteers, and contributed services staff.

Student assistants from all funding sources (line 06) - Report the total FTE of student assistants, employed on an hourly basis whose wages are paid from funds under library control or from a budget other than the library budget, including College Work Study Program. Exclude maintenance and custodial staff, volunteers, and contributed services staff.

Total FTE staff (line 07) - Report the sum of lines 04 through 06, columns 1 and 2.

Employee fringe benefits (line 08a) — If benefits are paid from the library budget, select "Y" and report the amount in line 08b. If benefits are not paid from the library budget, select "N" and skip to Part C, line 10.

(line 08b) - If benefits are paid from the library budget, report the amount here.

Part C - Library Expenditures, Fiscal Year 2007

Total salaries and wages (line 09) - This line will automatically be filled in from the total Salaries and Wages Expenditures line 07, column 2, in Part B.

Expenditures on information resources and operations (lines 10-21) - Report funds expended by the library in fiscal year 2007 (regardless of when received) from its regular budget and from all other sources; e.g., research grants, special projects, gifts and endowments, and fees for services. If items in this section are not paid from the library budget but can be easily identified in other parts of the institution's budget, report them here. Expenditures should be reported for the 12-month period that corresponds to your library's fiscal year between the calendar period June 1, 2006 to September 30, 2007. All expenditures should be reported in whole dollars in the most appropriate category to provide an unduplicated count of expenditures. Exclude expenditures for new buildings and building renovation.

Information resources (lines 10-17) -

One time purchases of books, serial backfiles, and other materials (line 10) - Report expenditures for published materials in all formats except current subscriptions to serials.

Electronic (line 11) - Report expenditures that are not current subscriptions to serials (i.e. are non-subscription, one-time, or monographic in nature) for software and machine-readable materials considered part of the collections. Examples include serial backfiles, literature collections, and one-time costs for electronic backfiles, etc. These expenditures have already been reported as part of line 10 above. Therefore, line 11 is not added into Total Expenditures on line 21.

Audiovisual (line 12) - Report expenditures for all library materials that are displayed by visual projection or magnification or through sound reproduction, or both, including graphic materials, audio materials, motion pictures, video materials, and special visual materials such as three-dimensional materials. These expenditures have already been reported as part of line 10 above. Therefore, line 12 is not added into Total Expenditures on line 21.

Ongoing commitments to current serial subscriptions (line 13) - Report expenditures for ongoing subscriptions to serials in all formats. These are publications issued in successive parts, usually at regular intervals, and, as a rule, intended to be continued indefinitely. Serials include periodicals, newspapers, annuals (reports, yearbooks, etc.), memoirs, proceedings, and transactions of

societies.

Electronic serials (line 14) – Report subscription expenditures (or those which are expected to be ongoing commitments) for serial publications whose primary format is electronic. Examples include paid subscriptions for electronic journals and indexes/abstracts available via the Internet, CD-ROM serials, and annual access fees. These expenditures have already been reported as part of line 13. Therefore, line 14 is not added into Total Expenditures on line 21.

Other Information Resources (lines 15-17) -

Document delivery/interlibrary loan (line 15) - Report expenditures for document delivery and interlibrary loan services. Include fees paid for photocopies, costs of facsimile transmission, royalties and access fees paid to provide document delivery or interlibrary loan. Include fees paid to bibliographic utilities if the portion paid for interlibrary loan can be separately counted. Do not count expenditures related to transactions between the main or central library and any libraries reported in Part A, transactions between libraries reported in Part A, or expenditures for on campus delivery.

Preservation (line 16) - Report expenditures associated with maintaining library and archival materials for use either in their original physical form or in some other usable way. This includes but is not limited to binding and rebinding, materials conservation, deacidification, lamination, and restoration. Do not include staff salaries and wages.

Other expenditures for information resources (line 17) - Report any other collection expenditures not already included on lines 9, 12, 14, and 15, such as expenditures for cartographic materials and manuscripts. Include copyright fees and fees for database searches.

Operating Expenditures (lines 18-20) -

Computer hardware and software (line 18) - Report expenditures from the library's operating budget for computer hardware and software used to support library operations, whether purchased or leased, local or remote. Include expenditures for maintenance. Include the expenditure for equipment used to run information service products when that expenditure can be separated from the price of the product. Exclude expenditures reported on line 14.

Bibliographic utilities, networks, and consortia (line 19) - Report expenditures from the library operating budget for services provided by national, regional, and local bibliographic utilities, networks, and consortia. Exclude expenditures already reported on lines 11, 14, and 15.

All other operating expenditures (line 20) - Report all other expenditures from the library's operating budget not already reported on lines 09 through 19 except employee fringe benefits that are reported on line 08b. Exclude capital expenditures for new buildings and building renovations. Include all expenditures for furniture and equipment except computer hardware, which should be reported on line 18. Include any related maintenance costs.

Total Expenditures (line 21) - Report the sum of lines 09, 10, 13, 15 through 20.

Part D - Library Collections, Fiscal Year 2007

NOTE - This section of the survey collects data on selected types of material. It does not cover all materials.

Column (1), Total number added during fiscal year - Report the gross number of each category added. Do not subtract the number withdrawn.

Column (2), Total number held at end of fiscal year - Report the total number of each category held at end of fiscal year. To get this figure, take the total number held at the end of the previous fiscal year, add the number added during the fiscal year just ended and subtract the number withdrawn during that period.

Books, serial backfiles and other paper materials (include government documents) (line 22) - Report the number of volumes using the ANSI/NISO Z39.7-1995 definition for volume, which is as follows: A single physical unit of any printed, typewritten, handwritten, mimeographed, or processed work, distinguished from other units by a separate binding, encasement, portfolio, or other clear distinction, which has been cataloged, classified, and made ready for use, and which is typically the unit used to charge circulation transactions. Include duplicates and bound volumes of periodicals. For purposes of this questionnaire, unclassified bound serials arranged in alphabetical order are considered classified. Exclude microfilms, maps, nonprint materials, and uncataloged items. Include Government document volumes that are accessible through the library's catalogs regardless of whether they are separately shelved. "Classified" includes documents arranged by Superintendent of Documents, CODOC, or similar numbers. "Cataloged" includes documents for which records are provided by the library or downloaded from other sources into the library's card or online catalogs.

E-Books (line 23) - Report the number of electronic monographs that have been cataloged by your library and are accessible through the library's catalog.

Microforms (line 24) - Report units of all photographic reproduction of textual, tabular, or graphic materials reduced in size so that they can be used only with magnification. Examples of microforms are roll microfilm, microcard, microfiche, and ultrafiche.

Audiovisual Materials (line 25) - Report units of all library materials that are displayed by visual projection or magnification or through sound reproduction, or both, including graphic materials, audio materials (include audio books), motion pictures, video materials, and special visual materials such as three-dimensional materials.

Current serial titles (line 26) - Report the total number of titles in all formats. If the title comes in both paper and electronic form, count it twice. Count each individual title if it is received as part of a publisher's package. Include paper and microfilm government documents issued serially if they are accessible through the library's catalog. Report indexing and abstracting services that may contain full-text in line 27.

Electronic reference sources and aggregation services (line 27) –Report the total number of citation indexes and abstracts; full-text article databases; full-text reference sources (e.g., encyclopedias, almanacs, biographical and statistical sources and other quick fact-finding sources); and dissertation and conference proceedings databases. Licensed electronic resources also include those databases that institutions mount locally. [Aggregation services are defined by NISO z39.7-2004 as "4.10.3.2 Aggregated Full Text Databases: Collection of both bibliographic references and full text articles from periodical and/or other titles presented on a continuous basis that may relate to a common discipline or may provide multi-disciplinary coverage. This includes electronic reference and indexing tools which, if existed in print form, would be counted as periodicals. The content of aggregated full text databases consists predominately of full text articles rather than bibliographic references without associated full text, although both may be represented in the database."]

Part E - Library Services, Fiscal Year 2007

Interlibrary loans and documents (lines 28-33) - On lines 28a and 28b, report the number of filled requests for material provided to other libraries. On lines 30 and 31, report the number of filled requests for material received. Do not include transactions between the main or central library and any libraries reported in Part A or transactions between libraries reported in Part A.

Returnables (lines 28a and 30) - Report materials that the supplier/lending library expects to have returned. Examples of returnables include books, dissertations and theses, microfilm reels, sound recordings, and audiovisual material.

Non-returnables (lines 28b and 31) - Report materials that the supplier/lending library does not expect to have returned. Examples of non-returnables include photocopies or facsimiles, fiche-to-fiche copies, print copies from microfilm, electronic full-text documents, and gratis print copies of unpublished reports and/or departmental working papers.

Documents delivered from commercial services (line 32) - Report the number of documents from commercial document delivery services received by your users. Count all transactions for which the library pays even if library staff is not involved in the transaction. Include documents received by regular or express mail, by fax, or in electronic form.

Total provided (line 29) - Sum lines 28a and 28b. Total received (line 33) - Sum lines 30, 31, and 32.

General circulation transactions (line 34a) - Report the number of items lent from the general collection. Include both initial transactions and renewals.

Reserve circulation transactions (line 34b) – Report reserve transactions of all types. Include both initial transactions and renewals.

Information services to groups (lines 35 and 36) - Report the total number of presentations (line 35) and the total number of persons attending or served by those presentations (line 36). Information services to groups are presentations at which a staff member or person invited by a

staff member provides information intended for a number of persons and planned in advance. These services may be either bibliographic instruction or library use presentations, or cultural, recreational, or educational presentations. Presentations both on and off the library premises should be included, as long as they are sponsored by the library. Do not include meetings sponsored by other groups using library meeting rooms.

Part F - Library Services - Typical Week, Fall 2007

Collect data during a typical week in the fall. A typical week is one that is neither unusually busy nor unusually slow. Avoid vacation periods for key staff or days when unusual events are taking place on the campus or in the library. Choose a week in which the library is open its regular hours. Include any seven consecutive calendar days. If waiting for a typical week in Fall 2007 will delay this form, please use typical week data from the preceding fiscal year. If you have data for the entire year, divide by the number of weeks that the library was open.

Number of weekly public service hours (line 37) – Report an unduplicated count of the total public service hours for physical libraries per typical full-service week (i.e., no holidays or other special accommodations) across both main library and branches using the following method (corresponds to IPEDS): If a library is open from 9:00 a.m. to 5:00 p.m. Monday through Friday, it should report 40 hours per week. If several of its branches are also open during these hours, the figure remains 40 hours per week. Should Branch A also be open one evening from 7:00 p.m. to 9:00 p.m., the total hours during which users can find service somewhere within the system becomes 42 hours per week. If Branch B is open the same hours on the same evening, the count is still 42, but if Branch B is open two hours on another evening, or remains open two hours later, the total is then 44 hours per week. Exclude 24-hour unstaffed reserve or similar reading rooms. The maximum total is 168 (i.e., a staffed reading room open 7 days per week, 24 hours per day).

Gate count in a typical week (line 38) - Report the number of persons who physically enter library facilities in a typical week. It is understood that a single person may be counted more than once.

Reference transactions in a typical week (line 39) - Report the total number of reference transactions in a typical week. A reference transaction is an information contact that involves the knowledge, use, commendation, interpretation, or instruction in the use of one or more information sources by a member of the library staff. Information sources include printed and non-printed materials, machine-readable databases (including assistance with computer searching), the Web, catalogs and other holdings records, and, through communication or referral, other libraries and institutions, and persons both inside and outside the library. Include transactions in person, by phone, by e-mail, by the Web, and count transactions that take place at the reference desk, as well as elsewhere. Include information and referral services. If a contact includes both reference and directional services, it should be reported as one reference transaction. When a staff member utilizes information gained from a previous use of information sources to answer a question, report as a reference transaction, even if the source is not consulted again during this transaction. Duration should not be an element in determining whether a transaction is a reference transaction.

Do not report directional transactions here. A directional transaction is an information contact which facilitates the use of the library in which the contact occurs and which does NOT involve the knowledge, use, recommendation, interpretation, or instruction in the use of any information sources other than those which describe the library; such as schedules, floor plans, handbooks, and policy statements. Examples of directional transactions include giving instruction in locating, within the library, staff, library users, or physical features, etc., and giving assistance of a nonbibliographic nature with machines.

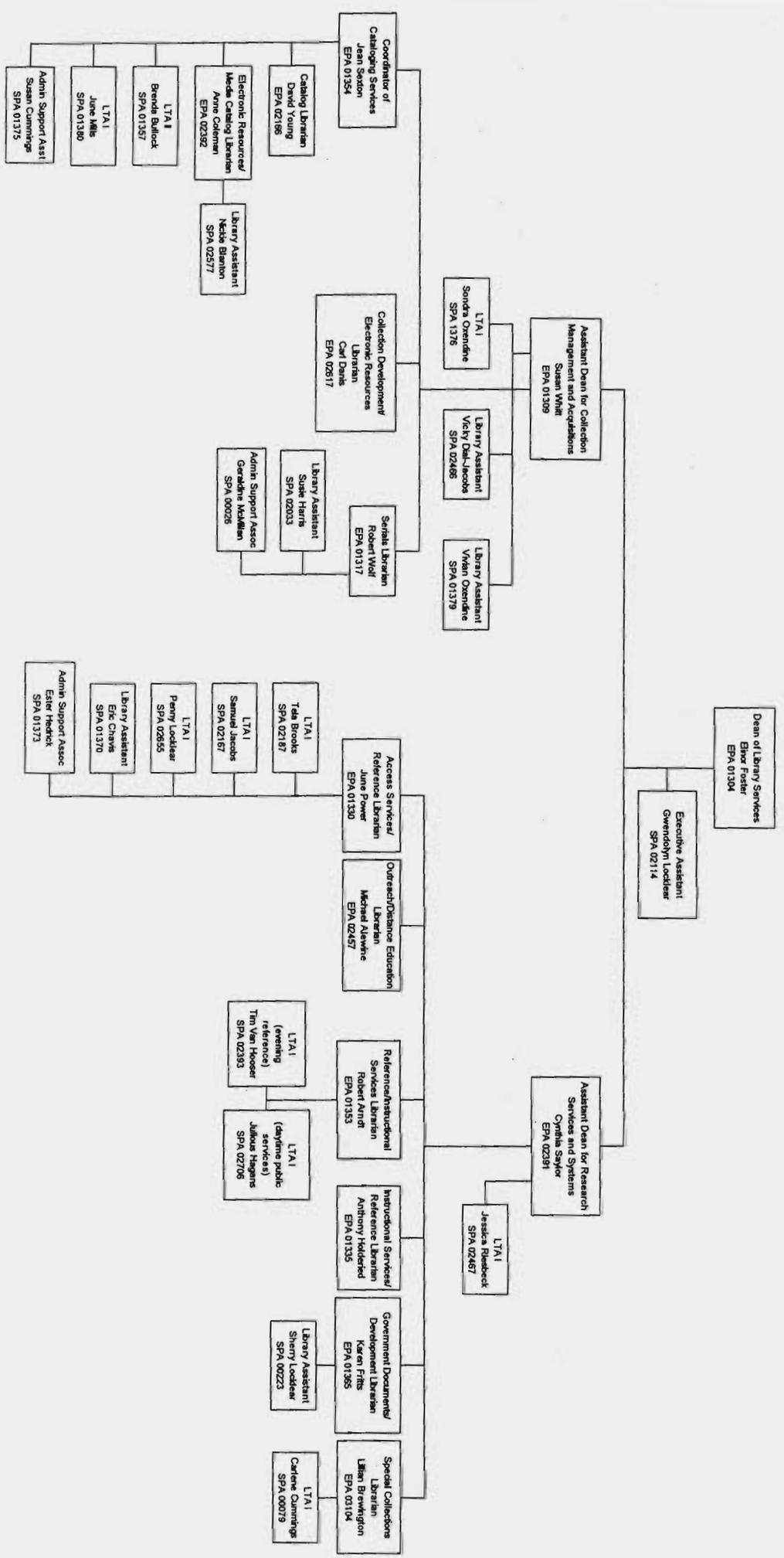
Part G - Electronic Services – Fiscal Year 2007

This section requests information about the electronic services provided by the library. The questions require a "yes" or "no" response.

Part H - Information Literacy – Fiscal Year 2007

Information Literacy is the set of skills needed to find, retrieve, analyze, and use information. The questions require a "yes" or "no" response.

Organizational Chart
Sampson-Livermore Library
May 2007



Attachment C

Long - Range Plans 2006 - 2011

LONG-RANGE STAFFING PLAN
Sampson-Livermore Library

revised by the Planning
 Committee 3/6/07

<p>Biennium 2006-2007</p> <p><u>Support Staff:</u></p> <p>(1) Library Technical Assistant for ILL/Document Delivery, 06</p> <p>(2) Public Services Library Technical Assistant, 07</p>	<p>Biennium 2008-2009</p> <p><u>Support Staff:</u></p> <p>(1) Library Assistant for Cataloging Services, 08</p> <p>(2) Acquisitions Assistant, contracted, part-time, 08</p> <p>(3) Public Services/Systems Library Technical Assistant (Evening/Weekend), under consideration part-time, 09</p>	<p>Biennium 2010-2011</p> <p><u>Support Staff:</u></p> <p>(1) 2 Full-time or Part-time Evening/Weekend Library Assistants under consideration, 11</p>
<p><u>Librarians:</u></p> <p>(1) Collection Development/Electronic Resources Librarian, 06</p> <p>(2) Government Documents/Development Librarian, 07</p>		
<p><u>Librarians:</u></p> <p>(1) Special Collections Librarian, 10</p>		

LONG - RANGE MATERIALS PLAN
Mary Livermore Library

2006-2007 (FY 07)	2008-2009	2010-2011
(1) Add 6,000 vols. ref. & monographs each yr. 6258 bks. (\$65 per vol.): T = \$390,000 each yr. for 2006 and 2007 <p style="text-align: right;">\$465,529.59</p>	(1) Add 7,000 vols. ref. & monographs each yr. (\$70 per vol.): T = \$490,000 each yr. for 2008 and 2009	(1) Add 8,000 vols. ref. & monographs each yr. (\$80 per vol.): T=\$640,000 each yr. for 2010 and 2011
(2) Retain current print serial or microform subscriptions; est. 13% inflation factored in each yr.: T 2006 = \$336,885 T 2007 = \$380,680 <p style="text-align: right;">\$511,623.53</p>	(2) Retain current print/ electronic serial or microform subscriptions; est. 13% inflation factored in each yr.: T 2008 = \$430,168 T 2009 = \$486,090	(2) Retain current print serial or microform subscriptions; est. 13% inflation factored in each yr.: T 2010 = \$549,282 T 2011 = \$620,689
(3) Add 6 electronic 37 databases each yr. and retain current subscriptions; est. 13% inflation factored in each yr.: T 2006 = \$295,000 T 2007 = \$395,000 <p style="text-align: right;">\$431,975.47</p>	(3) Add 5 electronic databases each yr. @ \$5,000 and retain current subscriptions; est. 13% inflation factored in each yr.: T 2008 = \$471,350 T 2009 = \$557,026	(3) Add 5 electronic databases each yr. @ \$6,000 and retain current subscriptions; est. 13% inflation factored in each yr.: T 2010 = \$660,117 T 2011 = \$775,932
(4) Add 200 media items per yr. (\$150 per item): 1068 T = \$30,000 each yr. for 2006 and 2007 <p style="text-align: right;">\$50,025.01</p>	(4) Add 250 media items per yr. (\$150 per item): T = \$37,500 each yr. for 2008 and 2009	(4) Add 300 media items per yr. (\$150 per item): T = \$45,000 each yr. for 2010 and 2011
(5) Binding: 2006: \$12,500 2007: \$13,000 <p style="text-align: right;">\$10,920.74</p>	(5) Binding: 2008: \$13,500 2009: \$14,000	(5) Binding: 2010: \$14,500 2011: \$15,000
Total materials expenditures: 2006: \$1,031,434 2007: \$1,208,680 <p style="text-align: right;">\$1,470,074.34</p>	Total materials expenditures: 2008: \$1,442,518 2009: \$1,585,216	Total materials expenditures: 2010: \$1,908,899 2011: \$2,096,621

Reviewed by Planning
Committee 7/10/07

LONG-RANGE EQUIPMENT PLAN
Sampson-Livermore Library

2006-2007	2008-2009	2010-2011
<p>Special item furniture and equipment: - media items shelving: \$1,230.00</p>	<p>Special item furniture and equipment: - media items shelving: \$1,230.00</p>	<p>TBA for new Library & Information Commons building.</p>
<p>(1) Office setup for 1 librarian: \$4,000</p>	<p>(1) Office setup for 1 staff person: \$4,000</p>	<p>(1)</p>
<p>(2) Complete computer workstation setup for 1 librarian and 1 staff person: \$4,000.00</p>	<p>(2) Complete computer workstation setup for 1 staff person: \$2,000.00</p>	<p>(2)</p>
<p>(3) Upgrades for staff computers (10): \$15,000.00 [done]</p>	<p>(3) Upgrades for staff computers (24): \$36,000.00</p>	<p>(3)</p>
<p>(4) Wireless laptops for circulating -- due to high demand (5): \$6,500.00 [decided against]</p>	<p>(4) Flat panel monitor upgrades for ERC computers (20): \$10,000.00</p>	<p>(4)</p>
<p>(5) ILL Workstation upgrade: \$2,000.00 [done]</p>	<p>(5) Upgrade for circulating wireless laptops (20): \$40,000.00</p>	<p>(5)</p>

(6) Electronic Classroom workstations upgrade (21): \$31,500.00 [done]	(6) Upgrade for Mac iBooks (5): \$15,000.00	(6)
(7) Flat panel monitors for Electronic Classroom (21): \$12,600.00 [done]	(7) Multimedia (Mac) workstations upgrade (3): \$10,000.00	(7)
(8) Multimedia (Mac) workstation upgrade: \$3,000.00 [done]	(8) Special projects laptop (1): \$3,500.00	(8)
(9) Other necessary technology: \$19,910.09 [done]	(9) Printer upgrades (5): \$6,000.00	(9)
	(10) Smart Screen for Electronic Classroom: \$3,500.00	
	(11) Sound & Projection System for Classroom: \$10,000	
Total equipment costs for 2006-2007: \$61,576.98 (not estimate, actual)	Total equipment costs for 2008-2009: \$140,000.00	Total equipment costs for 2010-2011:

Attachment D

Acquisitions Budget FY 2007

Library Acquisitions Budget FY2007

Total Library Acquisitions Budget

Library Books/Media	548,638
Periodicals	328,000
Microforms	28,000
Electronic Resources	395,000
Binding & Restoration	12,500
Total	1,312,138

Library Book/Media Budget

Acquisitions For Academic Departments	286,449
Best Sellers	7,000
Continuations	95,000
Flex/Current Projects	111,893
Library	2,500
Media	11,015
Reference	34,781
Total	548,638

Academic Department Breakdown

<u>Department</u>	<u>Total</u>
AIS	4,870
Art	9,567
Biology	23,002
Business	27,499
Chemistry & Physics	19,564
Education	31,739
ETL	20,710
Geology/Geography	8,794
Health, Physical Education & Recreation	21,083
History	10,971
Mass Communications	8,823
Math & CSC	17,789
Music	9,481
Nursing	12,919
Philosophy & Religion	8,450
Political Science & Public Administration	12,317
Psychology/Counseling	11,458
Social Work	9,080
Sociology/Criminal Justice	18,333
Total	286,449

Total Library Acquisitions Budget FY 2007		1,312,138.00	
Account #	Title	% Per Acct.	\$ Per Acct.
151470-24631/24634	Library Books/Media	41.81%	548,638.00
151470-24632	Periodicals	25.00%	328,000.00
151470-24633	Microforms	2.13%	28,000.00
151470-24635	Electronic Resources	30.10%	395,000.00
151470-24636	Binding & Restoration	0.95%	12,500.00
Total		100.00%	1,312,138.00

Library Book/Media Budget FY 2007		
151470-24631/24634		
Acquisitions For Acad. Depts	52.21%	286,449.00
Best Sellers	1.28%	7,000.00
Continuations	17.32%	95,000.00
Flex/Current Projects	20.39%	111,893.00
Library	0.46%	2,500.00
Media	2.01%	11,015.00
Reference	6.34%	34,781.00
Total	100.00%	548,638.00

Final Department Allocation FY 2007		
Department	% Allocated	Total
AIS	1.70%	4,870
Art	3.34%	9,567
Biology	8.03%	23,002
Business	9.60%	27,499
Chemistry & Physics	6.83%	19,564
Education	11.08%	31,739
ETL	7.23%	20,710
Geology/Geography	3.07%	8,794
Health, PE, & Rec.	7.36%	21,083
History	3.83%	10,971
Mass Communications	3.08%	8,823
Math & CSC	6.21%	17,789
Music	3.31%	9,481
Nursing	4.51%	12,919
Philosophy & Religion	2.95%	8,450
Political Sci. & Public Adm.	4.30%	12,317
Psychology/Counseling	4.00%	11,458
Social Work	3.17%	9,080
Sociology/Criminal Justice	6.40%	18,333
Total	100.00%	286,450

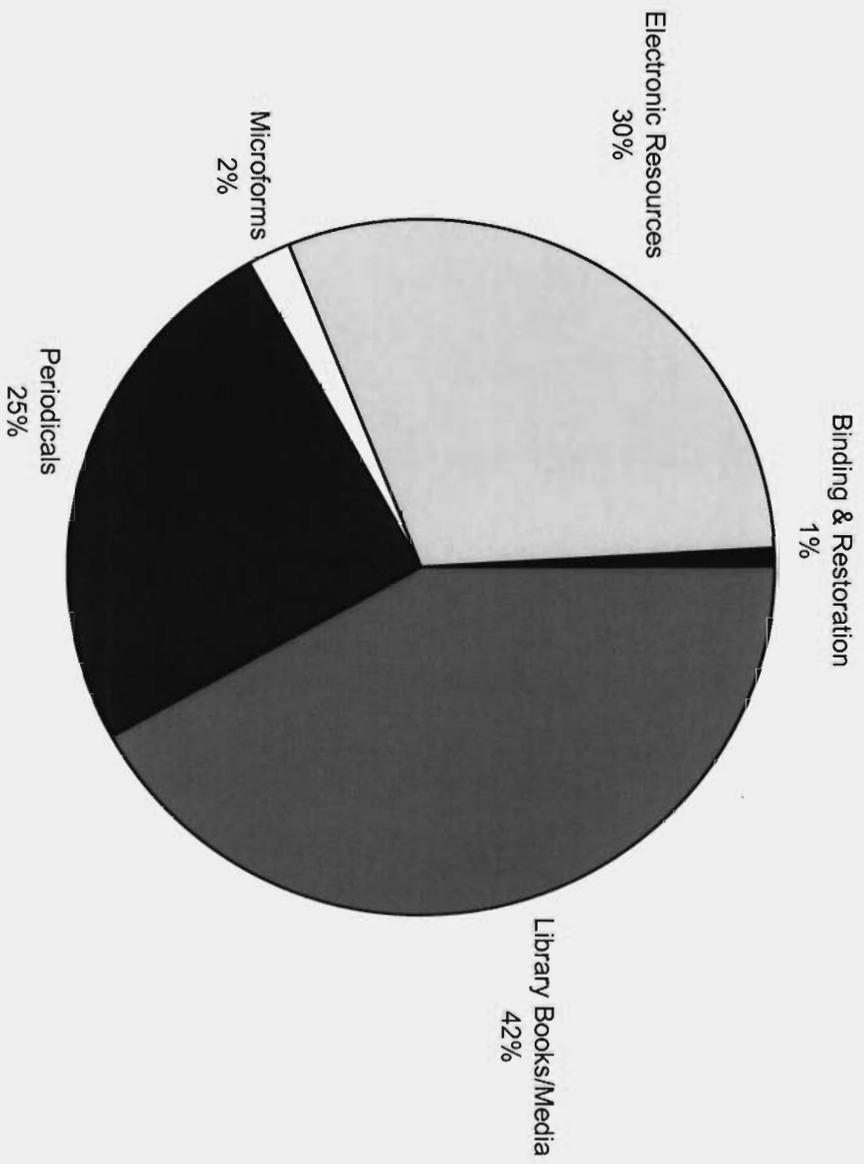
Comparison of Percentages Allocated to Each Department by Fiscal Year

<u>Department</u>	<u>% FY 2007</u>	<u>% FY 2006</u>	<u>% Change</u>
AIS	1.70%	1.82%	-0.12%
Art	3.34%	3.69%	-0.35%
Biology	8.03%	7.10%	0.93%
Business	9.60%	9.56%	0.04%
Chemistry & Physics	6.83%	6.57%	0.26%
Education	11.08%	11.50%	-0.42%
ETL	7.23%	8.36%	-1.13%
Geology/Geography	3.07%	2.67%	0.40%
Health, PE, & Rec.	7.36%	6.81%	0.55%
History	3.83%	3.85%	-0.02%
Mass Communications	3.08%	3.38%	-0.30%
Math & CSC	6.21%	6.17%	0.04%
Music	3.31%	3.55%	-0.24%
Nursing	4.51%	2.96%	1.55%
Philosophy & Religion	2.95%	3.18%	-0.23%
Political Sci. & Public Adm.	4.30%	4.30%	0.00%
Psychology/Counseling	4.00%	4.50%	-0.50%
Social Work	3.17%	3.06%	0.11%
Sociology/Criminal Justice	6.40%	6.97%	-0.57%
Total	100.00%	100.00%	0.00%

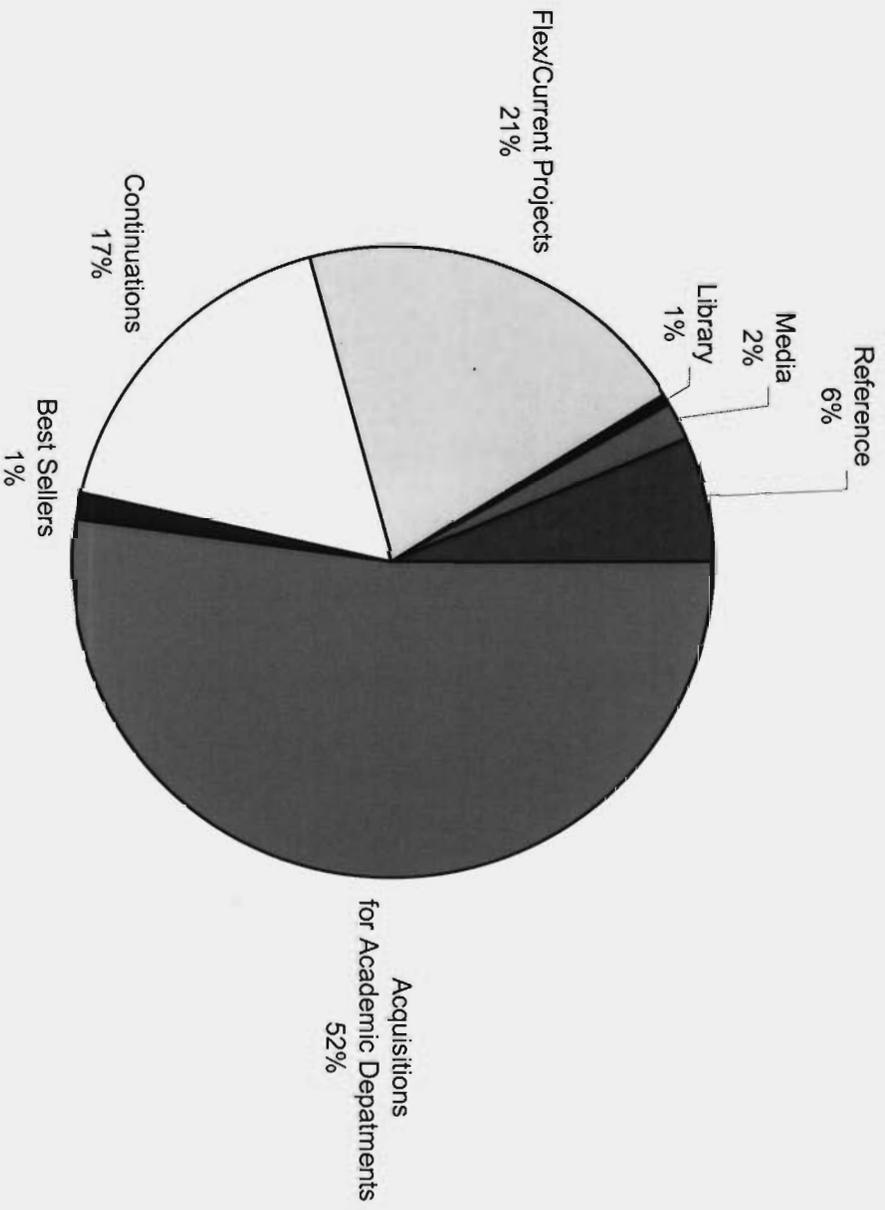
Comparison of Dollar Amounts Allocated to each Department by Fiscal Year

Total allocated for all depts.	286,449.00		
<u>Department</u>	<u>\$ FY 2007</u>	<u>\$ FY 2006</u>	<u>\$ Change</u>
AIS	4,869.63	4,667.37	202.26
Art	9,567.40	9,462.97	104.43
Biology	23,001.85	18,207.88	4,793.98
Business	27,499.10	24,516.52	2,982.58
Chemistry & Physics	19,564.47	16,848.70	2,715.77
Education	31,738.55	29,491.64	2,246.91
ETL	20,710.26	21,439.14	-728.87
Geology/Geography	8,793.98	6,847.19	1,946.80
Health, PE, & Rec.	21,082.65	17,464.18	3,618.47
History	10,971.00	9,873.29	1,097.71
Mass Communications	8,822.63	8,667.98	154.65
Math & CSC	17,788.48	15,822.90	1,965.58
Music	9,481.46	9,103.94	377.52
Nursing	12,918.85	7,590.89	5,327.96
Philosophy & Religion	8,450.25	8,155.08	295.17
Political Sci. & Public Adm.	12,317.31	11,027.31	1,290.00
Psychology	11,457.96	11,540.21	-82.24
Social Work	9,080.43	7,847.34	1,233.09
Sociology/Criminal Justice	18,332.74	17,874.50	458.24
Total	286,449.00	256,449.00	30,000.00

Total Library Acquisitions Budget FY 2007



Library Book/Media Budget FY 2007



Attachment E

Electronic Databases FY 07

Electronic Databases Report 2006-2007

New	Title	Record #	Vendor	Prof. Amt. Due FY07	Amt. Pd. FY07	Pd. Date	Term Start	Term End	Prof. Amt. Due FY08	% Inc.
*	18th & 19th century newspapers	02291733	Accessible Archives	3,747.20	3,998.75	Apr-07	10/02/07	10/01/08	4,286.41	7.9%
*	Academic Onefile	02567489	Thomson Gale	6,615.00	6,615.00	Jan-07	12/01/06	11/30/07	6,945.75	5.0%
*	ACS Legacy Archive	02601114	ACS	20,000.00		May-07			200.00	5.0%
	America: History and Life	02058704	ABC-Clio	9,030.00	8,825.00	Jul-06	01/24/07	01/23/08	9,486.88	7.5%
*	America's Historical Newspapers, 1690-1922 Series I, II, and III	02547326	Readex (a division of NewsBank)	4,653.00	9,306.00	Oct-06	10/01/06	09/30/07	9,771.38	5.0%
*	America's Newspapers	02559882	NewsBank	4,893.00	4,893.00	Nov-06	01/01/07	12/31/08	5,137.65	5.0%
*	Ancestry Library	02580329	ProQuest	1,995.00	1,995.00	Feb-07	02/01/07	02/01/08	2,094.75	5.0%
	Applied Science and Technology Index	02035765	Wilson	3,672.90	3,640.00	Dec-06	03/01/07	02/28/08	3,858.48	6.0%
	Art Index	02334318	Wilson	3,672.90	3,640.00	Dec-06	03/01/07	02/28/08	3,858.48	6.0%
	ARTstor	02503955	Artstor	8,500.00	8,500.00	Jan-07	01/01/07	12/31/08	8,925.00	5.0%
	Biography & Genealogy Master Index	02102547	Gale	1,288.43	1,288.43	Jul-06	07/15/06	07/14/07	1,352.85	5.0%
	Biological Abstracts	02499388	Thomson Scientific	6,097.00	6,097.00	Dec-06	01/01/07	12/31/08	6,371.00	4.5%
		02499388	Thomson Scientific	18,996.00		Dec-06	N/A			0.0%
*	Book Review Digest Plus	02576235	Wilson	3,660.00	3,469.88	Feb-07	02/01/07	01/31/08	3,643.37	5.0%
*	Book Review Digest Retrospective (Annual Access Fee)	02576247	Wilson	500.00			02/01/07	01/31/08	150.00	5.0%
	Books in Print Online (\$2700 w/ 20% Discount)	02576247	Wilson	12,325.00		Feb-07	N/A			
*	Chemical Abstracts Service **Paid Monthly	02307868	STN	3,600.00	3,665.71		PAID MONTHLY		3,665.71	0.0%
	Chembase	0229946x	Taylor & Francis	6,609.75	6,650.00	Apr-07	04/01/07	03/31/08	6,982.50	5.0%
	Choice Reviews Online Password Ed- SeeNoteBelow	02431026	Choice	0.00	0.00		12/01/06	11/30/07		0.0%
	Choice Reviews Online Site License - SeeNoteBelow	02273111	Choice	630.00	460.00	Nov-06	12/01/06	11/30/07	483.00	5.0%
	CIS Statistical Universe	02191866	Solinet	1,352.04	1,352.04	Jul-06	07/01/06	06/30/07	1,568.37	16.0%
	Classical Music Library	0245483x	Solinet	896.00	896.00	May-07	07/01/07	06/30/08	896.00	0.0%
	Classification Web	0232751x	Library of Congress	603.75	575.00	Oct-06	11/01/06	11/01/07	603.75	5.0%
	Congressional Universe	02191854	Solinet	2,419.44	2,419.44	Jul-06	07/01/06	06/30/07	2,806.55	16.0%
	Contemporary Women's Issues	02289076	Thomson Gale	2,481.88	1,480.00	Feb-07	12/31/06	12/30/07	1,628.00	10.0%
	Criminal Justice Abstracts	02431816	CSA	3,150.00	3,150.00	Feb-07	02/01/07	02/01/08	3,307.50	5.0%
*	Early American Newspapers (see America's Historical Newspapers)	02547326	Readex (a division of NewsBank)							0.0%
	EBSCO CINAHL Plus with full text	02282926	EBSCO	945.00	600.00		05/01/07	01/01/08	630.00	5.0%
	EBSCO EJS Electronic Journal Service	02278017	EBSCO	1,195.00	1,000.00	Jul-06	01/01/07	01/01/08	1,050.00	5.0%
	EBSCOHost: ATLA Online (as of 2007 invoiced with EBSCOHost: ATLA Religion with ATLASERIALS Online)		EBSCO	4,018.35	N/A	N/A	N/A			5.0%
	EBSCOHost: ATLA Religion with ATLASERIALS Online	02500814	EBSCO	2,407.85	6,426.00	Feb-07	01/01/07	12/31/08	6,747.30	5.0%
*	EBSCOHost: Bibliography of Native North Americans Online	02564932	EBSCO	1,550.00	1,550.00	Feb-07	01/01/07	12/31/08	1,627.50	5.0%

Electronic Databases Report 2006-2007

New	Title	Record #	Vendor	Prcl. Amt. Due FY07	Amt. Pd. FY07	Pd. Date	Term Start	Term End	Prcl. Amt. Due FY08	% Inc.
	EBSCOHost: Communication & Mass Media	02497797	EBSCO	2,800.00	2,940.00		01/01/07	12/31/08	3,067.00	5.0%
	EBSCOHost: Econlit	02420004	EBSCO	2,940.00	2,475.00		Jan-07	09/30/07	2,975.00	0.0%
		02420004	EBSCO				Feb-07	12/01/06		0.0%
*	EBSCOHost: Georef	02564944	EBSCO	1,680.00	1,680.00		Feb-07	11/30/07	1,794.00	5.0%
	EBSCOHost: LGBT Life with Fulltext Online	02500826	EBSCO	3,937.50	3,188.00		Jan-07	09/30/07	3,347.40	5.0%
		02500826	EBSCO	(337.50)			10/01/06	12/01/06		
*	Econlit Full Text	02592617	EBSCO	1,153.00	1,153.00		Apr-07	03/30/08	1,153.00	
	Education Law in North Carolina	02438485	Principals Executive Program	500.00	500.00		Mar-07	12/31/08	500.00	0.0%
*	eHRAF Collection of Archaeology	02584773	Human Relations Area Files, IN		885.00		May-07	06/30/08	885.00	5.0%
*	eHRAF Collection of Archaeology	02584773	Human Relations Area Files, IN	298.00	298.00		Mar-07	06/30/07	885.00	5.0%
*	eHRAF Collection of Ethnography	02584414	Human Relations Area Files, IN		1,735.00		Jun-07	06/30/08	598.00	5.0%
*	**Protatd Cost	02584414	Human Relations Area Files, IN	598.00	598.00		Mar-07	06/30/07	598.00	5.0%
*	Environment Complete	02592630	EBSCO	4,640.00	4,640.00		Apr-07	03/30/08	4,640.00	5.0%
	ERIC		CSA	0.00			Apr-07	02/01/07	0.00	0.0%
*	Essay and General Literature Index Online	02576259	Wilson	1,630.00	1,545.33		Feb-07	02/01/07	1,630.00	5.0%
*	Ethnic NewsWatch	02559894	ProQuest	4,280.00	4,280.00		Dec-06	12/31/07	4,494.00	5.0%
*	Family & Society Studies Worldwide	02592629	EBSCO	2,000.00	2,000.00		Apr-07	03/30/08	2,100.00	5.0%
*	Forensic Database	02299458	Taylor & Francis	3,302.25	3,145.00		Apr-07	03/31/08	3,302.25	5.0%
*	Gale Literary Databases	02565729	Thomson Gale	5,160.00	5,160.00		Feb-07	12/30/07	5,418.00	5.0%
*	Gender Watch (GenderWatch)	02559900	ProQuest	2,470.00	2,470.00		Dec-06	12/31/07	2,593.50	5.0%
	Grove Dictionary of Art	0229509x	Solinet	1,840.00	1,840.00		Oct-06	06/30/07	1,932.00	5.0%
	Historical abstracts	02108586	ABC-Clilo	9,030.00	8,825.00		Feb-07	02/01/08	9,486.88	5.0%
	Historical New York Times	02358694	ProQuest	5,743.50	5,850.00		Feb-07	03/31/08	6,142.50	5.0%
*	Historical Statistics of the USA Millennium Edition	02596891	Cambridge University Press	2,400.00	2,400.00		Apr-07	04/01/07	2,400.00	5.0%
*	Intl Ind/Performing Arts FI	02588584	Proquest	4,962.00	4,962.00		Mar-07	03/30/08	3,675.00	5.0%
*	IR Project	02804292	UNCG	3,500.00	3,500.00		Jun-07	06/08/07	3,675.00	5.0%
	ISI Web of Science (Chilton Indexes Only)	02299446	Thomson Scientific	17,692.00	17,692.00		07/01/07	06/30/08	18,311.22	3.5%
	Journal Finder	02273123	UNC-Greensboro	2,489.55	2,372.00		Aug-06	08/31/07	2,480.80	5.0%
	JSTOR Art & Sciences V Collection Archive	02801357	JSTOR	300.00	6,000.00		Jun-07	09/01/06	6,300.00	5.0%
*	JSTOR Arts & Sciences Complement	02540691	JSTOR	300.00	300.00		Oct-06	12/31/06	N/A	0.0%
*	JSTOR Arts & Sciences Complement	02540691	JSTOR	300.00	300.00		Oct-06	12/31/08	4,000.00	0.0%
	JSTOR Arts & Sciences I Collection	02148808	JSTOR	4,000.00	4,000.00		Jan-07	12/31/08	4,000.00	0.0%
	JSTOR Arts & Sciences II Collection	02224483	JSTOR	2,000.00	2,000.00		Jan-07	12/31/08	2,000.00	0.0%
	JSTOR Arts & Sciences III Collection	0233222x	JSTOR	3,500.00	3,500.00		Jan-07	12/31/08	3,500.00	0.0%
	JSTOR Arts and Sciences IV Business Collection	02274838	JSTOR	3,300.00	3,300.00		Jan-07	12/31/08	3,300.00	0.0%

Electronic Databases Report 2006-2007

New	Title	Record #	Vendor	Proj. Amt. Due FY07	Amt. Pd. FY07	Pd. Date	Term Start	Term End	Proj. Amt. Due FY08	% Inc.
	JSTOR Biological Sciences Collection	02497785	JSTOR	3,600.00	2,700.00	Jan-07	01/01/07	12/31/08	2,700.00	0.0%
	JSTOR Health & General Science Collection	02231062	JSTOR	3,000.00	3,000.00	Jan-07	01/01/07	12/31/08	3,000.00	0.0%
	Lexis-Nexis Academic Universe	02155692	Solinet	8,396.88	8,396.88	Jul-06	07/01/06	06/30/07	9,740.36	16.0%
*	Library BusinessPro	02590414	books24x7	654.00	654.00	Feb-07	01/07/07	06/07/07		
*	Library IIFRO	02590421	books24x7	654.00	654.00	Feb-07	01/07/07	06/07/07		
	Literature Online	02181770	ProQuest	7,827.75	7,828.00	Jan-07	03/01/07	04/30/08	8,221.50	5.0%
*	MathSciNet **Pro-rated Cost	02596310	AMS	6,494.00	6,494.00	May-07	05/01/07		9,469.00	5.0%
	Mergent Online	02419993	Mergent	9,060.00	9,060.00	Nov-06	02/01/07	02/01/08	9,513.00	5.0%
	MLA int. bib. of hrs. & artc. on the mod. Lang. and lit.	02502835	EBSCO	3,907.05	3,910.00	Jan-07	10/01/06	09/30/07	4,105.50	5.0%
*	NelAdvantage	02599971	S&P	17,036.00	17,036.00	May-07	05/01/07	04/30/08	17,036.00	5.0%
	New Grove Dictionary of Music & Musicians	02295088	Solinet	1,840.00	1,840.00	Oct-06	07/01/06	06/30/07	1,932.00	5.0%
	OmniFile Full Text Mega Edition, Includes A :	02334537	Wilson	18,873.75	18,515.00	Dec-06	03/01/07	02/28/08	19,440.75	5.0%
	OmniFile Applied Science & Technology FT		Wilson	0.00	0.00	Dec-06	03/01/07	02/28/08		
	OmniFile Art Index FT		Wilson	0.00	0.00	Dec-06	03/01/07	02/28/08		
	OmniFile Biological and Agricultural Index Plus		Wilson	0.00	0.00	Dec-06	03/01/07	02/28/08		
	OmniFile Education FT		Wilson	0.00	0.00	Dec-06	03/01/07	02/28/08		
	OmniFile General Science FT		Wilson	0.00	0.00	Dec-06	03/01/07	02/28/08		
	OmniFile Humanities FT		Wilson	0.00	0.00	Dec-06	03/01/07	02/28/08		
	OmniFile Index to Legal Periodicals & Books FT		Wilson	0.00	0.00	Dec-06	03/01/07	02/28/08		
	OmniFile Library Literature & Information Science FT		Wilson	0.00	0.00	Dec-06	03/01/07	02/28/08		
	OmniFile Readers Guide FT		Wilson	0.00	0.00	Dec-06	03/01/07	02/28/08		
	OmniFile Social Science FT		Wilson	0.00	0.00	Dec-06	03/01/07	02/28/08		
	OmniFile Wilson Business FT		Wilson	0.00	0.00	Dec-06	03/01/07	02/28/08		
	Opposing Viewpoints Resource Center	02274048	Gale	5,097.06	5,097.06	Oct-06	11/18/06	11/17/07	5,351.91	5.0%
	Oxford English Dictionary	02455572	Solinet	1,100.61	1,100.61	Oct-06	07/01/06	06/30/07	1,156.64	5.0%
	Oxford Ref Online: Premium Collection	02299471	Solinet	1,225.00	1,225.00	Oct-06	07/01/06	06/30/07	1,286.25	5.0%
	PAIS	02460749	CSA	6,557.60	5,860.00	Mar-07	05/31/07	05/31/08	6,563.20	12.0%
*	Philosopher's Index Tier 3	02588535	CSA	2,880.00	2,880.00	Mar-07	03/16/07	03/16/08	3,024.00	5.0%
*	Physical Education Index	02574834	CSA	1,275.00	1,275.00	Feb-07	01/30/07	01/30/08	1,338.75	5.0%
*	Policy File	02588547	ProQuest	2,800.00	2,800.00	Mar-07	03/01/07	03/30/08	2,940.00	5.0%
*	Polling the Nations	0259058x	ORS	825.00	825.00	Mar-07	03/18/07	03/17/08	866.25	5.0%
*	PQ Dissertation & Thesis FT	02584967	ProQuest	12,300.00	12,300.00	Mar-07	02/01/07	02/01/08	12,915.00	5.0%
	Project Muse	02148791	Solinet	9,072.00	9,090.00	Oct-06	01/01/07	12/31/08	9,544.50	5.0%
	Project MUSE Premium ****Upgrade	02148791	Solinet	2,250.00	2,250.00	Feb-07	03/01/07	12/31/07	2,362.50	5.0%
	Pro-rated 10mths	02295106	EBSCO	6,050.00	6,050.00	Aug-06	09/01/06	08/31/07	6,352.50	5.0%
*	PsychARTICLES (1 yr)	02579066	Bowker	4,355.00	4,355.00	Feb-07	02/05/07	02/05/08	4,572.75	5.0%
	RIA Academic Advantage Library Web	02273081	RIA	3,213.00	3,060.00	Aug-06	12/01/06	11/30/07	3,213.00	5.0%

Electronic Databases Report 2006-2007

New	Title	Record #	Vendor	Proj. Amt. Due FY07	Amt. Pd. FY07	Pd. Date	Term Start	Term End	Proj. Amt. Due FY08	% Inc.
*	Routledge Encyclopedia of Philosophy	02566667	Taylor & Francis	850.00	850.00	Jan-07	01/01/07	12/31/08	892.50	5.0%
*	Rural Development Abstracts-Internet	02592642	CABI Head Office	765.00	765.00	Apr-07	02/01/07	02/01/08	803.25	5.0%
*	Scholarly Stans	0256998x	Solinet	7,095.00	7,095.00	Jan-07	02/01/07	01/31/08	7,449.75	5.0%
	Short Story Index Web	02299203	Wilson	1,071.00	1,075.00	Dec-06	03/01/07	02/28/08	1,128.75	5.0%
	Social Services Abstracts		CSA	0.00	^	^	02/01/07	02/01/08		0.0%
	Social Work Abstracts on web	02141772	SilverPlatter	2,340.45	2,363.00	Feb-07	03/15/07	03/15/08	2,481.15	5.0%
	Sociological Abstracts	02431804	CSA	5,407.50	5,410.00	Feb-07	02/01/07	02/01/08	5,680.50	5.0%
	Sport Discus	02453447	EBSCO	4,320.00	4,320.00	Jan-07	10/01/06	09/30/07	4,536.00	5.0%
*	Twayne's Author Series	02565730	Thomson Gale	4,480.00	4,480.00	Feb-07	12/31/06	12/30/07	4,704.00	5.0%
*	Classical Scores Library	02604814	Alexander Street Press	2,901.05	2,901.05	Jun-07	07/01/07	6/31/2008	3,046.10	5.0%

Total				422,400.09	431,975.47				378,259.67	
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6 Month Trial

ACS Legacy Archive one time										
Provost Money									\$20,000.00	
Histor Art & Sciences V Collection Archive									\$5,000.00	
Fee Money from 22300										

69,333.29
\$43,333.29

Choice Reviews Online Password Edition has merged with
Choice Reviews Online Site License. In early November, 2006
we paid \$460.00. We will be billed at a later time for the remainder
of the total cost of \$630.00.

Collection Development Liaison Assignments 2006/2007

Department	Chair/Dean	Liaison	Librarian
American Indian Studies	Dr. Stan Knick, Interim Chair, x6282, x6231	Dr. Stan Knick, Interim Chair, x6282, x6231	Lillian Brewington x6655
Art	Dr. Janette Hopper Chair, x6216	Dr. Richard Gay X4045	Lillian Brewington x6655
Biology	Dr. Andy Ash Chair, x6418	Dr. David Zeigler x6610	Cindy Saylor x6265
Business Administration	Dr. Eric Dent Dean, 6214	Dr. James Frederick x6592	Carl Danis x6876
Chemistry & Physics (Physical Science)	Dr. Paul Flowers x6424,6247	Dr. S. Mandjiny x6608	Susan Whitt x6513
Education	Dr. Zoe Locklear Interim Dean, x4041	Dr. Jane Huffman Chair, x6858	Jean Sexton x6659
English, Theatre, Languages	Dr. Dennis Sigmon Chair, 6246	Dr. Mark Canada x6431	Anne Coleman x6837
Geography/Geology	Dr. Martin Farley Chair, x6478	Dr. Martin Farley Chair, x6478	Susan Whitt x6513
History	Dr. Robert Brown Chair, x6438	Dr. Bruce DeHart x6627	David Young x6657
Health, Physical Education, Recreation	Dr. Tommy Thompson Chair, x6385	Dr. Danny Davis x6498	Susan Whitt x6513
Mass Communications	Dr. Jamie Litty Chair, x6654	Dr. Jamie Litty Chair, x6654	June Power x6369
Mathematics and Computer Science	Dr. Bill Campbell Chair, x6244	Mary Klinikowski X6417	Cindy Saylor x6265
Music	Dr. Janita Byars Chair, x5704,6230	Dr. Larry Arnold x6404	Jean Sexton x6659
Nursing	Dr. Barbara Synowiez Director, x6805	Donna Cutrell 910.775.4143	Carl Danis x6876
Philosophy and Religion	Dr. Jeff Geller Chair, x6460	Dr. Ray Sutherland x6240	Robert Arndt x6529
Political Science and Public Administration	Dr. Nicholas Giannatasio Chair, x6531	Dr. William Albrecht x6822	David Young x6657
Psychology and Counseling	Dr. Kelly Charlton x6459	Dr. Kelly Charlton x6459	June Power x6369
Reference	Dr. Elinor Foster x6212	Dr. Elinor Foster x6212	Robert Arndt x6529
Social Work	Dr. Sherry Edwards Chair, x6476	Frederick H. Stephens x6581	Michael Alewine x5743
Sociology and Criminal Justice	Dr. Mario Paporozzi Chair, x5783	Dr. Michael Spivey X6776	Michael Alewine x5743

**Monthly Report to the Office of Academic Affairs
Sampson-Livermore Library
JULY, 2006 - JUNE, 2007**

ANNUAL STATISTICAL SUMMARY

I. Statistical Summary - Public Services

A. Attendance Report

Library attendance	147,970
Attendance per diem	447

B. Circulation Report

Monographs (external circulation)	46,532
Electronic Reserves	5,743
Print Reserves	8,315
Periodicals	4,780
Special Collections	451
Typewriter use	19
Multimedia Rooms use	425
Internal Use	5,410
Transit (In)	470
Transit (Out)	276
Media	18,865
DVD Players	52
Laptop Usage	5,754
MP3 Players	25

C. Interlibrary Loan

Items loaned	1,835
Loan activities	
Books (may include renewals)	1,115
Nonreturnables	720
Documents	0
Loan requests received (but not filled)	1,229
Items borrowed	1,191
Borrowing activities	
Books (may include renewals)	426
Nonreturnables	765
Borrowing requests received (but not filled)	237
Patrons served	1,352
Faculty/Staff requests	604
Student requests	748

D. Reference Activity

Research questions	5,401
Directional questions	4,093
Technical questions	243
Instructional questions	184
Distance Education questions	288
Questions answered with federal document	431
Questions answered with state documents	231

E. Library Use Instruction Activity

Sessions	215
Attendance	3,526

II. Statistical Summary - Technical Services

A. Number of new items added	15,365
1. Books	5,847
2. Bound Periodicals	1,051
3. Microform	4,262
4. Paper Documents	2,523
5. Audiotapes	6
6. CD Sound	289
7. Videos	254
8. DVDs	1,013
9. CD ROM	24
10. KITS	96
B. Total title holdings online	211,118
C. Total item holdings online	292,049
D. Number of items withdrawn	3,988

**Mary Livermore Library
Donors of Gift Materials, 2006-2007**

Donors	Hardbacks	Paperbacks	Magazines	Cassettes	VHS/DVD	Software	CD	Maps	Other
ABC-CLIO Publishing Company									28
Albrecht, William	5	4	44		1				1
Alewine, Cynthia					71				
Alewine, Michael		1							
Alisha, Ziyad M.									29
American Institute of Certified Public Accountants									
Anonymous	9	7	1		4				
Arndt, Robert & Julie	1	2							
Ashraf, Mohammad	3		33						
Bowman, John	1								
Bridge Publications, Inc.		6							
Bukowy, Stephen	33	54				2			
Canida, Robert	11								
Carroll, Roy/UNC Chapel Hill		1							
Catedra Miguel Delibes		1							
Cavallerano, Edward	4	12							
Charleston Conference 2005		1							
Coleman, Collie			22						8
College Foundation of North Carolina		1							
Cothray, Sam	2								
Cummings, Carlene	1							1	
Dent, Eric									
Dial, Heather									
Dial, James & Quessie			55		1				
Dial-Jacobs, Vicky	6	65							
Edwards, Sherry	39	204			10				
Ezell, WM. Bruce, Jr.	2								
Farley, Martin	8	17							
Foster, Elinor	2	3							
Foster, Jay	10		17			8			
Gay, Richard		1							
Gibson, Gina		1							
Guardiola, Manuel Prendes		1					2		

**Mary Livermore Library
Donors of Gift Materials, 2006-2007**

Donors	Hardbacks	Paperbacks	Magazines	Cassettes	VHS/DVD	Software	CD	Maps	Other
Hammonds, Wanda	4	22	16						
Harrington, Charles						4			
Healing Society								2	
Hohn, Melinda	24	39							
Holmes, Leonard	8	37	1			9			
Hopper, Janette						2			
Hunyadi Books	3						1		
Jones, Curtis F.		1							
Kania, Richard		1				2			
Keen, Rick	99	106							
Kilburg, Anne		5							
King, Beverly	9	7						1	4
Kuester, Jerry	2	18							
Lakatos, Joseph	4	34							
Layne, Norman						10			
Locklear, Stuart	3	20							
Lottis, Ronald	67	25							
Marson, Steve	1								
Martin, Ronnie	4	25							
Maysami, Ramin	21	7							
McCafray, Susan P.		1							
Meadors, Allen		1		6			32		
National Society for the Study of Education		1							
North Carolina Area Health Education Ctr. Program						1			
Parnell, John A.	6	17		63					
Prendes, Manuel	1			1011					
Prevatte, Charles									
Sampson-Livermore Library Friends of the Library	103					43			
Saylor, Cynthia	20	31				16	1		
Sexton, Jean				200					
Simpson, Emily	37	21							
Stratil, Sandy	7	28							
Tyler, Donald E.	48	18							

**Mary Livermore Library
Donors of Gift Materials, 2006-2007**

Donors	Hardbacks	Paperbacks	Magazines	Cassettes	VHS/DVD	Software	CD	Maps	Other
UNCP College Opportunity Program	31	231					1		
UNCP Department of English, Theatre, & Languages		1							
UNCP Department of Sociology and Criminal Justice	18	18					2		1
UNCP Honors Project/A. Michael Zimmermann	1								
UNCP Honors Project/Adria Pontious									
UNCP Honors Project/Becky Purkall	1						1		50
UNCP Honors Project/David E. Jones	1								
UNCP Honors Project/Hannah B. Harrell	1								
UNCP Honors Project/Henry Justin Hall	1								
UNCP Honors Project/Hong Tran	1								
UNCP Honors Project/Jamie Randall McCall	1								
UNCP Honors Project/Jason Bentley	1								
UNCP Honors Project/Lindsay Marie Bartholf	1								
UNCP Honors Project/Rachel Harbert	1								
UNCP Honors Project/Senel Izin	1								
UNCP Office of Institutional Research & Planning		3							
UNCP School of Education/Drs. Strail and Inman	27								
UNCP Thesis Program/Amanda Wright						1			
UNCP Thesis Program/Amy Meigs-Dellinger Kirk	1								
UNCP Thesis Program/Eyetha Lee Fullwood	1								
UNCP Thesis Program/James Kuczera	1								
UNCP Thesis Program/Jason B. Atkinson	1								
UNCP Thesis Program/Jera Renee Courts	1								
UNCP Thesis Program/Nancy W. Johnson	1								
UNCP Thesis Program/Sara Louise Markley	1								
UNCP Thesis Program/Wayne D. Barkley Jr.	1								
University of Nevada/Ctr. For Basque Studies	1								
Vest, Jay	5	2							
Viaene, Bernard	126	82					3		
Walker, Mary Helen	45	6	383						
Weapons of War						1			
Weaver, Mickey	5	15							
Weeber, Joy					1				

**Mary Livermore Library
Donors of Gift Materials, 2006-2007**

Donors	Hardbacks	Paperbacks	Magazines	Cassettes	VHS/DVD	Software	CD	Maps	Other
Wendoff, Lilliana		6							
Whatwemaybe.org	1								
Whitt, Susan	2								
Williams, Heather	2	16							
Wright, Sarah Bird		1							
Total	560	831	1463	15	177	2	36	2	70

Journal Titles Available at the Mary Livermore Library 2006-07**Print TOTAL - 1,978** (1052 active titles)**Electronic TOTAL - 26,158****PAID (18,679)**

Blackwell Synergy	76
Blackwell Synergy HSS Collection	386
Brill Academic Publishers via Carolina Consortium	94
Cambridge University Press via Carolina Consortium	202
Ebsco ATLAS	78
Ebsco CINAHL Plus with Full Text	370
Ebsco Communication and Mass Media Complete via Carolina Consortium	200
Ebsco EconLit with Full Text via Carolina Consortium	382
Ebsco EJS	638
Ebsco MAS Ultra School Edition	485
Ebsco PsycArticles	60
Ebsco Regional Business News via	49
Ebsco Sports Discus via Carolina Consortium	255
Infotrac Academic OneFile	3,328
Infotrac Academic Onefile	1,939
J-STOR - Arts and Sciences 1	175
J-STOR - Arts and Sciences 2	187
J-STOR - Arts and Sciences 3	239
J-STOR - Arts and Sciences 4	145
J-STOR - Arts and Sciences Complement	151
J-STOR - Biological Sciences	96
J-STOR - Ecology and Botany Collection	35
J-STOR - Health and General Science Collection	32
J-STOR - Language and Literature Collection	43
Kluwer via Carolina Consortium	669
Lexis-Nexis Academic Universe	2,618
Mary Ann Liebert via Carolina Consortium	55
Newsbank America's Newspapers Complete	781
Oxford University Press via Carolina Consortium	193
Project Muse	341
Proquest Ethnic Newswatch	230
Publisher	15
Sage	3
Science Direct - College Edition	1,074
Springer-Verlag via Carolina Consortium	575
Wiley InterScience via Carolina Consortium	388
Wilson OmniFile Full-Text Mega	2,092

NCLIVE (10,099)

Congressional Quarterly Publications	2
Ebsco Academic Search Premier	4,539
Ebsco Business Source Premier	2,503
Ebsco CINAHL with Full Text	131
Ebsco Health Source: Consumer Edition	88
Ebsco Health Source: Nursing/Academic Edition	567
Ebsco Master File Premier	1,842
Ebsco Military and Government Collection	299
Ebsco Primary Search (Children's Journals)	51
Ebsco Regional Business News	49
Newsbank Newspapers	16
Proquest News Stand	12

FREE (9,838)

DISA: Anti-Apartheid	40
EDP Sciences	19
European Mathematical Society	52
HighWire Press	213
Independent Publication	9,145
Making of America	26
North Carolina Newspapers	154
Scielo	189

2006-07 Connections by Database

Database	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL
ABC-CLIO	406	148	1202	1322	997	82	297	669	161	669	257	268	6478
Accessible Archives	340	86	358	542	424	35	237	231	38	351	103	230	2975
American Chemical Society	946	310	299	2470	201		378	432	918	1179	154	703	7990
*ATLA w/Serials added 1/07	0	0	12	7	7	0	0	5	160	353	0	0	544
*Blackwell-Synergy added 8/06	0	725	179	1203	2951	340	909	1277	616	1756	286	34	10276
*Books In print - Bowker added 1/07	0	0	0	0	0	0	0	435	457	2768	139	321	4120
*Books24x7 added 1/07	0	0	0	0	0	0	0	4045	16952	4448	3844	2393	31682
Britannica Online	1002	2694	11673	7289	6298	550	3308	5736	4638	7066	574	1381	52209
Cambridge Journals Online	0	12	144	518	200	0	118	72	48	1019	335	0	2466
Cambridge Scientific Abst.	1011	0	18955	13335	11402	342	2872	4884	5961	2771	1756	2439	65728
Camio	74	64	315	439	335	0	285	515	0	0	0	0	2027
Chadwick-Healy	84	24	120	19	83	0	27	27	0	64	29	0	477
CHEMnetBASE	225	0	423	1623	622	10	181	413	854	568	524	236	5679
Choice Reviews Online	47	35	415	102	388	818	2566	900	1077	816	261	824	8249
Classical Music Library	781	827	2490	5191	4014	231	13258	8061	3708	5891	586	179	45217
*Cont. Women's Issues added 1/07	0	0	0	0	0	0	182	85	81	128	73	139	688
CQ Researcher/Historic Docs	2444	0	6117	19235	14308	408	12087	15149	13965	17630	10965	9026	121334
*Dissertation Abstracts added 1/07	0	0	0	0	0	0	0	223	39	0	0	0	262
EBSCOhost	55580	48368	280631	304527	318277	19856	169428	321983	253175	260503	45229	85226	2162783
EBSCO Online	1778	14179	5901	3009	3672	244	1933	2471	1474	2456	397	568	38082
Education Law in NC	323	1212	940	535	606	44	502	473	356	377	164	0	5532
FirstSearch	6271	894	10685	12827	11945	6646	14391	17835	10081	11939	12143	7501	123158
ForensicNetBASE	97	0	167	561	64	9	92	119	234	411	100	43	1897
Gale	3908	1374	11718	16062	36878	3409	44810	53798	57358	76852	24105	12263	342535
Greenwood Press 2	300	99	714	869	1624	157	491	553	283	515	637	279	6521
Grove Art Online	115	136	3683	4269	1857	1583	5348	1753	810	1257	192	0	21003
Grove Music Online	290	1346	1740	1003	1230	827	1571	5579	239	679	306	0	14810
HarpWeek	361	0	152	44	32	0	32	21	7	30	16	49	744
*Heritage Quest Online added 3/07	0	0	0	0	11	0	50	268	74	182	279	178	1042
History Cooperative	84	0	228	37	53	0	152	301	30	347	27	173	1432
*Human Rel. Area Files added 3/07	0	0	0	0	0	0	0	71	2316	147	155	0	2689
*Int. Index to Perf. Arts added 3/07	0	0	0	0	0	0	0	14	37	159	390	193	793
JSTOR	9704	3324	18528	21533	28230	4145	8799	18279	16594	25457	5834	4634	165061
Learning Express	850	3144	4568	5523	6232	22	12	26	28	22	7940	4	28371
Lexis-Nexis	9116	4100	11475	8849	9882	2055	6522	18183	13743	25566	109	1411	111011
Liebert Online Journals	118	109	75	239	400	56	156	259	197	400	210	21	2240
LION/LitOnline	244	28	2753	1505	2690	411	558	1128	1244	1697	0	27	12285
*MathScienceNet added 1/07	0	0	0	0	0	0	0	0	0	0	0	0	0
Mergent Online	191	0	506	692	499	54	158	546	14	343	182	66	3251

7/16/2007

2006-07 Connections by Database

Morningstar	12	0	47	47	47	50	3	12	23	7	68	4	3	276
NA Women's Letters & Diaries	45	53	53	36	3	0	37	24	0	0	9	7	38	305
NC LIVE	1500	1441	7794	8117	7810	570	4568	7555	5672	6141	1506	2177	54851	
*NetAdvantage added 1/07	0	0	0	0	0	0	0	381	70	574	253	0	1278	
netlibrary	21	831	325	416	56	31	77	85	76	176	30	78	2202	
NewsBank	307	20239	1518	6470	3996	2771	3473	5843	6876	13839	775	3108	69215	
*Newspaper Archive added 4/07	0	0	0	0	0	0	0	0	1	423	184	694	1302	
**Ovid/PsycINFO	1203	1727	72	22	22	0	0	0	0	0	0	0	3046	
Oxford English Dictionary	691	744	3552	8445	2296	1339	2554	1542	2843	2187	951	1369	28513	
Oxford Reference Online	499	438	2394	1845	3650	384	758	2299	1729	3258	1108	717	19079	
Oxford Univ. Press Journals	0	0	506	522	397	35	163	593	385	534	43	2	3180	
*PolicyFile added 3/07	0	0	0	0	0	0	0	0	16	635	13	94	758	
*Polling the Nation added 5/07	0	0	0	0	0	0	0	0	0	0	0	0	66	
Project Muse	746	421	2832	1599	2811	1356	1076	1512	1769	1495	865	387	16869	
Proquest/UMI	2083	2847	12983	26968	16334	1791	8147	9824	7559	8343	4152	8298	109329	
*RCLweb added 1/07	0	0	0	0	0	0	0	1244	889	58	418	970	3579	
Reference USA	127	249	197	162	656	97	51	623	168	206	100	61	2697	
*Routledge Ency. of Philosophy	0	0	0	0	0	0	150	72	15	73	59	0	369	
*Science Direct added 9/06	56	0	178	94	75	0	169	48	185	331	8979	6889	17004	
SilverPlatter	374	747	5706	2645	3903	96	2817	4630	1257	2441	138	1662	26416	
*SpringerLink added 7/06	182	1623	298	405	507	0	226	288	622	908	270	27	5356	
Web of Science (isknowledge)	172	104	327	434	343	66	9582	9768	5427	7229	4184	3375	41011	
Wiley Interscience Journals	423	489	634	3624	1733	42	480	1872	1048	1557	535	440	12877	
WilsonWeb	59851	41186	236792	223022	368163	17012	124877	173526	155763	165257	29777	19703	1614929	
TOTAL	164982	156377	673374	720252	879217	67927	450927	708571	600344	672558	172652	180967	5447604	
* Database Added														
** Database Discontinued														

2006-07 Connections by Patron Type

PTYPE	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL
**100 Graduate Student	N/A	19013	132154	84657	99435	12324	87075	181339	163302	168780	77887	93749	1119715
101 PStudent	178215	80055	279073	353086	424958	31655	157338	246226	237348	297507	79554	137087	2502102
103 PFaculty	20431	27921	37508	44372	35803	21631	57944	27661	24039	28282	35626	30873	392091
104 PStaff	912	22128	6642	11795	8273	4698	2809	6672	17193	6224	1226	4600	93172
110 PDistance Education	50465	9153	26231	22505	27310	2384	18278	19887	10672	10606	13226	34439	245156
111 PRetired Faculty/Staff	434	0	0	0	0	0	0	179	0	0	62	0	675
Non-Verified	1098836	1091226	3220483	3760882	3570840	1121918	2101503	3137640	3048820	3058438	1023532	893756	27127874
TOTAL	1349293	1230483	3569937	4192640	496344	1182286	236369	300625	289252	342619	129694	206999	3233196

**Started calculating statistics for this category in August 2006

Attachment K

Library Users Surveys Spring 2007 and Results

Library User Satisfaction Survey 2007
Let us know what you think!

We want our Library and its staff to meet your needs. Please take a moment to answer these questions and let us know how we are doing. Please circle the answer that applies. Select N/A if you have not used the service.

1. How satisfied are you with our books and other printed materials?

Extremely Satisfied 129	Very Satisfied 198	Satisfied 75	Somewhat Satisfied 3	Not Satisfied 0	N/A 9	(414)
----------------------------	-----------------------	-----------------	-------------------------	--------------------	----------	-------

2. How satisfied are you with our videos and DVDs?

Extremely Satisfied 107	Very Satisfied 134	Satisfied 106	Somewhat Satisfied 17	Not Satisfied 9	N/A 41	(414)
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3. How satisfied are you with our web-based electronic resources?

Extremely Satisfied 130	Very Satisfied 167	Satisfied 87	Somewhat Satisfied 15	Not Satisfied 1	N/A 14	(414)
----------------------------	-----------------------	-----------------	--------------------------	--------------------	-----------	-------

4. How satisfied are you with the Library-provided laptops?

Extremely Satisfied 129	Very Satisfied 107	Satisfied 67	Somewhat Satisfied 7	Not Satisfied 8	N/A 95	(413)
----------------------------	-----------------------	-----------------	-------------------------	--------------------	-----------	-------

5. How satisfied are you the Library's hours? (Current hours: Monday-Thursday, 7:30 a.m.-midnight; Friday, 7:30 a.m.-9:00 p.m.; Saturday, 9:00 a.m.-9:00 p.m.; and Sunday, 2:00 p.m.-midnight.)

Extremely Satisfied 120	Very Satisfied 137	Satisfied 95	Somewhat Satisfied 44	Not Satisfied 15	N/A 3	(414)
----------------------------	-----------------------	-----------------	--------------------------	---------------------	----------	-------

6. How helpful is our staff?

Extremely Helpful 202	Very Helpful 160	Helpful 42	Somewhat Helpful 7	Not Helpful 2	N/A 1	(414)
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7. How comfortable do you find the physical facilities of the Library?

Extremely Comfortable 136	Very Comfortable 154	Comfortable 108	Somewhat Comfortable 15	Not Comfortable 0	N/A 1	(414)
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8. Once you have identified materials you need that are located in the Library, how easy is it for you to find them?

Extremely Easy 31	Very Easy 162	Easy 172	Somewhat Easy 42	Not Easy 4	N/A 2	(413)
----------------------	------------------	-------------	---------------------	---------------	----------	-------

9. How important is the Library to you?

Extremely Important	Very Important	Important	Somewhat Important	Not Important	No Opinion	
215	132	57	9	0	0	(413)

10. How often do you use the Library for research or entertainment?

Daily	Weekly	Monthly	Twice a semester	Once a semester	Never	
82	183	111	27	6	5	(414)

11. How often do you ask a librarian for help?

Daily	Weekly	Monthly	Twice a semester	Once a semester	Never	
28	97	147	78	42	18	(411)

12. Are there improvements you would like to see the Library make?

More books	More videos/DVDs	More electronic resources	Longer hours (please specify below)	
69	219	62	85	
More laptops	Less noise	More study rooms	Other (please explain below)	No Opinion
81	46	201	5	27
				(414)

13. Please circle all below that apply. I am a:

Faculty/Staff	Alumni	Local Patron	Visitor	
21	8	1	7	
Commuting Student	Distance Education Student	Residential Student		
160	7	209		(413)

Survey Comments

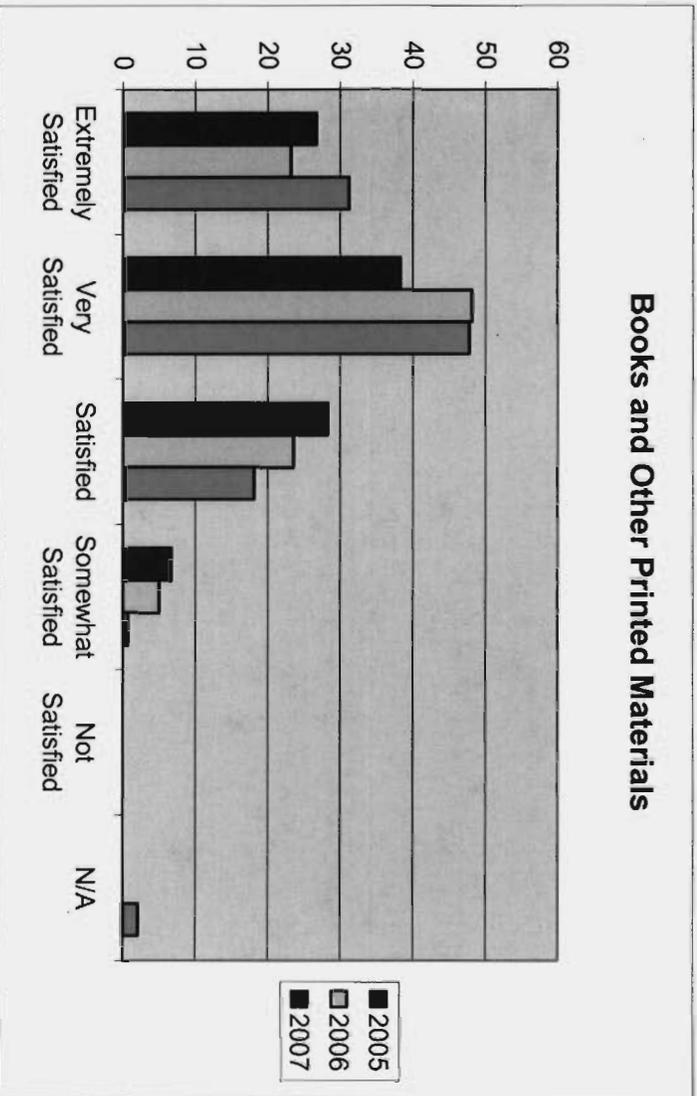
1. Someone to keep a check on computers in the Mac lab.
2. Bigger study rooms
3. Longer hours on weekend
4. Open longer hours on weekend
5. More fiction
6. Longer hours Open 24/7
7. Longer hours only because I tried to come in Saturday night and it was closed. But I understand because not every Saturday night do I come in and I rarely come at that.
8. Longer hours. Open till after midnight every night.
9. Better Mac labs and PC labs.
10. Longer hours. Stay open till 1 a.m.
11. Like a larger computer lab.
12. Need digital lab after midnight.
13. Have a way to look up DVDs online.
14. Longer hours—24 hrs.
15. More hours on weekends.
16. Longer hours – 24 hours.
17. Longer hours – later than midnight.
18. Lower the temp. It gets too cold.
19. Longer hours – Sat open to midnight.
20. Longer hours – Later in the evening.
21. Longer hours – Always open.
22. Longer hours – On Friday and Saturday be open until 12:00 am. Open at 9 am on Sunday.
23. No cell phone use in computer room. Very distracting.
24. Cooler temps.
25. Computer lab is noisy / ppl w/ loud music.
26. Longer hours – longer weekend hours.
27. Longer hours – on Friday.
28. More group study rooms.
29. Many journal articles unavailable.
30. Longer hours – Longer at night during week maybe till 1 a.m.
31. Longer hours – Close @ 12 all the time especially during the breaks. There are students that come home in addition to students that stay. Need to service community as well!!
32. More electronic resources – Business based programs.
33. More training on finding the books I need.
34. Longer hours – some nights designated as 24 hours open?
35. Longer hours – 1:00 am.
36. Longer hours – open later on Saturday.
37. Longer hours – till 2 am.
38. Extremely helpful – Amanda O'Heran.
39. Longer hours – open earlier- open later.

40. Longer hours – 2:00 am.
41. Longer hours – open earlier on weekends.
42. Longer hours – Fri/Sat.
43. DVD's new releases.
44. Longer hours – 24 hrs.
45. Longer hours – on Fridays. Open earlier on Sundays.
46. Longer hours – 24 hours of study.
47. Longer hours – Stay open later on weekdays. Open earlier than 2 on Sunday.
48. Longer hours – Perhaps until 2:00 a.m.
49. Need more laptops.
50. Longer hours – Sunday. Longer time to keep the Videos/DVD's.
51. Lights on the porch so that students can work outside of the Library.
52. Longer hours – 1 or 2:00 am.
53. Longer hours – At least until 12 every night.
54. More books – Music.
55. Longer hours – M-F 9-1.
56. More best sellers.
57. Make articles more available.
58. Staff is great, helpful & seem to care about each students need. Circulation desk staff is great, always smile and friendly!!
59. The staff is great & very helpful.
60. Longer hours – 2:00 am.
61. Longer hours – open until 10:00 on Friday & Saturday.
62. Longer hours – All night studying facility.
63. People still use cell phones in individual areas.
64. Longer hours – Open later on Saturdays.
65. Longer hours – Open 'til 10 on Fri & Sat.
66. Longer hours – 24 hrs.
67. Longer hours – 2 / 3 hours +.
68. A better drop box for DVD, I feel like the case is gonna break when I drop them in there.
69. Longer hours – All night.
70. Have more e-resources / books.
71. Hoover's needs to be activated. More books – graduate level especially. More electronic resources – Hoover's (for MBA Students).
72. Longer hours – longer ion weekends. Allow rentals in summer if not talking classes (people in summer programs could use resources from here).
73. Longer hours – later weekend hours.
74. Longer hours – Open 24 hrs.day.

Library Survey Results: 2006-2007

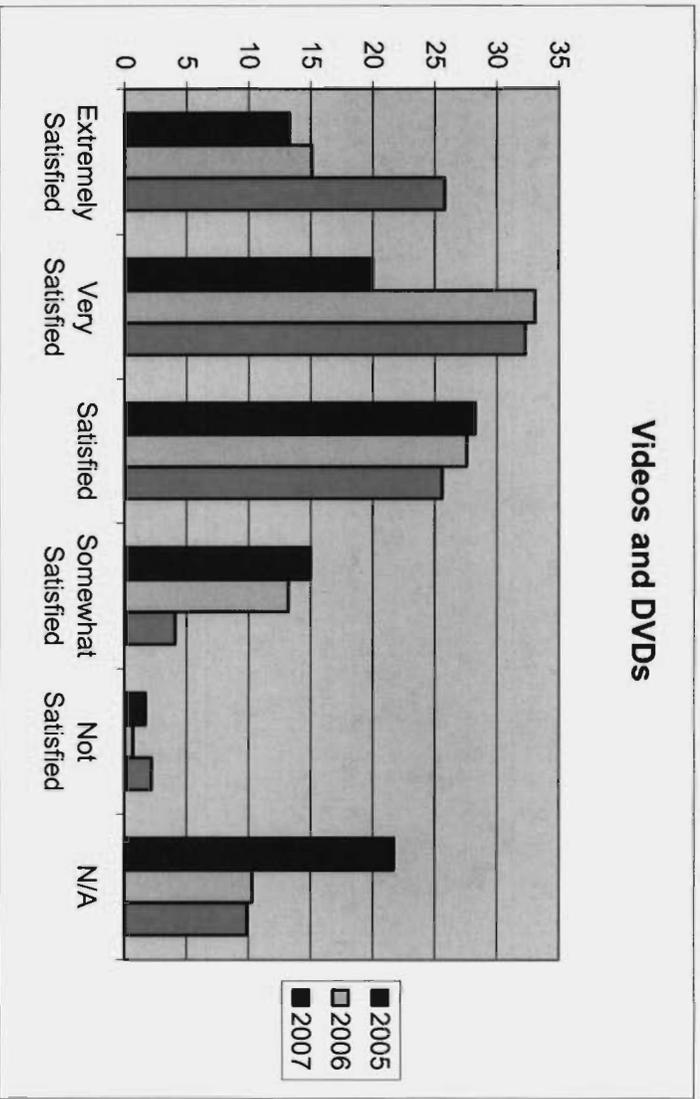
	Extremely Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not Satisfied	N/A
2005	26.7	38.3	28.3	6.7	0	0
2006	23.2	48.2	23.6	5	0	0
2007	31.2	47.8	18.1	0.72	0	2.1

Books and Other Printed Materials



Library Survey Results: 2006-2007

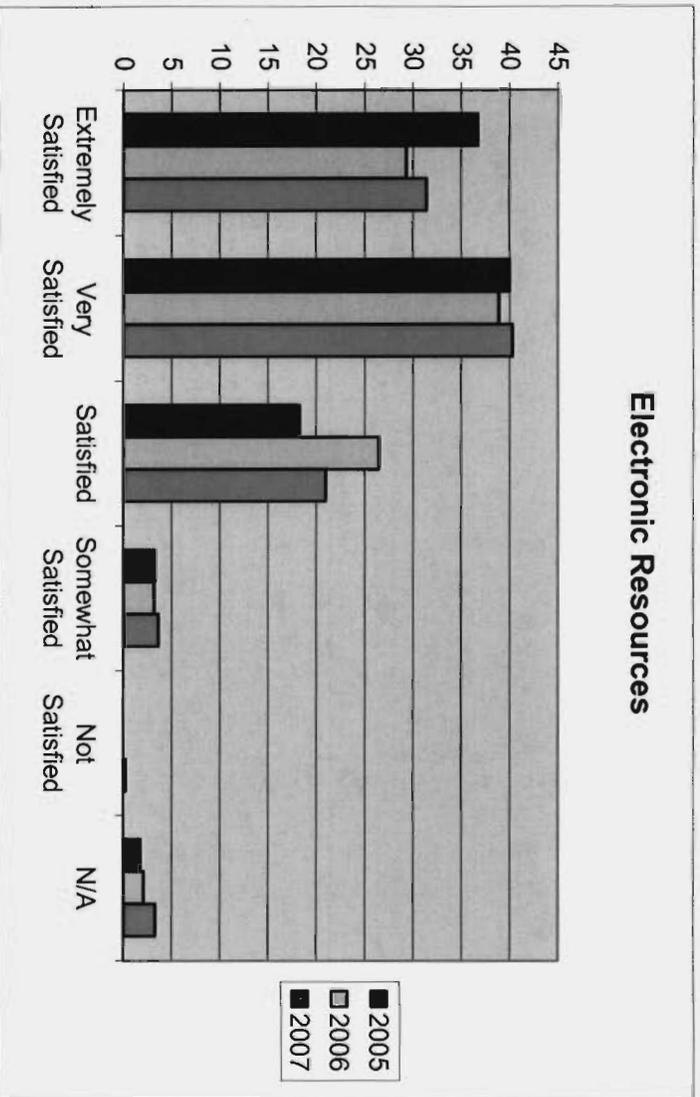
	Extremely Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not Satisfied	N/A
2005	13.3		28.3	15	1.7	21.7
2006	15.1		27.6	13.2	0.7	10.3
2007	25.8		32.3	25.6	4.1	9.9



Library Survey Results: 2006-2007

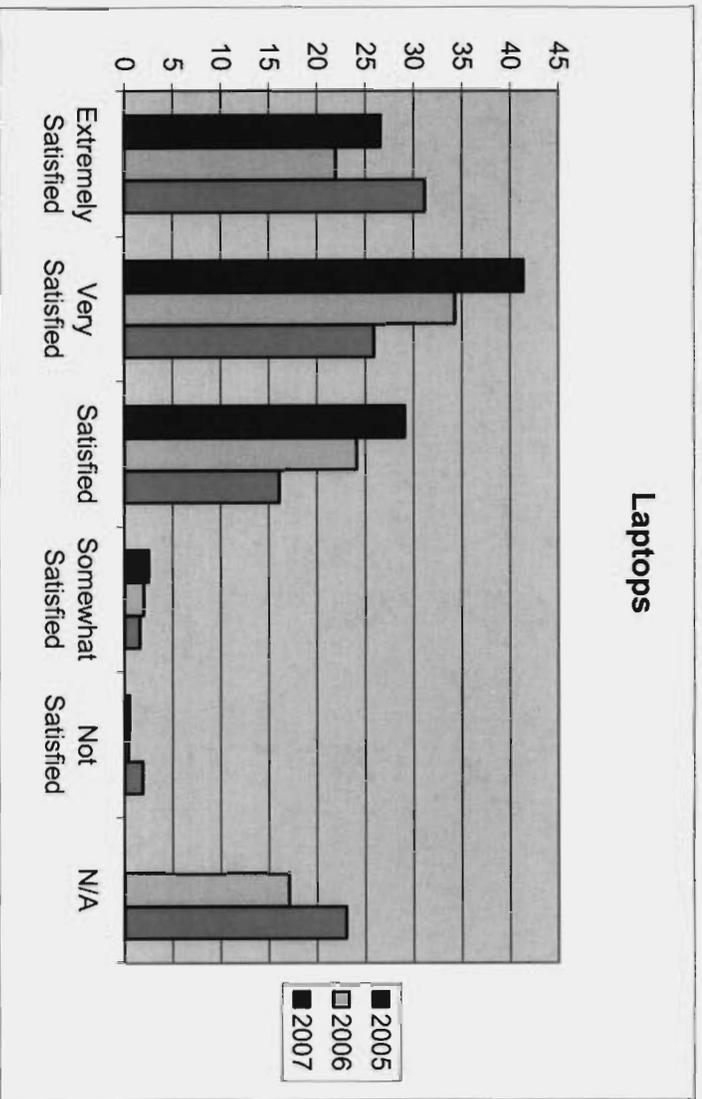
	Extremely Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not Satisfied	N/A
2005	36.7		40	18.3	3.3	0
2006	29.3		38.9	26.5	3.2	0
2007	31.4		40.3	21	3.62	0.24

Electronic Resources



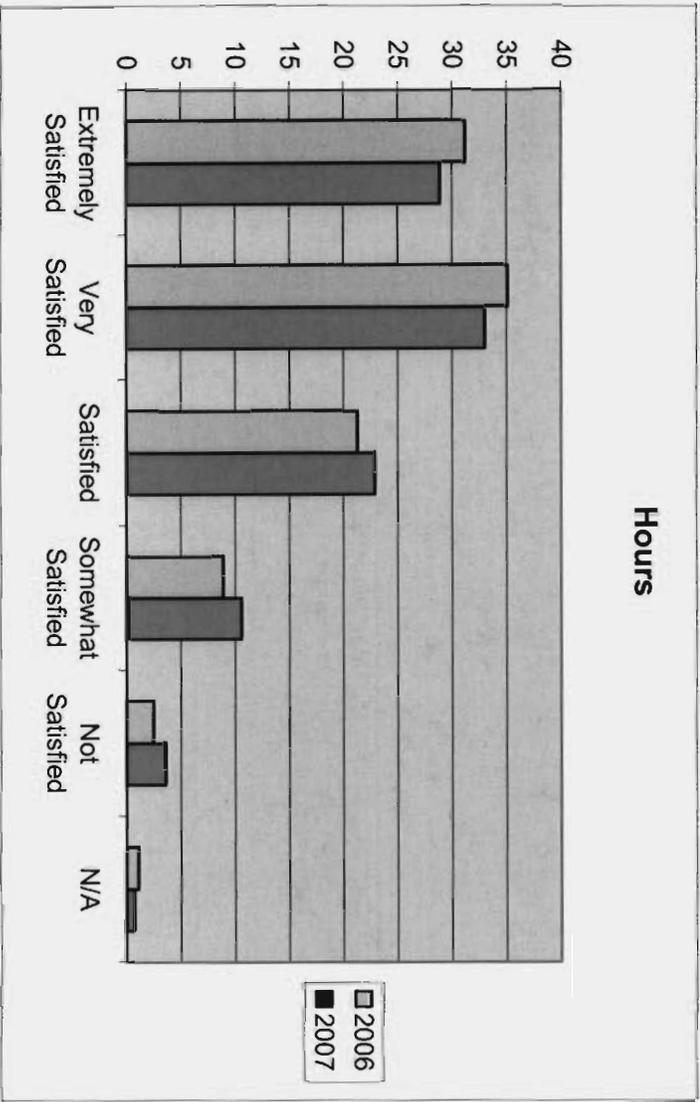
Library Survey Results: 2006-2007

	Extremely Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not Satisfied	N/A	
2005	26.6	41.4	29.1	2.5	0.5	0	0
2006	22	34.3	24.1	2	0.4	17.1	17.1
2007	31.2	25.9	16.1	1.6	1.9	23	23



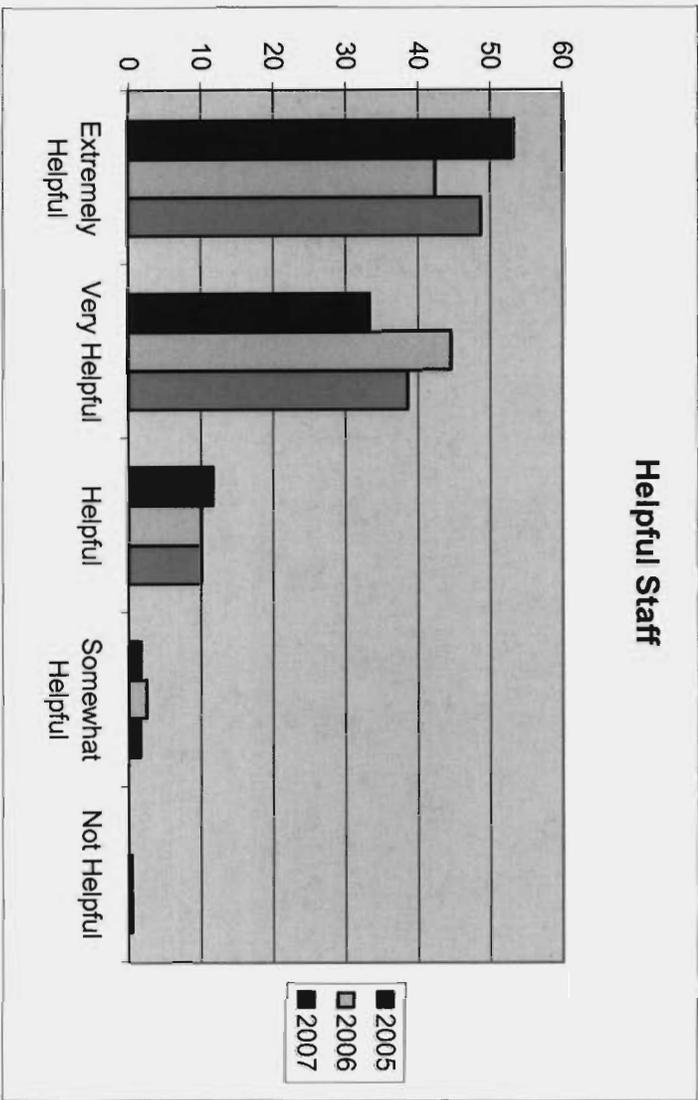
Library Survey Results: 2006-2007

	Extremely Satisfied	Very Satisfied	Satisfied	Somewhat Satisfied	Not Satisfied	N/A
2006	31.2	35.1	21.3	8.9	2.5	1.1
2007	28.9	33	22.9	10.6	3.6	0.72



Library Survey Results: 2006-2007

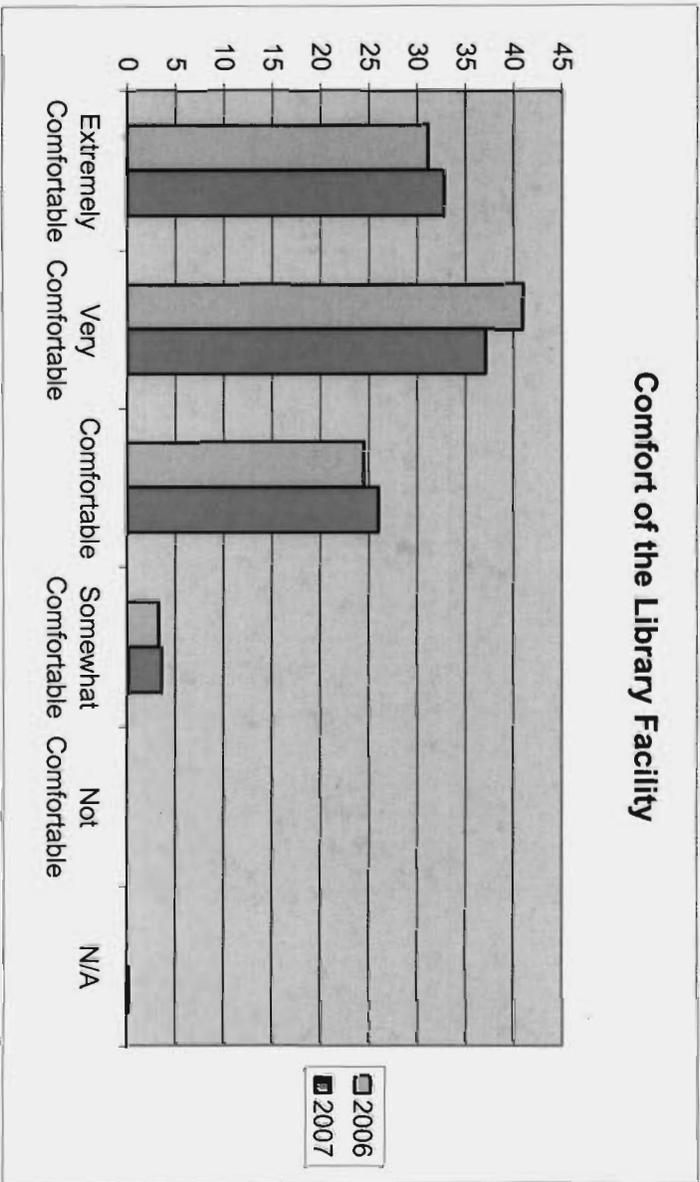
	Extremely Helpful	Very Helpful	Helpful	Somewhat Helpful	Not Helpful	N/A
2005	53.3	33.3	11.7	1.7	0	0
2006	42.4	44.6	10.1	2.5	0.4	0
2007	48.7	38.6	10.1	1.6	0.48	0.24



Library Survey Results: 2006-2007

	Extremely Comfortable	Very Comfortable	Comfortable	Somewhat Comfortable	Not Comfortable	N/A
2006	31.1	41	24.5	3.3	0	0
2007	32.8	37.1	26	3.6	0	0.24

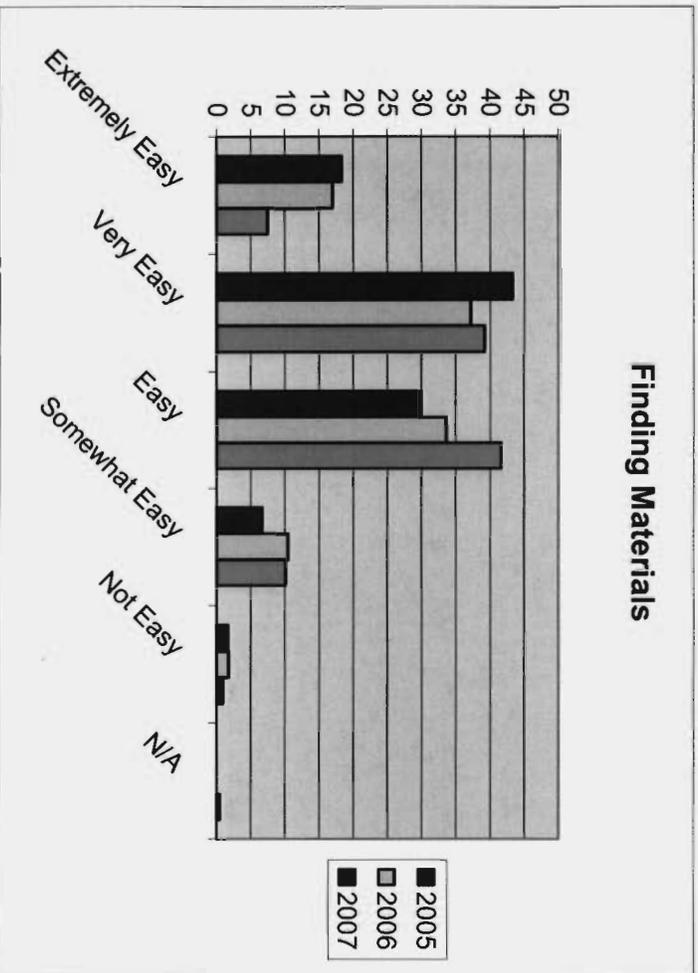
Comfort of the Library Facility



Library Survey Results: 2006-2007

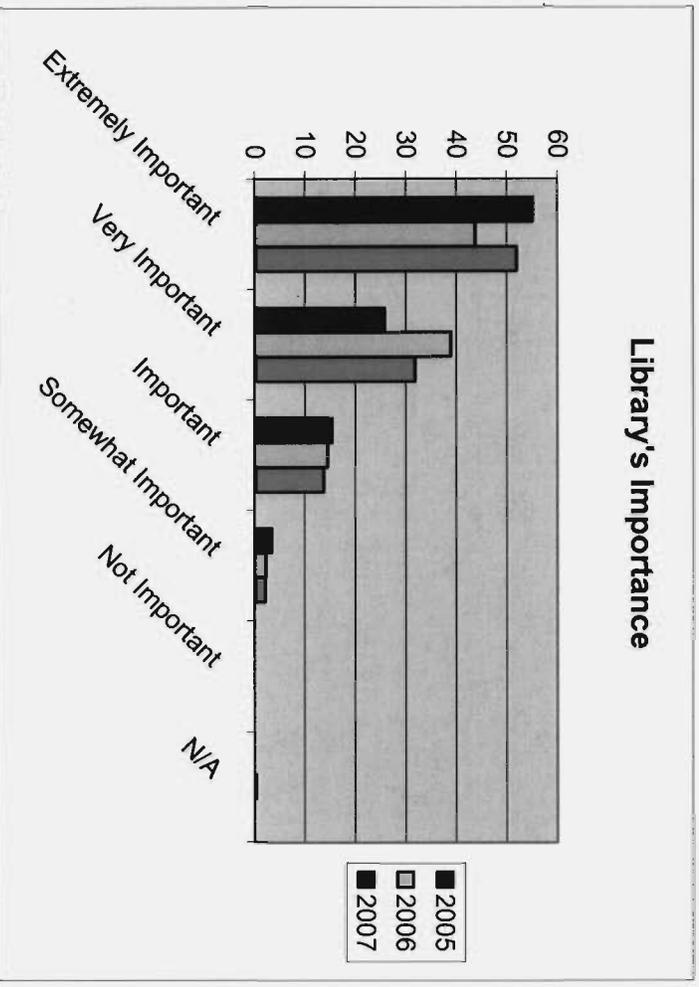
	Extremely Easy	Very Easy	Easy	Somewhat Easy	Not Easy	N/A	
2005	18.3	43.3	30	6.7	1.7	0	0
2006	17	37.2	33.6	10.5	1.8	0	0
2007	7.5	39.2	41.6	10.1	0.96	0.48	0.48

Finding Materials



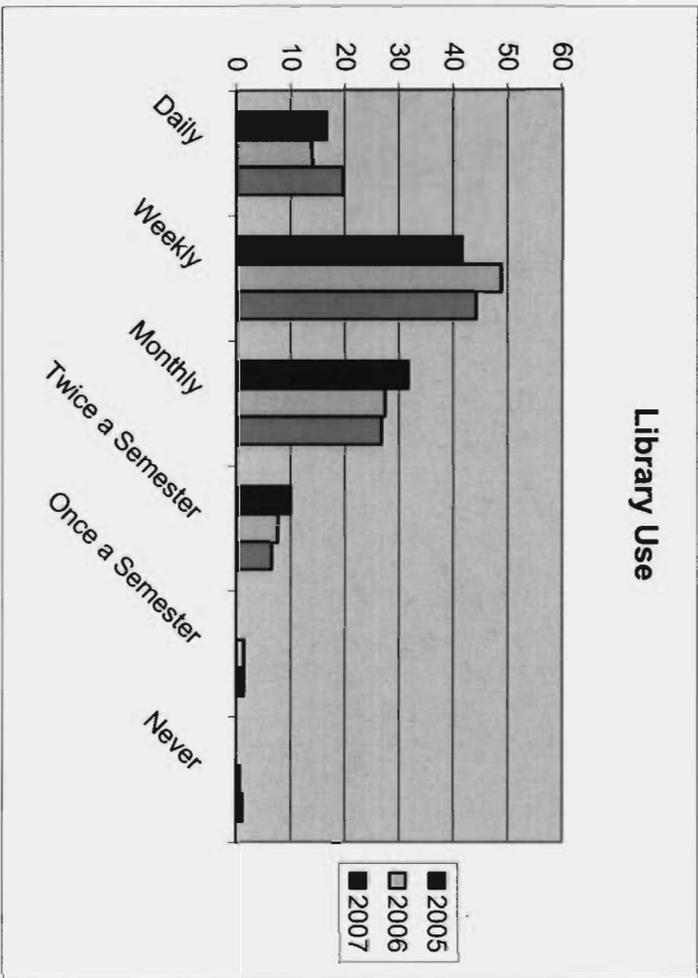
Library Survey Results: 2006-2007

	Extremely Important	Very Important	Important	Somewhat Important	Not Important	N/A
2005	55.2	25.9	15.5	3.4	0	0
2006	43.8	39	14.6	2.2	0	0.4
2007	52	31.9	13.8	2.1	0	0



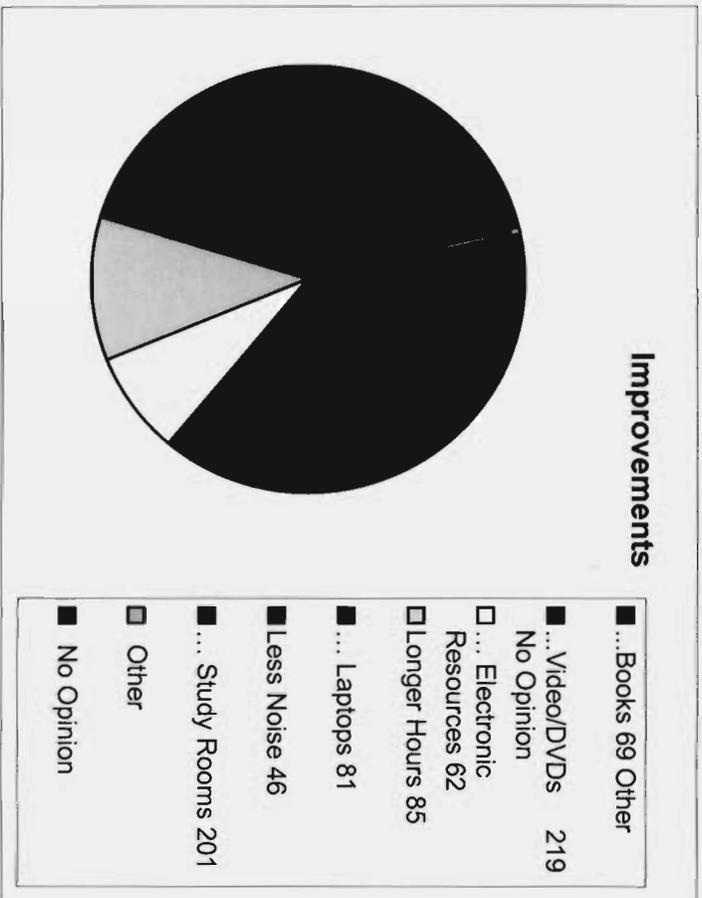
Library Survey Results: 2006-2007

	Daily	Weekly	Monthly	Twice a Semester	Once a Semester	Never
2005	16.7	41.7	31.7	10	0	0
2006	13.9	48.9	27.4	7.7	1.5	0.7
2007	19.8	44.2	26.8	6.52	1.4	1.2



Library Survey Results: 2006-2007

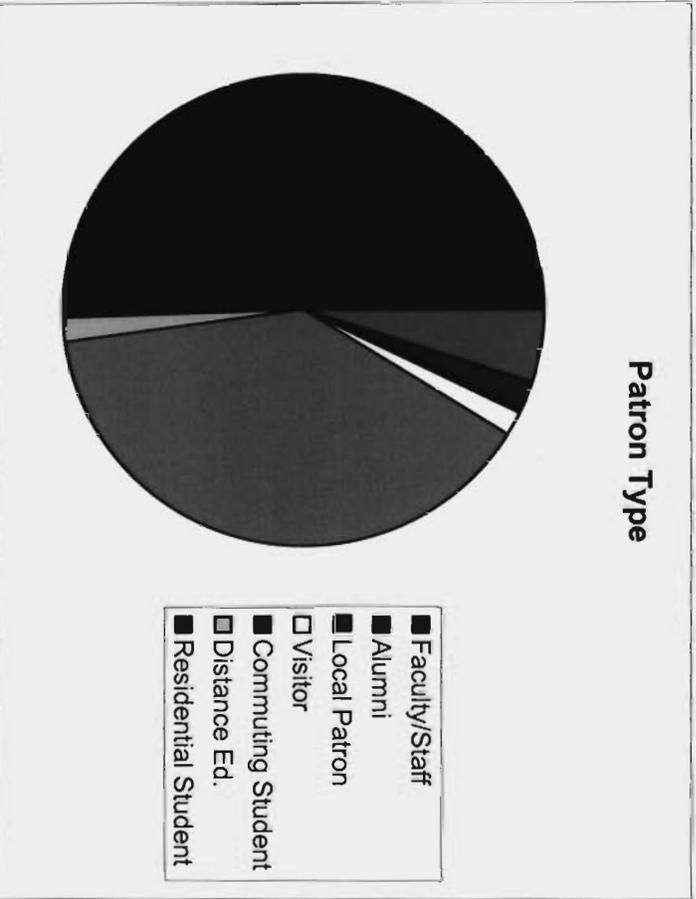
More ...													
... Books	69	... Video/DVDs	219	... Electronic Resources	62	Longer Hours	85	... Laptops	81	Less Noise	46	... Study Rooms	201
Other	5	No Opinion	27										



Library Survey Results: 2006-2007

	Faculty/Staff	Alumni	Local Patron	Visitor	Commuting Student	Distance Ed.
2007	21	8	1	7	160	7
					Residential Student	
					209	

Patron Type



Library Survey Results: 2006-2007

	Freshman	Sophomore	Junior	Senior	Graduate Student	Special Student
2006	81	56	38	49	8	9

